Balancing Principles Statementand Procurement Guidelines

Annual Industry Consultation

16 January 2009

Responses requested by 13 February 2009

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1 Executive Summary

Purpose of this document

National Grid is conducting an annual review of the Balancing Principles Statement (BPS) and Procurement Guidelines (PGs), as required by Standard Condition 16 (C16) of its Electricity Transmission Licence.

National Grid is proposing minor changes to the BPS and PGs.

This consultation seeks industry views on the proposed changes in the BPS and PGs. National Grid also invites views on any other aspect of the BPS and PGs.

Consultation Process

The proposed changes to the BPS and PG are attached to this consultation in Appendices A and B respectively. The consultation document is available on National Grid's website and can be accessed by using the following link: http://www.nationalgrid.com/uk/Electricity/Balancing/consultations/.

Following receipt of responses to this consultation, National Grid will prepare and submit a report (in accordance with Licence Condition C16 paragraph 8) to the Authority. The industry responses and the consultation report will be published on the above link.

The current version of the BPS and PGs can be found at the following link: http://www.nationalgrid.com/uk/Electricity/Balancing/transmissionlicensestate ments/

Consultation Timescales

In accordance with Licence Condition C16, the consultation period will be 28 days. Therefore the consultation timetable is as follows:

Consultation published Friday 16 January 2009
Closing date for responses Friday 13 February 2009

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Consultation Report to the Authority Anticipated Authority decision by Implementation (subject to Authority approval) Friday 20 February 2009 Friday 20 March 2009 Wednesday 1 April 2009

How to respond

The consultation questions are summarised in a proforma in Appendix G. Please complete the proforma and send your responses to balancingservices@uk.ngrid.com by 13 February 2009.

Enquiries

If you wish to discuss any aspect of this document, please contact Shafqat Ali by emailing shafqat.r.ali@uk.ngrid.com or telephoning 01926 655980.

Document Structure

The remainder of this document is structured as follows:

- Purpose of the consultation
- Proposed changes
- Proposed implementation date
- Consultation responses
- Next steps
- Appendices
 - A. Summary of proposed 'in-house' technical changes to PGs
 - B. Summary of proposed 'in-house' technical changes to BPS
 - C. Marked-up PGs for proposed 'in-house' technical changes
 - D. Marked-up BPS for proposed 'in-house' technical changes
 - E. Marked-up PGs for proposed 'plain English' changes
 - F. Marked-up BPS for proposed 'plain English' changes
 - G. Consultation Questions
 - H. Feedback

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2 Purpose of the Consultation

This section gives a background to the consultation and outlines the key change driver. It then provides details of how National Grid is aiming to improve the consultation process and associated documents.

2.1 Background

In accordance with its licence obligations under Standard Condition C16, National Grid is required to carry out an annual review of the Balancing Principles Statement (BPS) and the Procurement Guidelines (PGs), and, if appropriate, to propose changes to these documents.

The main purpose of the annual consultation process is to keep PGs and BPS up to date by seeking industry views on any proposed changes. These changes only become effective if they are approved by the Authority.

2.2 Improving Readability of PGs and BPS

The PGs and BPS provide detailed information on the procurement and use of balancing services in order to balance demand and supply and to ensure the security and quality of electricity supply across the GB Transmission System. National Gird considers that the industry may find the PGs and BPS more helpful if they were written in simpler and easier-to-read form.

Therefore, National Grid has taken the opportunity to write the PGs and BPS in 'plain English'. This work has been carried out by an external organisation that specialises in converting technical documents into plain English.

Comment

National Grid is interested in the response to the use of the 'plain English' approach from the industry and, if well received, we will consider extending the approach to other documents.

The latter sections of this consultation document seek industry views on the 'plain English' approach.

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3 Proposed Changes

This section summarises the changes proposed by National Grid to the Procurement Guidelines and the Balancing Principles Statement. Section 3.1 outlines 'In-house' technical changes and covers the type of changes which National Grid would normally propose as part of the annual review process. Section 3.2 outlines changes that further improve the readability of the PGs and the BPS by using 'plain English'; these changes have been suggested by an external organisation which specialises in writing plain English documents.

The changes proposed in section 3.2 have been superimposed on the changes proposed in section 3.1. For simplicity, section 3.2. only shows the marked-up changes for 'plain English'.

3.1 'In-house' Technical Changes

3.1.1 Procurement Guidelines

The 'in-house' technical changes proposed to the Procurement Guidelines (PGs) are summarised in Appendix A.

The majority of the proposed changes are house-keeping changes and points of clarification (e.g. insertion of the word "Electricity" before "Transmission Licence"). The remaining proposed changes reflect current practice and include:

- Procurement of Firm Frequency Response from demand side providers and small generators;
- Procurement of Enhanced Reactive and Frequency Response services via bilateral contracts (as well as via market tenders).

The changes proposed above are shown in a modified version of the PGs in Appendix C.

Consultation Question 1¹

Do you agree that the 'in-house' technical changes proposed to the PGs in Appendix C should be made?

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¹ All consultation questions are summarised in Appendix G.





3.1.2 Balancing Principles Statement

The 'in-house' technical changes proposed to the Balancing Principles Statement (BPS) are summarised in Appendix B.

The majority of the proposed changes are house-keeping changes and points of clarification (e.g. insertion of the word "Electricity" before "Transmission Licence"). The remaining proposed changes fall in the following categories:

1. Removal of Duplication

The BPS duplicates provisions from the Procurement Guidelines and the Grid Code. This duplication includes:

- Description of Ancillary Services (Part B, section 4) and Pre-Gate closure BMU Transactions (Part C, section 10): These balancing services are described in the PGs which, in National Grid's opinion, is a more appropriate document to provide details of the type of services that National Grid procures.
- Definition of types of Frequency Response (Part D, section 3.1): The types
 of Frequency Response (i.e. Primary Response, Secondary Response
 and the High Frequency Response) are defined in the Grid Code. National
 Grid does not consider that these definitions need to be repeated in the
 BPS.

The proposed changes remove the above duplications.

2. Removal of Redundant Provisions

Part C, section 10 (last paragraph) refers to National Grid's reserve review. Following completion of the reserve review in 2005, this paragraph is redundant.

The proposed change is to remove this paragraph.

3. Consistency with Current Practice

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Part D, section 2 (Constraint Management Process) refers to the calculation and optimisation of transmission constraints from 13 weeks ahead (as well as across other timescales from year ahead to Pre-Gate Closure control phase). This process is currently carried out from 9 weeks ahead.

The proposed change is to reflect the current practice and change the timescale from 13 weeks ahead to 9 weeks ahead.

Other proposed changes to reflect current practice include use of the "prevailing" (rather than "pre-NETA") supply security standards.

4. Consistency with GB Security and Quality of Supply Standard (GBSQSS)

Part F of the BPS provides a summary of the GBSQSS in relation to the operation of the GB Transmission System. This Part has been updated to ensure consistency with the latest GBSQSS.

The latest version of the GBSQSS can be found on http://www.nationalgrid.com/uk/Electricity/Codes/gbsqsscode/DocLibrary/.

The changes proposed above are shown in a modified version of the BPS in Appendix D.

Consultation Question 2

Do you agree that the 'in-house' technical changes proposed to the BPS in Appendix D should be made?

3.2 'Plain English' Changes

The 'plain English' changes proposed in this section have been suggested by an external organisation that specialise in converting technical documents into simpler and easier-to-read 'plain English' documents. As these changes focus on improving the readability, they are transparent throughout the PGs and BPS. Consequently, every specific proposed change is not tabulated (as has been the case for technical changes which have all been tabulated in Appendices A and B).

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A key group of changes suggested by the external organisation that has not been incorporated is the terms defined in other legislative or governance documents such as National Grid's Electricity Transmission Licence and the Grid Code. The suggested changes that have not been incorporated include:

- Converting uppercase initials of defined terms into lowercase;
- Converting defined terms into simpler terms (e.g. replacement of 'mandatory services' with 'compulsory services');

The remaining suggested changes have been incorporated in the PGs and BPS.

3.2.1 Procurement Guidelines

The 'plain English' changes proposed to the PGs are shown in a modified version of the PGs in Appendix E. The baseline version of the PGs used for 'plain English' changes contains the technical changes; for clarity, only 'plain English' changes are shown in Appendix E.

Consultation Question 3

Do you agree that the 'plain English' changes proposed to the PGs in Appendix E (which include proposed 'in-house' technical changes) should be made?

3.2.2 Balancing Principles Statement

The 'plain English' changes proposed to the BPS are shown in a modified version of the BPS in Appendix F. The baseline version of the BPS used for 'plain English' changes contains the technical changes; for clarity, only 'plain English' changes are shown in Appendix F.

Consultation Question 4

Do you agree that the 'plain English' changes proposed to the BPS in Appendix F (which include proposed 'in-house' technical changes) should be made?

Consultation Question 5

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Do you think that National Grid should extend the 'plain English' approach to other similar documents? If yes, which other documents would you like to see written in 'plain English'?

4 Proposed Implementation Date

Subject to Ofgem approval of the proposed changes by Monday 20 March 2009, it is National Grid's intention to implement the proposed changes on Wednesday 1 April 2009.

5 Consultation Responses

5.1 Summary of Consultation Questions

The consultation questions are summarised in Appendix G. The proforma in appendix G can be used to respond to the consultation questions, as described in section 5.2.

Appendix H contains a short questionnaire seeking industry feedback on this consultation document.

5.2 How to Respond

Responses should be submitted by replying to the consultation questions in Appendix G and e-mailing the completed proforma to balancingservices@uk.ngrid.com.

The completed feedback questionnaire can also be e-mailed to balancingservices@uk.ngrid.com.

If you do not wish any elements of your response to be made publicly available, please mark these as confidential.

5.3 Deadline for Responses

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The consultation period for this consultation is 28 days from the date of publication (16 January 2009) of this document. Therefore responses are required **by 13 February 2009**.

5.4 Help with Queries

If you have queries regarding any aspect of this consultation, please contact:

Shafqat Ali Senior Commercial Analyst National Grid House Gallows Hill Warwick Technology Park Warwick CV34 6DA

Phone: 01926 655980 Mobile: 07879 602814

E-mail: shafqat.r.ali@uk.ngrid.com or balancingservices@uk.ngrid.com

6 Next Steps

Following receipt of responses to this consultation, National Grid will prepare and submit a report (in accordance with Electricity Transmission Licence Standard Condition C16 paragraph 8) to the Authority. The consultation document, consultation report, and all responses, will be published on National Grid's website:

www.nationalgrid.com/uk/Electricity/Balancing/consultations/.

The current version of the PGs and BPS can be found at the following link:

www.nationalgrid.com/uk/Electricity/Balancing/transmissionlicensestatements/

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PG Section	Change	Comment
Preamble after	Insert "National Grid's Electricity"	House-keeping change
Version Control,	before "Transmission Licence", and	
paragraph 1	remove "the".	
Part A, section 1,	Insert "National Grid's Electricity"	House-keeping change
paragraph 1	before "Transmission Licence", and	
	remove "the".	
Part A, section 1,	Remove "when" before "actions"	House-keeping change
paragraph 3	and insert "that" after "actions"	
Part A, section 1,	Insert "Electricity" before	House-keeping change
paragraph 4	"Transmission Licence".	
Part A, section 1,	Insert "National Grid's Electricity"	House-keeping change
paragraph 5	before "Transmission Licence", and	
	remove "the".	
Part A, section 1,	Insert "," after "amended".	House-keeping change
paragraph 6		
Part A, section 1,	Insert "Electricity" before	House-keeping change
paragraph 8	"Transmission Licence".	
Part C, section 2.1,	Insert "and in accordance with	Clarifies link to the CUSC ²
bullet point	Schedule 3 of the CUSC" at the	provisions.
'Enhanced	end of the paragraph.	
Reactive Power'		
Part C, section 2.1,	Remove brackets around "or a	House-keeping change
bullet point 'Short	combination of both".	
Term Operating		
Reserve'		
Part C, section 3,	Insert "Firm Frequency Response"	Reflects current practice to
paragraph 3	at the end of the bullet list and	procure Firm Frequency
	remove "and" after "Fast Reserve".	Response from 'Demand Side
		Providers and Small
		Generators'.
Part D, heading	Format heading "PART D:	House-keeping change.
	PROCUREMENT MECHANISMS"	
Part D, Table 1,	Insert "or bilateral contracts".	Reflects current practice.
Commercial		
Ancillary Services,		

² The Connection and Use of System Code

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1110	POVVOI	01	action.	
	100	1		
		-46		

PG Section	Change	Comment
Enhanced		
Reactive Services		
Part D, Table 1,	Insert "or bilateral contracts".	Reflects current practice.
Other Services,		
Frequency		
Response		

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BPS Section	Change	Comment
Preamble after	Insert "and" between "Balancing"	House-keeping change
Version Control,	and "Settlement Code".	
paragraph 1	Insert "and ensuring the security of	House-keeping change
	the system at all times" at the end	
	of the first sentence.	
	Insert "National Grid's Electricity"	House-keeping change
	before "Transmission Licence", and	
	delete "the", in the second	
	sentence.	
	Replace "We will review" with	House-keeping change
	"When reviewing", insert "we will"	
	before "provide the Authority",	
	and delete "provide the Authority"	
	before "with the relevant	
	reports";	
	Insert "Electricity" before	House-keeping change
	"Transmission Licence".	
Preamble after	Update the link to National Grid's	House-keeping change
Version Control,	website.	
paragraph 3		
Part A, section 1,	Delete "," in line one;	House-keeping change
paragraph 1	Delete ", (" in line two and insert	
	"(NGET)".	
	Insert "efficient and economic" and	House-keeping change
	delete "and/or to assist in doing so	
	efficiently and economically".	
	Insert "also to define".	House-keeping change
Part A, section 1,	After "Part F summarises our	House-keeping change
paragraph 3	operational security standards",	
	replace "that define the	
	requirements for" with "within which	
	we will carry out";	
	At the end of the paragraph, insert	House-keeping change
	"Part G explains exceptions to the	
	Balancing Principles Statement,	
	where circumstances may arise	
	<u> </u>	

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1110	povvoi	or ac	uoi i.

BPS Section	Change	Comment
	which require us to operate outside	
	the principles detailed in previous	
	sections".	
Part A, section 1,	After "has been developed",	House-keeping change
paragraph 4	insert "by NGET,".	
	Insert "Electricity" before	House-keeping change
	"Transmission Licence" (two	
	instances).	
Part A, section 1,	Insert "Electricity" before	House-keeping change
paragraph 7	"Transmission Licence".	
Part A, section 1,	Replace "National Grid Electricity	House-keeping change
paragraph 8	Transmission plc" with "NGET";	
	, , , , , , , , , , , , , , , , , , ,	
	Update the link to National Grid's	House-keeping change
	website.	Trouble mosping change
Part B, section 1,	Insert "Electricity" before	House-keeping change
paragraph 1	"Transmission Licence".	Troubbling sharings
Part B, section 1,	Replace "National Grid Electricity	House-keeping change
paragraph 2	Transmission plc" with "NGET".	Tiouse-keeping change
paragraph 2	In item (ii), Remove "in addition",	House-keeping change
	, ,	House-keeping change
	and insert "Electricity" before	
Deat Describes 0	"Transmission Licence".	
Part B, section 3,	Insert ")" after "participants".	House-keeping change
paragraph 1	Delete "NGC Demand" and insert	Consistency with Grid Code
	"GB National Demand and GB	defined terms.
	Transmission System Demand.	
	Replace "F" with "f" after BC1.4.2.	Clearer reference to a Grid
		Code paragraph.
Part B, section 4,	Delete the paragraph "The	Ancillary Services are
paragraph 1	Transmission Licence defines	described in detail in the
	Balancing Services" and insert	Procurement Guidelines which
	"The Balancing Services are	also outline the definition of
	defined in Standard Condition C1	Balancing Services from the
	of National Grid's Electricity	Electricity Transmission
	Transmission Licence. A detailed	Licence. This duplication has
	explanation of these Balancing	been removed from the
	Services is provided in the	Balancing Principles
	Procurement Guidelines.".	Statement.
Part B, section 5,	Before "Transmission System",	House-keeping change
paragraph 1	replace "our" with "the GB";	
Part B, section 5,	Delete paragraphs after item (g),	The general principles for
paragraphs after	and insert these paragraphs after	issuing Emergency Instructions
subsection (g) -	paragraph 1 of section 5 under the	are outlined at the beginning,
Communication	heading 'General Principles for	rather than at the end, of the
Failure	Issuing Emergency Instructions';	section.
	, , ,	l .

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1120	

BPS Section	Change	Comment
	Under these General Principles: 1. In item (c), insert a fourth bullet point including the text "Dynamic Parameters - BMUs with more appropriate dynamic parameters being selected in preference to those with less appropriate parameters"; 2. In the last paragraph beginning with 'In the case of a BMU', replace "and a valid and relevant bid or offer has been submitted, then we shall log a Bid-Offer Acceptance" with "details will be posted on the BMRS and the Emergency Instruction Acceptance Data will be agreed post event".	Other proposed changes in this section reflect current practice.
Part B, section 5, subsection (a) - Events	Before Transmission System, replace "our" with "the GB".	House-keeping change
	Replace "lead" with "leads".	Grammar correction.
Part B, section 5, subsection (b) – Demand Control	Before Transmission System, replace "our" with "the GB".	House-keeping change
Part B, section 5, subsection (c) – System and	In paragraph 1, replace "Gensets" with "BMUs" (two instances).	House-keeping change
Localised Negative Reserve Active Power Margin	Under 'System Negative Reserve Active Power Margin', replace "Gensets" with "BMUs".	House-keeping change
	Under 'Localised Negative Reserve Active Power Margin': 1. Delete "In the case of Localised NRAPM" and replace "We" with "we"; 2. Replace "Gensets" with "BMUs" (three instances); Delete text associated with the last four bullet points and replace it with "in accordance with the General Principles outlined above".	House-keeping change
Part B, section 5, subsection (g) –	Replace "National Grid Electricity Transmission plc" with "NGET".	House-keeping change

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1		
WZG	200	

BPS Section	Change	Comment
Communication		
Failure		
Part B, section 6	Replace "Offers" with "Bid-Offers".	'Bids' inserted to clarify
		involuntary reduction in
		generation.
Part C, section 5,	Replace "National Grid Electricity	House-keeping change
item (iv)	Transmission plc" with "NGET".	
Part C, section 6,	Replace "National Grid Electricity	House-keeping change
last paragraph	Transmission plc" with "NGET".	
Part C, section 8	Replace "National Grid Electricity	House-keeping change
1 411 0, 00011011 0	Transmission plc" with "NGET" (4	l loads Rooping change
	instances).	
	mstances).	
	In paragraph 4, raplace	Correct use of terminology
	In paragraph 4, replace "Transaction Point" with "Control	Correct use of terminology.
Date of the	Point".	D. O.L. C. D. T.
Part C, section 10	Delete the first three paragraphs.	Pre-Gate Closure BMU
		Transaction described here is a
		Balancing Service which is also
		described in the PGs.
		Duplication in the BPS has
		therefore been removed.
	In the fourth and fifth paragraphs,	House-keeping change
	insert "system" before	
	"requirements".	
	Delete the last paragraph referring	Following National Grid's
	to the review of reserve	review of the reserve
	procurement process.	arrangements in 2005, this
		paragraph is out of date and
		has been removed.
Part D, section 2,	Replace "13 weeks ahead" with "9	Reflects current practice.
paragraph 1	weeks ahead".	
Part D, section 2.1	Replace "National Grid Electricity	House-keeping change
	Transmission plc" with "NGET" (4	
	instances).	
Part D, section 2.2	In the section heading, replace "13	Reflects current practice.
,	weeks ahead" with "9 weeks	
	ahead".	
Part D, section 2.3	Replace "Paragraph 9" with	Reference correction.
. 4.1 5, 5551,511 2.5	"Paragraph 10".	13.3.3.3.3.3.3.3.3.3.3.3.3.3.3.3.3.3.3.
Part D, section 3,	Delete "and" before "demand	Reflects current practice.
paragraph 1	forecast error", and insert "and	rioneolo current practice.
ραιαγιαμιί ι		
	credible generation or demand loss" after "demand forecast error".	
		Deflects summer transition
	Delete "pre-NETA" and insert "the	Reflects current practice.

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The power of action.

DDC Coation	Change	Commont
BPS Section	Change	Comment
Dad Daniella o	prevailing".	Deffects and the section
Part D, section 3,	Delete "pre-NETA" and insert "the	Reflects current practice.
paragraph 2	prevailing".	Have keeping above
	Replace "these" with "our".	House-keeping change
	After "policies may develop", insert	Clarifies potential policy
	"and change".	changes as a result of
		unforeseen market
	Lead with the second se	circumstances.
	Insert "operational" before "experience".	House-keeping change
Part D, section 3.1,	After "There are three categories of	House-keeping change of the
paragraph 1	response", insert "(Primary	three categories of response.
	Response, Secondary Response	
	and High Frequency Response)".	
	Replace text associated with the	The three types of response
	description of each category of	defined in the Grid Code are
	response with "defined in the Grid	duplicated here. This
	Code".	duplication is removed.
Part D, section 3.1,	Replace "Generally speaking" with	House-keeping change
paragraph 2	"In general".	
Part D, section 3.2,	Insert "Electricity" before	House-keeping change
subsection (c) -	"Transmission Licence" in	
Short Term	paragraph 1.	
Operating Reserve	Replace "timescales" with	Typographical error.
	"timescales".	
Part E, section 1, Step 6	Replace "3" with " \sum ".	Typographical error.
Part E, section 1,	Replace "3" with " 2 " (two	Typographical error.
Step 7	_	
Dowt E continue	instances).	Have keeping shange
Part E, section 2,	In item (vii), replace "National Grid	House-keeping change
Step 6	Electricity Transmission plc" with "NGET".	
Dort C coction 1		Deflects proveiling tout in the
Part F, section 1	Replace current section 1 (Overview) with a new section 1.	Reflects prevailing text in the
	(Overview) with a new section 1.	GB Security and Quality of
Dort C coction 0	Deplace current acction 2	Supply Standard.
Part F, section 2	Replace current section 2 (Overview) with a new section 2.	Reflects prevailing text in the GB Security and Quality of
	(Overview) with a new Section 2.	Supply Standard.
Part F, section 3,	Delete "standard".	Consistency within Part F.
heading	Delete Stariualu .	Consistency within Fall F.
Part F, section 3,	Insert "a voltage fall of" and delete	Reflects current practice.
final paragraph	"+/".	rienecia current practice.
ıııaı parayrapır	T/ .	

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9 Appendix C Marked-up Procurement Guidelines for Proposed 'In-house' Technical Changes

Please see a separate document

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10 Appendix D Marked-up Balancing Principles Statement for Proposed 'In-house' Technical Changes

Please see a separate document

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11 Appendix E Marked-up Procurement Guidelines for Proposed 'Plain English' Changes

Please see a separate document

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12 Appendix F Marked-up Balancing Principles Statement for Proposed 'Plain English' Changes

Please see a separate document

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13 Appendix G Consultation Questions

National Grid invites responses to this consultation by 13 February 2009. The responses to specific consultation questions (summarised below) or any other aspect of this consultation can be provided by completing the following proforma.

Please return the completed proforma to <u>balancingservices@uk.ngrid.com</u>.

Respondent:	
Company Name:	
Does this response contain confidential information?	

No	Question	Response (Y/N)	Rationale
1	Do you agree that the 'in- house' technical changes proposed to the PGs in Appendix C should be made (section 3.1.1)?		
2	Do you agree that the 'in- house' technical changes proposed to the BPS in Appendix D should be made (section 3.1.2)?		
3	Do you agree that the 'plain English' changes proposed to the PGs in Appendix E (which include proposed 'inhouse' technical changes) should be made (section 3.2.1)?		
4	Do you agree that the 'plain English' changes proposed to the BPS in Appendix F (which include proposed 'in- house' technical changes) should be made (section		

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No	Question	Response (Y/N)	Rationale
		(1711)	
	3.2.2)?		
5	Do you think that National		
,	Grid should extend the		
	'plain English' approach to		
	other similar documents? If		
	yes, which other documents		
	would you like to see written		
	in 'plain English' (section		
	3.2.2)?		
6	Do you have any other comments?		

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14 Appendix H Feedback

National Grid would welcome any feedback on this consultation document or any other aspect of the consultation process.

Please complete the form by ticking the appropriate boxes and providing additional comments where appropriate. Please return the completed form to balancingservices@uk.ngrid.com.

Res	pondent:										
Con	npany Name:										
Doe	Does this feedback contain										
con	confidential information?										
			•								
	(1) very poor	(1) very poor (2) poor (3) average (4) good (5) ver				goc	od	(6) excellent			
						1	2	3	4	5	6
(a)	How would yo	u rate the c	consultation do	cument ove	rall?						
(b)	How well was	the docum	ent structured?)							
(c)	How clear wer	e the conte	ents of the docu	ument?							
(d)	How appropria	ate were the	e consultation of	questions?							
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Whi	ch parts of the c	document d	lid you find mo:	st useful?							
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Please provide any additional comments that may assist future consultations.											
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