

The Great Grid Upgrade

Norwich to Tilbury

Norwich to Tilbury

Non-Statutory Public Consultation Strategy

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nationalgrid

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Introduction

This document outlines how National Grid Electricity Transmission (National Grid) intends to carry out a non-statutory consultation in summer 2023 on proposals to provide additional network capability in East Anglia.

National Grid needs to build a new 400 kV electricity transmission line between existing substations in Norwich to Bramford in the north, and from Bramford to Tilbury in the south, and a new substation to connect new offshore wind close to the coast.

Since the close of our first non-statutory consultation in spring 2022, we have taken the time to carefully review your feedback in detail. The information you gave us, along with findings from environmental surveys and assessments, is helping us to develop our plans in more detail.

We were pleased to receive such a high number of responses to the consultation and this feedback is vital to help inform preliminary decisions we make about the project. This includes refining the route of the draft alignment and we will be asking for your feedback on this during this round of consultation.

We have consulted with representatives of all host local authorities on our reasoning and approach to this non-statutory consultation. These comprise: Norfolk County Council, Suffolk County Council, Essex County Council, South Norfolk Council, Babergh District Council, Mid-Suffolk District Council, Colchester Borough Council, Tendring District Council, Braintree District Council, Chelmsford City Council, Basildon Borough Council, Brentwood Borough Council and Thurrock Council.

A Statement of Community Consultation (SoCC) will be prepared ahead of statutory consultation, which is proposed to take place in 2024. The content of the SoCC will build on this consultation approach. It will be discussed with representatives of the relevant local planning authorities and finalised ahead of the formal stage of consultation as per the Planning Act 2008.

National Grid Electricity Transmission – what we do in the UK

National Grid sits at the heart of Britain’s energy system, connecting millions of people and businesses to the energy they use every day.

We bring energy to life – in the heat, light and power we bring to our customer’s homes and businesses; in the way that we support our communities and help them to grow; and in the way we show up in the world.

It is our vision to be at the heart of a clean, fair and affordable energy future. We believe that by acting now, the UK can become the world’s first major clean economy, with net zero carbon emissions by 2050, creating growth and jobs for communities across Britain.

National Grid Electricity Transmission (National Grid) owns, builds and maintains the transmission network in England and Wales. It is National Grid Electricity Transmission that is developing the proposals for the Norwich to Tilbury Reinforcement.

National Grid ESO is the Electricity System Operator (ESO) which operates the transmission network in Great Britain, including the networks in Scotland owned by Scottish Power Transmission and Scottish and Southern Electricity Networks. National Grid ESO manage the

network, ensuring the right amount of energy is provided where it is needed. In April 2019, National Grid ESO became a legally separate business within the National Grid PLC family and is regulated independently by Ofgem.

National Grid Ventures is the unregulated commercial arm of National Grid PLC, investing in technologies and partnerships that help accelerate our move to a clean energy future. That includes interconnectors - connecting the UK with countries across the North Sea, allowing trade between energy markets and efficient use of renewable energy resources.

National Grid Electricity Distribution owns and operates the electricity distribution networks for the Midlands, the South West of England and South Wales, with 8 million customer connections serving a population of over 18 million people.

The world we live in is changing, and the UK is at a turning point as we embrace the enormous opportunities a cleaner, greener future brings. The Government has made it clear that its net zero targets are an important milestone in creating a cleaner, greener future.

The UK has set a world-leading target for tackling climate change, which is to achieve net zero by 2050. Put simply, this means that we will remove the same amount of greenhouse gases from the atmosphere as we produce.

As a country, we are already making progress. The UK has the largest offshore wind capacity in the world, with some 13.6 GW in operation and a further 8 GW under construction.

Recent years have been record-breaking for renewables on the GB transmission network. Summer 2020 saw the longest run since the industrial revolution without burning coal, stretching almost 68 days. Solar power set new records with 10.1 GW of power being produced in April 2023. In January 2023, wind power generated more than it ever has, with 21.6 GW contributing to meeting our energy needs.

The way we generate electricity in the UK is therefore changing rapidly. We are transitioning to cleaner technologies like new offshore windfarms. That means we need to make changes to the grid so the whole country has access to the clean electricity from these new renewable sources.

When developing transmission network proposals, we must, under the Electricity Act 1989, do that in an efficient, coordinated and economical way, and have regard to the desirability of preserving amenity. Options to deliver additional network capability and the options we take forward are evaluated against these statutory duties. We must balance the need to develop the network in a way that is efficient, coordinated and economical, and reduces effects on people and places.

National Grid only develops new infrastructure where the existing transmission system cannot be further upgraded, system changes cannot be satisfied by other means or where customer connections are required. The Norwich to Tilbury project meets all those requirements for new infrastructure to be developed.

We have explained how we set out to meet these responsibilities and our commitments relating to engagement and consultation about our proposals in our [Stakeholder, Community and Amenity Policy](#).

For further clarification on any of the detail included within this document, National Grid has a glossary of terms and acronyms which can be found at the following website address:

<https://www.nationalgrid.com/uk/electricity-transmission/about-us/glossary-terms-and-acronyms>.

Norwich to Tilbury Reinforcement

East Anglia is an important and developing region for renewable and low carbon energy.

The existing network in East Anglia currently carries around 4,500 MW of electricity generation. By 2031, we expect between 14,000 MW and 18,500 MW of new generation and interconnection to connect in the region. Today there is 4,100 MW of existing generation in East Anglia. By the end of the decade, with new nuclear, offshore wind and interconnectors, that is set to rise to approaching 25,000 MW – far exceeding the capability of the existing network. It is that change that is driving the need to provide additional transmission network capability out of the region.

Our existing power lines do not have sufficient capacity to accommodate this new generation. We are already carrying out work to upgrade the existing transmission network in East Anglia, however even with these upgrades the network will not be sufficient.

Norwich to Tilbury is a key part of our wider investment programme to upgrade our electricity transmission network in East Anglia to ensure we meet this future energy transmission demand.

Key activities since the last consultation

Between April and June 2022, we held our first consultation, writing to more than 50,000 homes and businesses in the local community.

The consultation was non-statutory with the purpose to:

- introduce our proposals and explain why we need to reinforce our network in East Anglia
- explain the options that have been considered and how we identified a preferred corridor and substation site
- listen to local communities and stakeholders, answer questions and ensure stakeholders had the opportunity to provide feedback on our work to date.

Since this initial consultation, we have:

- sought landowner access for surveys
- published the summary newsletter of our first non-statutory consultation online and issued to over 50,000 properties
- continued to engage with elected representatives, including MPs and councillors
- undertaken Environmental Impact Assessment scoping
- carried out environmental surveys and appraisals to provide more detail on the potential environmental effects of our proposals.

In addition to these activities, the project has been confirmed within Ofgem's Accelerated Strategic Transmission Investment (ASTI) framework. More information about this can be found in our Project Background Document (2023).

Purpose of the 2023 non-statutory public consultation

Following the close of our first non-statutory public consultation in June 2022, we have been carefully reviewing all consultation feedback in detail. We have made good progress and we want to share this at the earliest opportunity to enable people to give feedback on our indicative developing proposals.

The feedback from the 2022 non-statutory consultation, alongside the surveys and assessments, has been taken into account as we develop the project and identify a preliminary draft route alignment.

During the summer 2023 consultation, we will present the following:

- a preferred draft alignment which shows potential positions for overhead line and associated pylons, underground cables, cable sealing end compounds and connection substations
- an explanation of how consultation feedback, along with the findings of surveys and assessments, have informed our preliminary decision-making to date
- a Feedback Report which will summarise the feedback we received during the spring 2022 consultation and how it has been considered.

We will ask for feedback on the preferred draft alignment and if there is anything else we should consider as we further develop the project.

Consultation timing

This non-statutory consultation will run from Tuesday 27 June 2023 to Monday 21 August 2023. Consultation will be open for eight weeks.

Consultation area

We have mapped out a Primary Consultation Zone (PCZ) and a Secondary Consultation Zone (SCZ) to inform our engagement activities. They are shown in the appendices.

The PCZ (see Appendix A) will include people whose property postcodes lie within 1km of the preferred draft alignment. Where appropriate, the PCZ has been extended to include whole streets and postcodes rather than the 1km boundary dissecting hamlets or neighbourhoods. All relevant stakeholders within this area will be consulted including contacting each residential and business addresses directly.

We have extended the PCZ to include all properties which were included within the PCZ of the 2022 consultation, even though they may fall more outside of the 1km limit from the preferred draft alignment.

Before the start of the consultation, we will mail a newsletter to all properties within the PCZ. The newsletter will include:

- an introduction to the project and an explanation of what we are consulting on
- details of the project website, public exhibitions, webinars and how stakeholders can leave their feedback on our proposals
- information on further project materials and where these can be accessed

- a map showing the preferred draft alignment
- an updated project timeline.

We will include details on how people without access to the internet can view paper copies of materials and project contact details to find out more information.

The SCZ (see Appendix A) will extend to 4km from the edge of the preferred draft alignment. The SCZ will include stakeholders who are further from the project but may have concerns about it, such as construction traffic and long-distance views. Anyone can register to receive all project information and be engaged with the project as they wish.

We will seek to raise awareness of the project and public consultation with stakeholders within the SCZ through the broad dissemination of information. This will include:

- placing advertisements in local and regional newspapers providing information about the consultation and how to get involved
- providing project documents at information point locations within and beyond the SCZ for public viewing
- placing advertisements on social media to target different demographics and to include those who might not otherwise engage with the consultation
- publishing details of consultation events on the project website
- providing contact details for queries and how to request paper copies of consultation materials on the project website.

Materials

The following materials will published at the start of the consultation:

Material type	Description
Community newsletter June 2023	Direct mailout to all in the PCZ summarising details of the project and public consultation.
Project Background Document 2023	Non-technical document providing an overview of the project and detailing our proposals and how we are consulting.
Design Development Report 2023	An in-depth technical document detailing the work we have undertaken to date, focusing on the work since the 2022 consultation.
Strategic Options Backcheck and Review 2023	Providing an overview of the appraisal approach we have used to date to consider strategic options. These are reviewed and backchecked on as part of the ongoing strategic options assessment and decision-making process.
2022 Non-Statutory Consultation Feedback Report	Summarising the feedback we received during the 2022 consultation and how it has been considered.
Maps of our proposals 2023	Maps showing the location of the preferred draft alignment and the graduated swathe.
Interactive map	An interactive map of the route alignment will be produced to provide a more detailed view of the proposed route.
Advertisements/posters	Adverts (print and social) and posters to inform people in the SCZ of the consultation. Posters will be provided to local stakeholders to display throughout the consultation.
Website	Hosting all project information, including downloadable versions of all the above documents, FAQs, an online feedback form

	and interactive map.
Non-statutory Consultation Feedback Form 2023	To gather consultation comments and feedback. Available on the website, and in paper form at consultation events, information points or by request.
Exhibition boards 2023	For display at consultation events, providing an overview of key aspects of the scheme. The information will reflect the content of the consultation website pages.

Stakeholder briefings and meetings

At the start of public consultation, we will offer briefing meetings with the following stakeholders:

- Members of Parliament where all or part of their constituencies lie within the PCZ
- elected representatives of District and County Councils that fall within the PCZ
- parish councils where all or part of the parish fall inside the PCZ.

We will engage with other organisations on request. These may include:

- third party groups such as Local Enterprise Partnerships and Business Groups
- community groups or residents' associations with a close geographical relationship to the project
- parish councils which fall outside of the PCZ
- interest groups with a close relationship to the project
- local Youth Parliaments/Councils, Youth Advisory Boards (YABs), youth groups, and universities.

These stakeholders will be sent digital copies of project information (paper copies will be provided upon request) along with details on how to respond to the consultation and engage with the project team. We will keep them updated at key project milestones.

Public consultation

We are proposing to use a blend of digital and traditional engagement channels for this public consultation. This will involve using the project website and other digital tools to present information on the project and gather feedback on our proposals.

We remain committed to engaging with all stakeholders throughout the consultation period. We want to ensure that all our engagement and consultation is inclusive and will reach those who otherwise may not engage with us.

We also recognise that some people may not have access to or use of the internet. We have taken steps to ensure that paper copies of all our materials are available either upon request or at specified locations along the route.

We will work with local authorities to ensure we have identified suitable locations for information points and wherever possible aim to accommodate suggestions beyond the venues and locations already identified in past consultation rounds.

Project website

We will update the project website so that people can easily access and download project information and documents and find links to other resources that will also be available to view at a traditional public consultation event. It will include:

Function	Rationale
Document library with access to the information	The library will be the 'go to' deposit location for all project information. It will ensure that all project information is available in one, easy to access location. We will encourage third parties hosting information point locations (such as local authorities, libraries, etc) to provide links to this page.
Consultation pages to display all relevant information and material being presented for consultation	Project documents will be laid out in a simple, visual and interactive format, with pointers and instructions throughout to aid easy navigation.
Find out more pages	Details of dates and timings of consultation events and webinars during the consultation period.
FAQs	This will help visitors to find answers to frequently asked questions.
Project videos and infographics	A way of explaining the plans in a way that is accessible and understandable to the general public, ensuring greater levels of inclusion.
Project news section	This section will enable members of the public to stay updated on the project and provides an easily accessible place for all recent updates to be hosted.
Project contact details	Telephone, email and freepost details are on the website and all consultation materials for the public to get in contact and request further details or ask questions.
Feedback form	The online form will enable members of the public to provide their feedback easily and send it back directly to the project team.
GDPR (Legal statement)	All personal data will be held in accordance with the General Data Protection Regulation (GDPR) (EU) 2016/679 and personal data will not be transferred outside of the European Economic Area, or used for purposes other than those outlined. The website will be made accessible for all users through the provision of audio guides, videos, other visual material, and the ability to request translation.

Interactive map

An interactive map of the entire route and supporting points of interest, such as the ability to zoom to specific locations. There will be pointers to further information, which may contain images, text or signpost to a different page that expands on the subject.

Public information events and webinars

A programme of public events and webinars will provide stakeholders opportunities to find out more about the proposals and to provide feedback.

Public events are organised to be accessible to as many stakeholders as possible and held at suitable venues. In person public events will provide the opportunity to speak to technical experts within the team. If events need to be cancelled for any reason, we will hold an online event on the published date, where practicable.

Online webinars will be organised to enable the project team to present the same information as that at the public events to a large number of interested stakeholders. At least one webinar will be recorded and made available on the project website for playback by those who cannot attend the webinar sessions. The sessions will also include time for questions and answers.

Both in person and online webinar events will be held over a number of weeks during the consultation to provide multiple opportunities for people to take part.

Information helpline

Contact details including a freephone information line, email address and freepost address will be widely publicised, including in paper copies of consultation publicity materials and on the website. People will be able to request information over the phone.

Providing feedback on our proposals

We want to make providing feedback on our proposals as easy as possible for all stakeholders. Paper copies of the feedback form will be available at public events (Appendix B) and at information points along the route (see Appendix C). Visitors to our project website will be able to fill out a feedback form online and send it back directly or download and print and return via our freepost address.

Members of the public will also be able to telephone our freephone contact number and request a paper copy of the feedback form, enabling them to send their feedback to the project team free of charge.

We will review all returned feedback forms. Comments will be analysed and considered as the project is developed further.

Advertising

We will use advertising to raise awareness of the public consultation on the project proposals.

Traditional media

To raise general awareness of the project within the area and to advertise the consultation programme, we will place advertisements in key local and regional publications. These advertisements will help ensure that stakeholders without access to the internet, or who do not frequently use sites which will receive targeted virtual advertisement, are made aware of the project consultation.

Advertisements will be published at the start of public consultation to inform stakeholders of deadlines for feedback and public information event and webinar dates.

We will also engage proactively with local news media including radio and broadcast to provide a briefing on the proposals to inform coverage of the consultation and will be responding constructively to any requests for media interest throughout the consultation.

Digital media

Where newspapers have a related digital outlet, we will publish corresponding adverts on the digital publications of those newspapers where ads are printed in paper copy. These ads will target postcodes within the SCZ.

Social media

We will use social media to advertise the consultation. Advertisements will target the postcodes within the PCZ. Social media advertisement may draw in stakeholders who wouldn't otherwise engage with the consultation, for example, young people. We will also ask local authorities, and other identified groups, to use their own social media channels to advertise the consultation.

Engaging with Hard to Reach and interest groups

Hard to Reach groups are defined as being inaccessible to most traditional and conventional methods of consultation for any reason. We recognise that some people and groups may not have access to, or use of, the internet or be able to access traditional consultations easily.

To ensure our consultation is accessible to all, we will:

- publish and advertise our contact details widely so people can call, email or write to us for assistance
- directly mail a newsletter to all stakeholders within the PCZ and provide details of how to access paper copies of other project documents, and provide feedback by post
- set up information points along the route where people can collect paper copies of some documents and feedback forms, including in the north section where internet access is more limited
- make important information available in 'plain English' in both digital and non-digital formats to make it as accessible as possible for people to understand and take part in consultation, enhanced with supporting images, drawings and graphics to make it easier for people to understand technical information

- wherever possible, upon request aim to provide materials in different formats, including easy-read, large print and in different languages. To request this, we ask that consultees and/or stakeholders contact the project team
- advertise the availability of the telephone helpline.

Hard to Reach groups may include the following:

- ethnic minority groups and people for whom English is a second language
- the Traveller community
- the elderly
- people with visual and hearing impairments
- people with limited mobility/disability
- the 15-19 and 20-39 age groups
- carers and families with young children
- economically inactive individuals
- geographically isolated communities or individuals.

Interest groups will include:

- business groups such as Local Enterprise Partnerships and Chambers of Commerce
- community groups such as residents' associations with a close geographical relationship to the project
- educational establishments like universities, colleges and schools along the route.

Communication tools for Hard to Reach and interest groups

Leading up to and during the consultation period we will carry out the following:

Communication tool	Objective(s)	Result
Direct engagement	Engagement with representative groups and organisations, building links with the project and helping identify Hard to Reach and interest groups in local communities. These could include community groups, youth groups, business groups, activity centers, ethnic minority groups, religious groups.	National Grid can make use of existing communications channels that these community groups have in place to communicate with a wider audience of harder to reach groups and individuals.
Website	An online hub for the consultation, providing two-way communication between the public and the project.	This will support easy access to information for anyone with either visual or hearing impairments.
Engagement with ambassadors/ champions (for example, parish	Identify community leaders who can help facilitate wider consultation beyond traditional channels and assist	Feedback is received from Hard to Reach group representatives and individuals.

councils which have their own communications channels)	the project team in identifying likely issues and concerns from stakeholders and ways to overcome them.	
Online awareness - consultation will be publicised through the following channels: <ul style="list-style-type: none"> • printed materials • press releases • paid advertising • social media advertising 	To engage with a wide range of audiences and spread awareness of the proposals and consultation to those who may not otherwise hear about them or have the opportunity to participate. These may be integrated with other consultation activities.	To enable participation in the consultation process.
Telephone helpline	Offering a further alternative to paper copy or online materials, especially for people who may be visually impaired.	To engage with those who may have difficulty accessing online information or attending in-person events.
Paper copy materials	Providing paper copies of materials to those without access to the internet on request.	To engage with those who may have difficulty accessing online information or attending in-person events.

Hard to Reach and interest groups contact database

We have created a database of identified relevant contacts at Hard to Reach and seldom heard community groups and other interest groups and organisations.

We will use this contact database to ensure these groups and organisations are kept up to date with the development of the scheme.

We will also continue to monitor the success of our communications tools to test the suitability of our approach to engagement.

Depending on the reception of our early communications with these interest groups, we will adjust our approach to engagement accordingly.

Youth engagement

Young people will be the greatest beneficiaries of net zero. As a result, we have increased our focus on youth engagement for the 2023 non-statutory consultation.

In order to better engage with young people in the region, we will look to hold additional youth-focused events.

Along with our public webinars, we propose to hold an additional youth engagement forum which will provide an opportunity for young people to meet and discuss our plans with the project team. The key discussions and actions will be documented and outlined in a report circulated to all participating groups.

We intend to maintain this engagement post-consultation, holding online and in-person events in collaboration with education providers. These events will look to give attendees an opportunity to not only give their views on the project, but help shape our approach to future youth engagement.

We will ask local authorities, and other identified groups, to use their own social media channels to advertise the consultation and distribute key project information to young people within their Hard to Reach database.

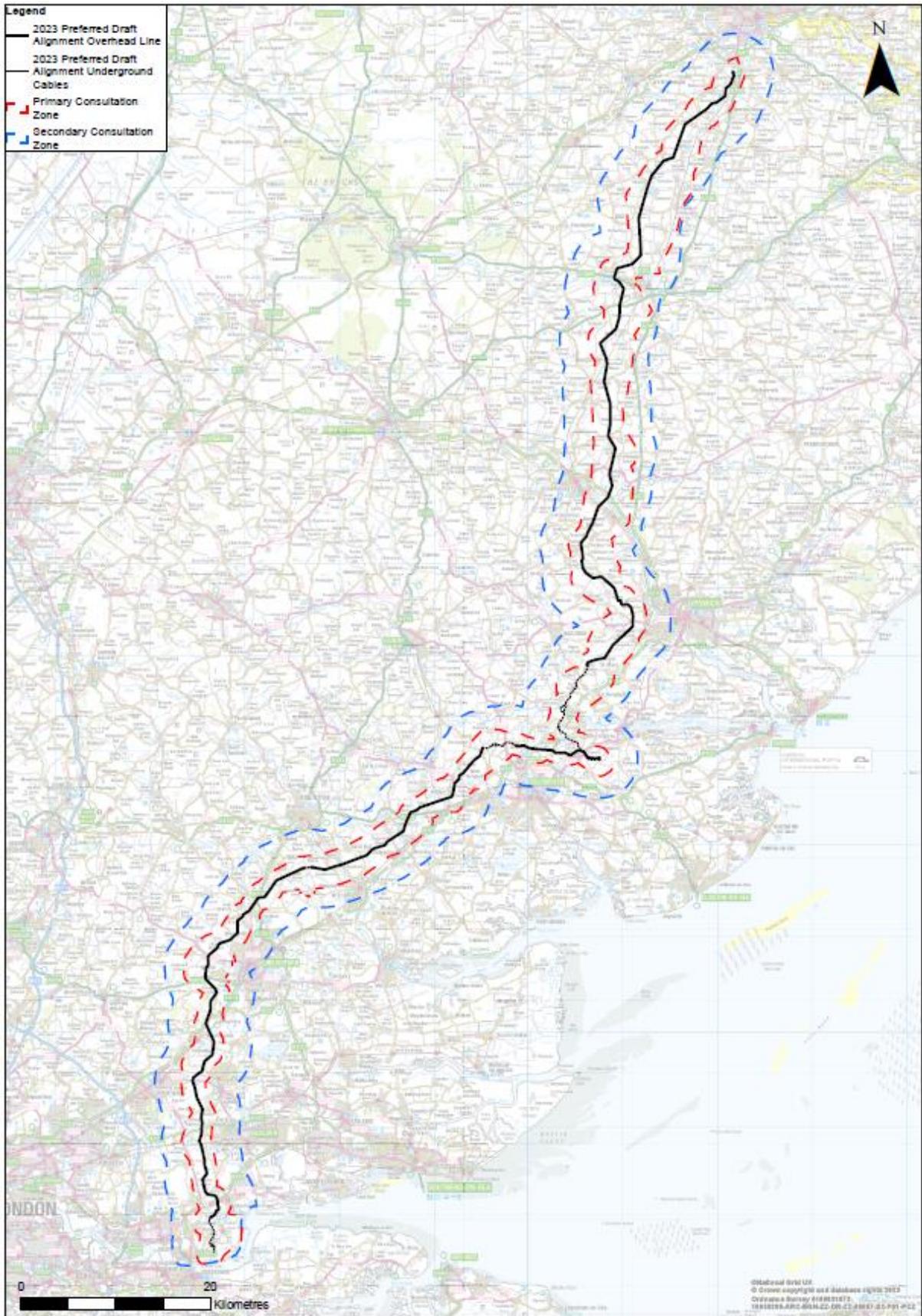
Reporting on the consultation

The outcomes from the 2023 non-statutory consultation will be made available to the public and stakeholders in a range of ways. Initially, our aim will be to publish an update newsletter following the consultation which will provide an overview of the key matters raised, how we're considering them and what the timescales and next steps are.

At statutory consultation, we will provide a full consultation feedback report detailing how we've had regard to the feedback received.

Appendices follow

Appendix A - Consultation zones



Date and time	Venue
Thursday 6 July 2-7pm	The Brentwood Centre, Doddinghurst Road, Pilgrims Hatch, Brentwood, CM15 9NN
Friday 7 July 2-7pm	Diss Youth & Community Centre, Shelfanger Road, Diss, IP22 4EH
Saturday 8 July 11am-4pm	Lawford Venture Centre 2000, Bromley Road, Lawford, Manningtree CO11 2JE
Monday 10 July 1-6pm	Tibenham Community Hall, Pristow Green Lane, Tibenham, Norwich NR16 1PX
Tuesday 11 July 11am-4pm	Blackbourne Community Centre, 71 Blackbourne Road, Elmwell, Bury St Edmunds, IP30 9UH
Wednesday 12 July 2-7pm	Chelmsford City Racecourse, Chelmsford, CM3 1QP
Thursday 13 July 2-7pm	Langham Community Centre, School Road, Langham, Colchester, CO4 5PA
Monday 17 July 2-7pm	The Civic Hall, Blackshots Lane, Grays, RM16 2JU
Tuesday 18 July 1-6pm	Tasburgh Village Hall, Grove Lane, Tasburgh, NR15 1LR
Wednesday 19 July 2-7pm	Copdock Village Hall, Old London Road, Copdock, IP8 3JN
Thursday 20 July 2-7pm	Witham Public Hall, Collingwood Road, Witham, CM8 2DY
Friday 21 July 2-7pm	Basildon Sporting Village, Cranes Farm Road, Basildon, SS14 3GR

In addition to in person events we are also holding online webinars where we will present details of the proposals followed by an opportunity to ask questions.

Date	Time
Wednesday 5 July	1-2pm
Tuesday 25 July	7-8pm
Saturday 12 August	10-11am
Thursday 17 August	10-11am

Appendix C – Information point locations

The following information points have been set up along the route. You can collect paper copies of selected consultation documents, as well as the feedback form from these throughout the duration of the consultation.

Please note that opening hours may vary. It is advised to check ahead to ensure that the information point venue will be open and has the materials available before travelling. This can be done either by contacting the locations directly or by contacting the Norwich to Tilbury Community Relations team on 0800 151 0992 who will be happy to assist.

Information Point	Address
Norfolk County Council*	County Hall, Martineau Lane, Norwich, Norfolk, NR1 2DH
Long Stratton Library	The Street, Long Stratton, NR15 2XJ
Diss Library	Church Street, Diss, IP22 4DD
Stowmarket Library	Milton Road, Stowmarket, IP14 1EX
Suffolk County Council	Endeavour House, 8 Russell Rd, Ipswich, IP1 2BX
Capel Library	The Street, Capel St Mary, Ipswich, IP9 2EF
Tendring District Council	88-90 Pier Avenue, Clacton on Sea, Essex, CO15 1TN
Manningtree Library*	High Street, Manningtree, CO11 1AD
Colchester Library	Trinity Square, Colchester, CO1 1JB
Coggeshall Library	29 Stoneham Street, Coggeshall, Colchester, CO6 1UH
Witham Library*	18 Newland Street, Witham, CM8 2AQ
Writtle Library	45 The Green, Writtle, Chelmsford, CM1 3DT
Chelmsford Library	County Hall, Market Road, Chelmsford, CM1 1QH
Ingatestone Library	High Street, Ingatestone, CM4 9EU
Billericay Library*	143 High St, Billericay, CM12 9AB
Brentwood Borough Council	Town Hall, Ingrave Road, Brentwood, CM15 8AY
Tilbury Library	Kanmore House, 16 Civic Square, Tilbury RM18 8AD

* Availability may vary from other locations listed. Please contact the Community Relations team on 0800 151 0992 for more information.