

# Demand Attribution

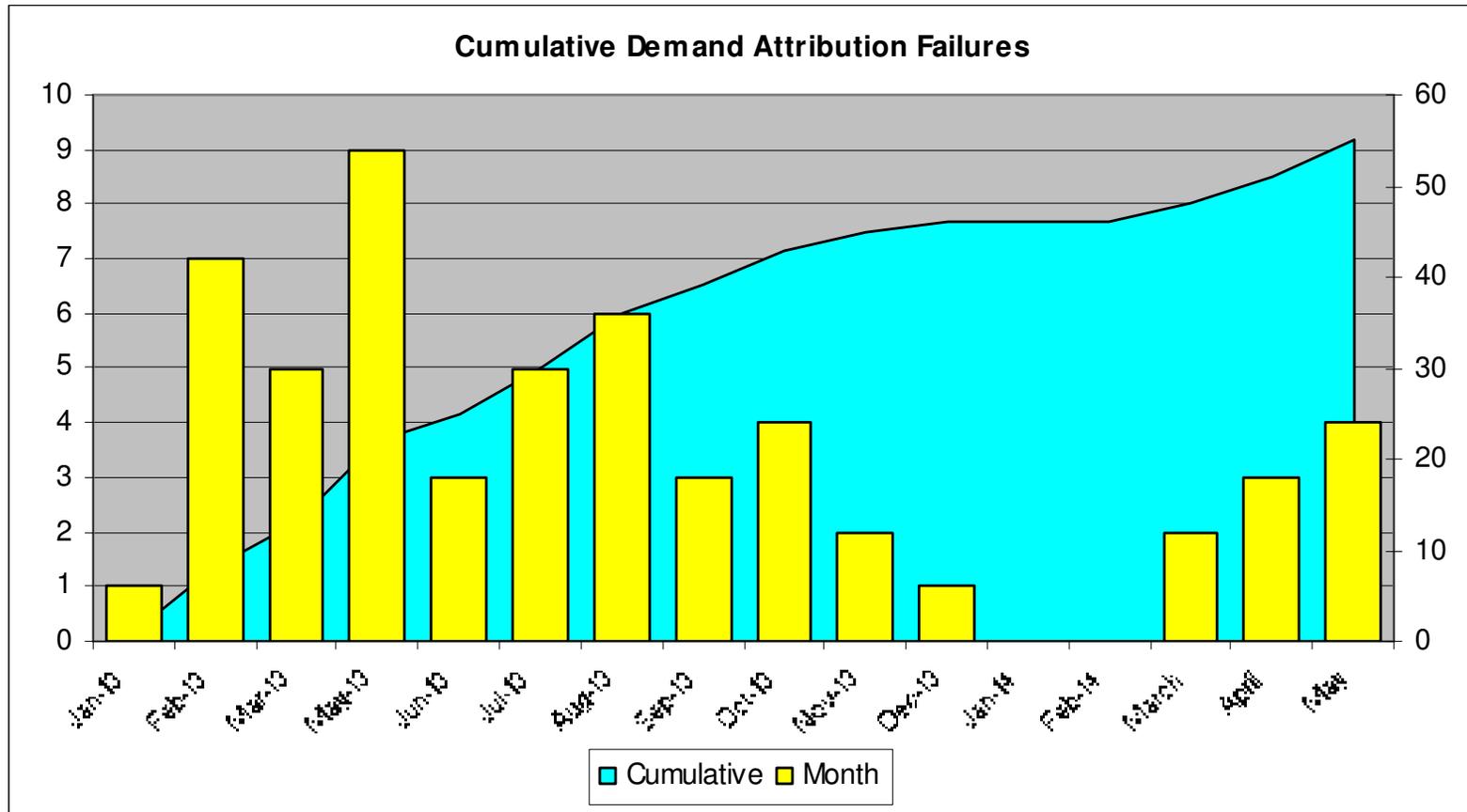


## Demand Attribution

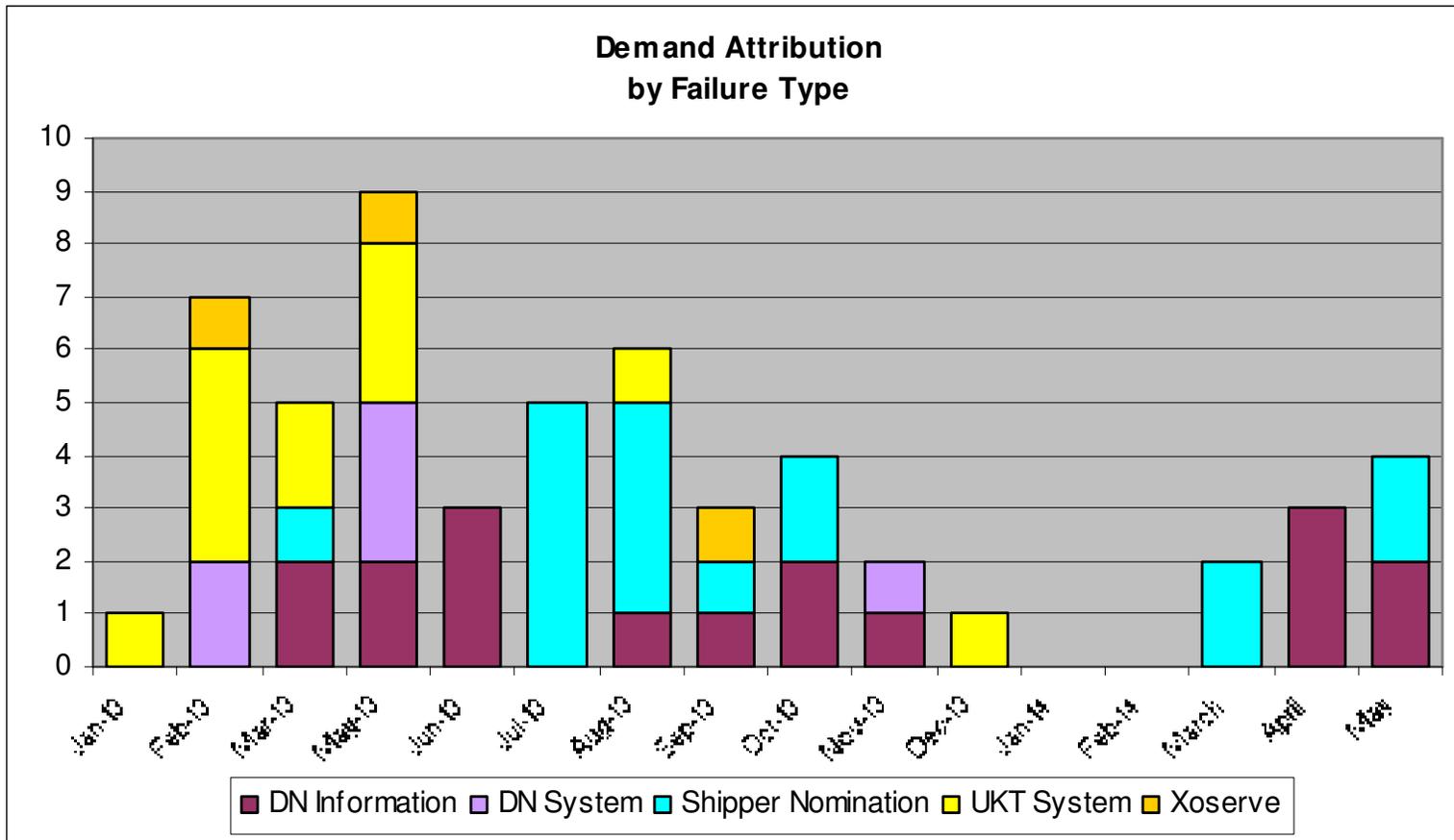
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- The following slides set out the issues experienced in the demand attribution process since the start of 2013
- Demand Attribution is the process by which the UK demand for the non-daily metered (NDM) customers demand is allotted to their Shipper
- The forecast demands are sent to Gemini where the nominated daily metered demands are removed and the remaining demand is assigned through an algorithm to the NDM Shippers

# Demand Attribution Issues 2013 - 2014



# Break Down by Type



## UKT and Xoserve

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- Early part of 2013 dominated by issues with the data transfer process (JCAPs & Aggregator)
- UKT established focused teams, improved processes and monitoring
- One issue since May due to a network issue on UKT infrastructure and one due to a file send failure from the iGMS
- Since May there has been one Xoserve failure due to an issue in failing over to a different server.

# Distribution Network and Shipper Derived

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nationalgrid

- 6 DN System Issues
  - Where one or more of the DN systems have failed to pass the data through to the UKT systems
- 17 DN Data Issues
  - Where high or zero values entered
- 17 Shipper Nomination Issues
  - Where a Shipper Nomination has been too large for the zone in which they are located.