Introduction
In August 2012 the way we engage with customers who are looking at developing a new connection or modifying an existing connection to our Gas National Transmission System changed. As part of these changes we undertook to provide more transparency in the way we operate the arrangements, including:

• Clear processes and timeframes
• Schedule of charges
• Published framework contracts
• Regular reporting of our performance

This is the third of the Reports produced since the implementation of the revised arrangements in August 2012, and covers the period From January – March 2013.

Overview of the Arrangements
There are two types of connection offers that customers can request; an Initial Connection Offer (ICO) which provides an early estimate of the physical construction costs; programme of works and layout of the proposed Connection, and a Full Connection Offer (FCO) which provides a detailed estimate of the physical construction costs, programme of works and layout of the proposed Connection based on design / engineering studies. There is also the option for the customer to request a modification to an existing Full Connection Offer.

Each of these offers has set timescales (e.g. 2 months for an ICO and 6 months for a simple FCO, i.e. a small transmission connection), agreed through consultation with the Industry.

Content of the Report
This report shows our performance in the period January – March 2013 and contains charts displaying our performance in each of the following areas:

• Competent Quarterly & Competent Cumulative - This chart shows how many ICO & FCO applications have been received where all necessary information has been provided
• Initial Connection and Full Connection Offers made - These 2 charts show how many offers of each type have been made
• Average Time to Deliver - There are 3 further charts that show how long we are taking to deliver an ICO, a Simple FCO and a Medium/ Complex FCO

This Quarter we have added an additional Graph and Table containing metrics on the following:

• The Total Amount of Applications (ICO & FCO) received Quarterly split by:
  - Fees Paid Competent
  - Technically Competent
  • ICOs progressing to FCOs
• Applications for ICOs Withdrawing
• Applications for FCOs Withdrawing or Offer Period Lapsing

Please note that we are unable to publish details of individual contracts at this time because of the confidential bilateral arrangements in place, though we intend to explore with our Customers ways of adding more information to this reporting.

In the interim, if you require further details about any of the information contained within this report please don’t hesitate to contact us via email at: transmissionconnections@nationalgrid.com
Or by post to:
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Transmission Network Service
National Grid plc
National Grid House
Warwick Technology Park
Gallows Hill
Warwick
CV34 6DA
NTS Gas Connections Data is published to illustrate the Volumes of Applications, their Competency and the Average Time to make an Offer.

Description of Measure:
The number of Competent Applications received for Initial and Full Connection Offer(s) (ICO & FCO)
- Quarterly
- Cumulative

Current Analysis
0 ICO Applications made in Q1 2013
0 FCO Applications made in Q1 2013

Description of Measure:
The cumulative number of Initial Connection Offers made in each Quarter within:
- 2 Months ICO (standard)
- Authority approved timeline extension to provide ICO

Current Analysis
0 Initial Connection Offers made in Q1 2013
0 Authority Agreed Extensions

Description of Measure:
The cumulative number of Full Connection Offers made in each Quarter within:
- 6 Months Conceptual Design Study (CDS)
- 9 Months Feasibility Study+CDS
- Authority approved timeline extension to provide FCO

Current Analysis
0 Full Connection Offers made in Q1 2013
1 Feasibility Study issued in 85 days (Target 90 days) Awaiting Customer confirmation of acceptance to move to CDS
0 Authority Agreed Extensions
Description of Measure:
The average time from Application Deemed Competent to deliver An Initial Connection Offer (ICO) within 60 days (2 Months)

Current Analysis
0 Initial Connection Offers made in Q1 2013

Description of Measure:
The average time from Application Deemed Competent to deliver a ‘simple’ Full Connection Offer (FCO) within 180 days (6 months)

Current Analysis
0 Full Connection Offers (simple) made in Q1 2013

Description of Measure:
The average time from Notification of Acceptance to deliver a ‘medium or complex’ Full Connection Offer (FCO) within 365 days (+ up to 3 months for Customer acceptance period)

Current Analysis
0 Full Connection Offers (complex) made in Q1 2013
Transmission Gas Connections Reporting

NTS Gas Connections Data is published to illustrate the Volumes of Applications, their Competency and the Average Time to make an Offer

These are Two Additional Reports for Q1 2013 and contain ‘Dummy Data’ for Illustrative Purposes

**Description of Measure:**
The Total Amount of Applications (ICO & FCO) received in each Quarter deemed Competent split by:

- **Fees Paid Competent:** The relevant Connection Application fee has been paid in full and is available to National Grid in cleared funds.
- **Technically Competent:** The application form has been correctly and fully completed; and the requested technical data has been fully provided.

**Current Analysis**
As at Q4 6 Applications had been submitted of which 2 were Fully Competent.

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**Description of Measure:**

- **ICOs Progressing to FCOS**
- **Applications (ICO & FCO) Withdrawing /Lapsing**

<table>
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<th>ICOs Progressing to FCOs</th>
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<th>FCOS Withdrawn/Lapsed</th>
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**Current Analysis**
- 1 FCO withdrew within the 3 month acceptance period post delivery of a Feasibility Study.
- 1 ICO withdrew 6 weeks into the 2 month Offer Process, their Commercial decision.