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National Gas Emergency Service - 0800 111 999* (24hrs)

*calls will be recorded and may be monitored

To:

Shippers, Suppliers, Customers, Storage Operators, Transmission and Transportation System Owners and other Interested Parties

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Dear Colleague

Operating Margins ("OM") - Further Update on Safety Case Demonstration to the HSE

In 2009, National Grid proposed a revision to our Gas Transporter Safety Case ('the Safety Case') to the Health and Safety Executive (HSE) to allow new types of service provision therefore increasing the number of potential providers of Gas Operating Margins services.

The HSE have now completed their assessment of the revised Safety Case and are satisfied with the demonstration made. Therefore, in addition to gas storage services, National Grid Gas can consider tendered offers for offtake reduction and supply increase service from NTS connected sites for Gas Operating Margins.

We would like to thank the HSE for their continued dialogue throughout the process, enabling the 2010 Operating Margins tender to include assessment of these new forms of provision.

If you require any further information then please contact either myself or John Perkins (01926 656337).

Yours sincerely

Sam Wither

Account Manager National Grid Gas