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# Gemini Incident Details

## 1<sup>st</sup> November to 30<sup>th</sup> November

Donna Morgan

# Gemini Incident Details – Nov' '12

- **6<sup>th</sup> Nov – P2 – 13:00 Demand Attribution**
  - **Impact:** D and D+1 Demand Attribution data for the 13:00 hour bar was published late
  - **Cause:** Job failure
- **14<sup>th</sup> Nov – P2 - External Online access unavailable**
  - **Impact:** External users had difficulties accessing Gemini and Exit Online Services through the External Citrix Production environment.
  - **Cause:** A hung server

**xserve**



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