Shippers

Participation Requirements

For the network to operate safely and to minimise the risk of a supply emergency, it is necessary for gas transporters to have appropriate information about the supply and demand of gas on their part of the network, so that the network as a whole remains in balance.

It is the Shipper's responsibility to provide emergency contact details of their customers through to the Transporter. These contact details will be used by the Transporters to contact affected sites in the event of a gas supply emergency to inform them that they should stop using gas. This activity is tested within the Firm Load Shedding element of the support exercise.

Shippers will receive all NEC emergency declarations and updates of the NGSE, detailing the emergency situation and stages of emergency. Shippers will also receive the Active Notification System (ANS) messages providing further emergency information.

Shippers will receive the same instructions as the Terminal, LNG and Storage Facility Operators providing supply direction instructions for information to support DFN/SFN submissions.

Shippers will also receive notice of cease flow notifications commencing for the NTS directly connected sites, although it is the individual sites’ responsibility to contact their Shipper once direction notices have been received.

Shippers may wish to use this day to exercise their own commercial interruption process and provide details back to the Emergency and Incident Framework Team using the existing P70 process.

Please note: new DFN/SFN submissions are not required in an exercise.