

nationalgrid

Save on your energy bills with the Energy Affordability Program



Learn how our Energy Affordability Program (EAP) can help you lower your energy costs with a monthly bill credit for eligible customers. If you already receive HEAP, you may be enrolled automatically.

Join Consumer Advocates at either location on **Wednesday, September 2, 2026**, for on-site application support—no appointment needed. Please bring with you a current year/season's award letter from one of the qualifying programs listed below:

- Home Energy Assistance Program (HEAP)
- Lifeline Telephone Service Program (Lifeline)
- Supplemental Nutrition Assistance Program (SNAP/Food Stamps)
- Supplemental Security Income (SSI)
- Medicaid
- Veterans Disability or Survivors Pension
- Federal Public Housing Assistance
- Child Health Plus
- Utility Guarantee/Direct Vendor programs
- Temporary Assistance for Needy Families (TANF)
- Safety Net Assistance

Did you receive HEAP last year? You may already be enrolled. Check your bill for an Energy Affordability credit. See the bill image below for reference.

DETAIL OF CURRENT CHARGES				
Delivery Services				
Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Dec 3 - Jan 2	31	16146 Actual	11518 Actual	4628 kWh
METER NUMBER	NEXT SCHEDULED READ DATE ON OR ABOUT Feb 4			
RATE	Electric SC1 Heat - EAP			
Basic Service (not including usage)				17.33
Energy Affordability Credit - Tier 2				-25.38
Energy Affordability Credit - Solar				-0.91
Delivery	0.08473069	x	4628 kWh	392.14

Life can be hard but finding assistance shouldn't be.

**Wednesday,
September 2, 2026**

**Niagara County
Department of Social Services
301 10th Street
(Resource Room)
Niagara Falls, NY 14303
10 a.m. – 12 p.m.**

**Heart, Love & Soul
939 Ontario Avenue
Niagara Falls, NY 14305
1 p.m. – 3 p.m.**

All events are free and open to the public.

If you're unable to attend, please connect with a Consumer Advocate at ngrid.com/consumeradvocates.

For more information, please visit ngrid.com/hereforyou