

Q: Why are you doing this work?

A: Our job is to maintain the overhead power line circuit so the electricity network is kept in first-class working order. We're investing in the maintenance of equipment which, after half a century of service on the line, is due for refurbishment. This will mean everyone will continue to receive the power they require safely and on demand.

Q: When will work start?

A: Pylon access works, tree clearing works and crossing preparation will start from February 2017. Pylon refurbishment along the line is expected to start in April 2017. Work will take place in sections. It may appear that nothing is happening depending on where you live. This means refurbishment is taking place elsewhere. We'll keep neighbouring residents informed when we are working in the area.

Q: Why is it necessary to clear birds' nests and vegetation?

A: We're committed to minimising the impact of work on the local wildlife and environment. We need to clear some trees and bushes from around the base of some pylons and underneath overhead lines so that our contractors will have safe access to work sites. Some bird nests will need to be carefully removed from affected trees and bushes. All bird nests will be removed outside of nesting season.

Q: Will the vegetation be replaced?

A: National Grid's policy is to replant four trees for every one removed and as we progress we'll discuss areas to replant with local authorities.

Q: Will you be building any new pylons?

A: No. Our work on the overhead line will include inspection of foundations, renovation of pylons and replacement of insulators and fittings.

Q: Will my electricity supply be affected while work is going on?

A: Your electricity supply will not be affected by this work, through our web site.

For the latest project information and to sign-up for our monthly e-newsletter, visit www.nationalgrid.com/exeter

We'll do everything we can to minimise disruption to you while we work in the area. We'll make sure you are kept up to date using our website will let you know well in advance of any road closures. If you spot a potential hazard on or near an overhead electricity line, warn anyone in the vicinity to evacuate the area then call our 24-hour electricity emergency number 0800 40 40 90*. (*It's important you don't use this phone number for any other purpose.)

We'll make sure there is 24-hour access to properties affected by the road closure in case of emergency.

Working hours

The majority of work will take place between 7:30am and 6pm from Monday to Friday. We'll work on some Saturday's to get the job done as quickly as possible. For any potentially disruptive work, such as delivery of materials, we'll do our best to carry this out early morning or late evening.

Keeping you up to date

For the latest project information, visit www.nationalgrid.com/exeter

If you have any questions while the maintenance work is taking place, please call the community relations team on **0800 073 1047**. The team is available seven days a week from **7am-7pm**.

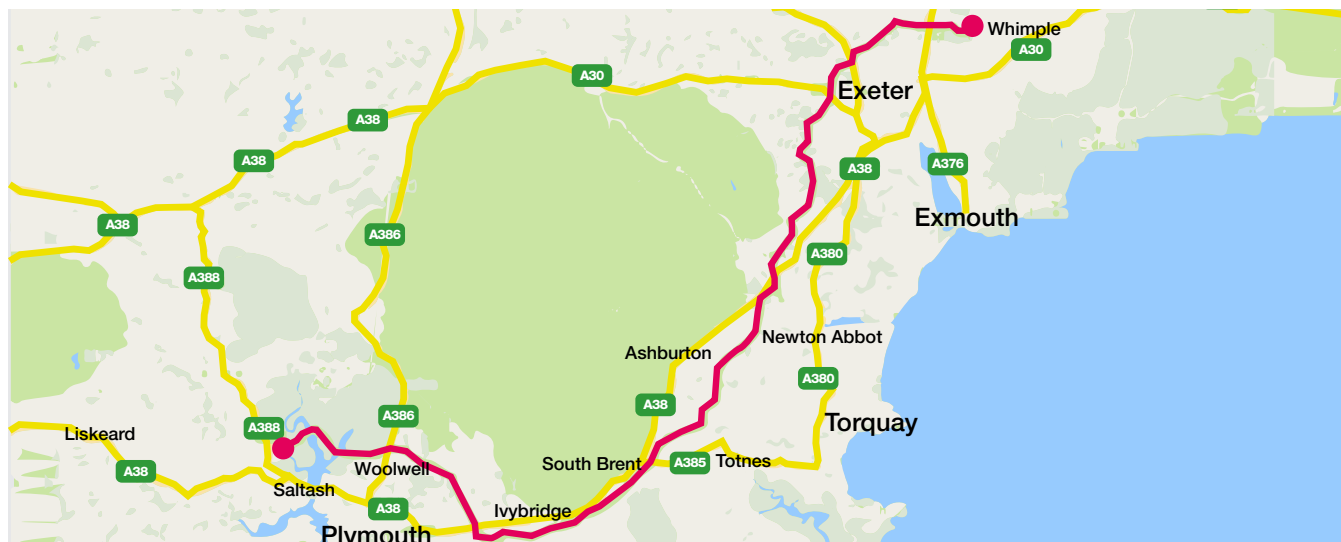


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Landulph to Exeter

Overhead line refurbishment





Across the UK, National Grid is updating overhead power lines to make sure you have the power you need at the flick of a switch. Replacing these lines will ensure a safe and efficient source of electricity is delivered to local communities.

In 2016, we carried out essential refurbishment of the overhead line between Indian Queens and Landulph substations. From April 2017, we'll continue refurbishment work between the Landulph and Exeter substations. This will take place across a 100km route of 308 pylons.

Our work will include re-painting of pylons and general refurbishment along the route. A new conductor will also need to be put in place along the pylons. We'll work along the route in sections. People will see preparations taking place from February 2017. Refurbishment work will start from April and finish in October. Reinstatement of the land we've used will finish in November.

The National Grid Network

Electricity is transmitted from its source through a network of high voltage electricity lines owned and operated by National Grid. It's then transmitted into towns and cities where local distributors deliver lower voltage electricity to communities.

Site preparation and work involved

We'll start by preparing access to pylon locations in February before work begins in earnest in April 2017. Preparation will include survey and exploration works at the base of the pylons and clearance of trees and bushes under pylons to allow safe access. You may see temporary gates and stone pathways leading-up to the road to the pylon.

Some of the work to overhead lines may be close to properties. Some pylons that we need to refurbish using heavy equipment are difficult for our vehicles to get to. Unfortunately, we'll need to close some roads for a short time so that we can safely access power lines and transport equipment. We'll keep residents up-to-date on the progress of the work and any dates that the local road network is due to be affected.

Once all the work is complete, any fencing and scaffolding will be removed and we'll leave any areas affected by our work clean and tidy.

This work will not disrupt electricity supplies in the area.

Project timeline

Phase One

Preparation work

January

Survey and exploratory work at the base of pylons. Construction of temporary access gates and stone pathways

February

Safe removal of bird nests and vegetation clearance for access to pylons

Phase Two

Refurbishment begins

April - October

Work begins in sections along 100km line. Some local roads will be closed during this phase

Late Autumn

All refurbishment work on the overhead line and land reinstatement is now complete