# national**grid**

## **BSUoS News Round-Up**

## **National GridBSUoS Charging Circular**

22<sup>nd</sup> February 2018

It's been just over 4 short months since the last Settlements Forum took place, but with no shortage of things going on in the BSUoS settlements world we thought it would be a good idea to summarise some of those things, in case you missed any of the previous circulars.

Items below are the things that have been delivered recently or are due to outturn soon. We have more in the pipeline to be delivered throughout this year and will discuss these as they come to fruition. We will offer another round-up of these around the time of the next Settlements Forum.

<u>Settlements Forum</u> – Following on from the success of the last Settlements Forum and embracing the feedback we were given, we have already started planning the next forum. No fixed date for your diary yet (likely to be October 2018) but we are currently planning it to be a joint BSUoS and TNUoS event. The current thinking is to run the event over two days with one day tailored for generators and the other for suppliers/other interested parties. We expect to have standard content relevant to both, some companies may find attendance at both days useful; to be confirmed nearer the time. If you have feedback or ideas for future forums please send to <u>BSUoS.Queries@nationalgrid.com</u>

<u>Website</u> – The National Grid.com new website went live towards the end of 2017 and we have had mainly positive feedback on the new features that came with it, not least of all having a search function that works has been appreciated by many! As well as this new website being great for our customers we are also enjoying the new functionality and ease of use internally. This is something that hopefully returns benefits to customers too as the site gets more frequently updated as a result. <a href="https://www.nationalgrid.com/bsuos">https://www.nationalgrid.com/bsuos</a>

<u>Enhanced Distribution List</u> - If you have received this circular via email then it means you are currently on our distribution list, if you didn't receive it that way but found it via our website, then that means you aren't on the distributionlist. We enhanced our distribution list at the end of last year and it grew significantly as a result so hopefully everyone who wants to receive BSUoS news now receives it. For any changes you would like us to make to our distribution list please follow the instructions at the end of this email.

<u>BSUOS Daily Cost Data</u> – Daily Balancing Costs Data is a new report that details a breakdown of daily balancing costs with accompanying commentary on system conditions and actions taken. This report was created as part of a customer journey project aiming to increase transparency of our actions to the market. We started publishing these at Christmas time and you can find the latest reports on our System Reports Page <u>HERE</u>.

<u>II Run data</u> – In our BSUoS Charging Circular – "Provision of II Run Data" issued on the 14th December we highlighted the fact that we are now publishing II data alongside the SF and RF data on our website. This was a request that came directly from the last Settlements Forum. We have worked hard to resolve some initial issues and it is now being published with the same regularity as SF and RF data.

<u>P350 Mod from 1st April 2018</u> – A reminder that BSC modification P350 goes live on 1<sup>st</sup> April 2018, which introduces an element of locational adjustment applied to metered BMU values used in BSUoS calculation. To clarify how this mod affects the industry we published a paper back in <u>April 2017</u> (PDF) to explain how it is applied at the metering stage. We will issue an updated version of this before the end of March 2018 before these changes start on the 1<sup>st</sup> April 2018.

<u>Trading Data Released</u> – In order to meet forecast energy requirements at minimum cost, National Grid trade energy related products forward in time. As part of a wider piece of work to improve transparency of these actions we have started publishing this data on our website at the following link <a href="https://trades.nationalgrid.co.uk">https://trades.nationalgrid.co.uk</a>. This website displays all upcoming electricity trades due to be delivered no sooner than 90 minutes from the current time and it pulls trade data in 10 minute intervals. A subscription is also available should you wish to receive these updates via e-mail.

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<u>BSUOS Daily Process</u> – Our aim is to deliver a reliable and robust daily billing process. Over the last two years we have worked very hard on improving the reliability of the process; we hope these improvements have been visible to customers. We have internal measures of our performance within the billing team and over the last 12 months whilst it has been necessary to suspend a few induvial runs, we have now completed a full year without a full billing suspension. We aim to maintain this level of performance over the coming year; we expect the BSUOS billing timeliness measure to form part of our suite of KPIs that will make up our new System Operator Incentive for 2018/19 onwards.

**System Operator Incentive** – From April 2018, a new System Operator Incentive Framework will commence, replacing the existing scheme known as BSIS (Balancing Services Incentive Scheme). The new framework introduces a more evaluative approach with KPIs being agreed to determine overall incentive performance. Ofgem has recently closed a consultation on the proposals and is currently reviewing responses; documents on their website HERE. We understand for customers that clarity on how the new Incentive Framework will be factored into BSUoS calculation is important. We will therefore be communicating further with customers specifically on this before the end of March 2018 to update. If you want to read more on work around Future of the Electricity System Operator, you can visit our dedicated webpage HERE.

<u>Customer Surveys</u> — At National Grid we are always seeking feedbackand opinions from the customer we interact with. The aim of this is to, on a continual basis, better understand our customer requirements; and therefore develop practices which ensure we continually meet, and look to exceed, our customer expectations. At the start of March we will commencing with our latest round of customer surveys so if you are contacted by our independent research organisation, Explain Market Research, we would be grateful if you can take part in the short (<10mins) telephone interview.

Thanks for taking the time to read this, hopefully if you got this far you found it useful and or informative, either way please feel free to give us feedback using the contact details below. Similarly, if you have any problems or issues you would like to discuss please get in touch with a member of the team.

#### **BSUoS Circulars**

ADD ME: If you wish to receive BSUoS circulars via emailplease send an email to <u>BSUoS.Queries@nationalgrid.com</u> asking to be added to our distribution list. Please mark your email with the subject line "Please ADD me to BSUoS Circulars" REMOVE ME: If you currently receive BSUoS circulars but no longer wish to do so, please email <u>BSUoS.Queries@nationalgrid.com</u> asking to be removed from the distribution list. Please mark your email with the subject line "Please REMOVE me from BSUoS Circulars"

#### **Further Questions?**

If you have any queries regarding this issue please contact the BSUoS team using the details below:

Email: BSUoS.Queries@nationalgrid.com<sup>1</sup>

Tel: 01926 654 613

Website: <a href="http://www.nationalgrid.com/bsuos/">http://www.nationalgrid.com/bsuos/</a>

<sup>1</sup> Please help us keep our records up to date by informing us of any changes in contact details via the email address