Residential Assistance – Income-Eligible Discount Non-Heating Rate
Classification No. R-2

Availability:

Gas delivery service under this rate is available upon verification of an income-eligible Customer's receipt of any means-tested public benefit, or eligibility for the home energy assistance program ("HEAP"), or its successor program, for which eligibility does not exceed 200 percent of the federal poverty level based on household income, defined as the combined gross income of all persons living in a household. In a program year in which maximum eligibility for HEAP exceeds 200 percent of the federal poverty level, a household that is income eligible under HEAP shall be eligible for the tiered discount rates. The customer must be 18 years of age or older, head of household, a residential customer of record, and not have gas space heating equipment.

This rate is available only to residential customers and excludes institutions, hotels, apartments, and rooming houses in which the individual tenants are not billed separately.

Character of Service:

Natural gas containing not less than 960 B.T.U. per cubic foot.

Distribution Service Rate:

Customer Charge:	$10.00 per 30 Day Month
Energy Charge during the months of:	
November – April	$1.4714 per Therm
May - October	$1.3157 per Therm

Other Charges for Distribution Service and Minimum Charge:

The customer must also pay such charges and adjustments as are set forth in the Company's Local Distribution Adjustment Clause (LDAC), Revenue Decoupling Adjustment Clause (RDAC), and Performance-Based Ratemaking (PBR) Plan filings, as in effect from time to time and on file with Massachusetts Department of Public Utilities (Department). The minimum charge per month shall be the Customer Charge.

Supply Charges:

If the customer purchases its gas from a third party, supply charges will be as agreed upon between the customer and the third party supplier (and may be billed directly by the third party supplier or through the Company as a separate item in the Company's distribution to the customer). If the customer does not purchase its gas from a third party, it will receive Default Service from the Company and will pay the costs set forth in the Company's Cost of Gas Adjustment Clause (CGAC) in effect from time to time and on file with the Department.

Residential Assistance – Income-Eligible Discount Non-Heating Rate
Classification No. R-2

Terms and Conditions of Distribution Service:

As in effect from time to time.

Farm Discount:

A customer who is certified annually by the Department of Food and Agriculture as being eligible for the Farm Discount Program will receive a discount in the amount of ten (10) percent from the charges set forth in this rate schedule.

Income-Eligible Discount Rate Program:

The total amount resulting from billing of all charges under this rate shall be adjusted by a discount of the appropriate percentage based on the customer's household income relative to the federal poverty level ("FPL") and state median income ("SMI") as displayed below. For billing dates prior to November 1, 2026 the discount percentage is 25 percent for all customers taking service under this rate.

Customers who take part in the Income-Eligible Discount Rate Program, but whose household income is unknown, will be placed onto the lowest discount tier ("Tier 6") by default.

Discount Tier	Effective Nov 1, 2026	Effective May 1, 2027	Household Income Level
Tier 1	90%	90%	Less than or equal to 100% of FPL
Tier 2	65%	65%	Greater than 100% of FPL and less than or equal to 125% of FPL
Tier 3	57%	57%	Greater than 125% of FPL and less than or equal to 150% of FPL
Tier 4	49%	49%	Greater than 150% of FPL and less than or equal to 175% of FPL
Tier 5	42%	42%	Greater than 175% of FPL and less than or equal to 200% of FPL
Tier 6	25%	20%	Greater than 200% of FPL and less than or equal to 60% of SMI

For billing dates November 1, 2026 through April 30, 2027, the discount percentage for Tier 6 will be set at 25 percent. For billing dates on or after May 1, 2027, the discount percentage for Tier 6 will be set at 20 percent.