

Important information about late payment charges

Effective February 1, 2026, National Grid is decreasing its late payment charge for non-residential customers to a monthly interest rate of 1.08 percent per month applicable to the unpaid past due balance. This rate includes any outstanding interest charges, from the date of receipt of the bill until the date of payment. The late payment charge produces an effective annual interest rate of 13.81 percent. The charge will be applied to outstanding balances on commercial, industrial, and other non-residential customers. It is calculated in accordance with the rules of the Department of Public Utilities.

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Electric Customers: For more information on late payment charges, please see Section 5D of our Terms and Conditions for Distribution Service at **www.nationalgridus.com/MA-Home/Rates/Tariff-Provisions**, under Tariff Provisions, or call National Grid at **1-800-322-3223**.

Gas Customers: For more information on late payment charges, please see Section 14.15 of our Distribution Service Terms and Conditions at **www.nationalgridus.com/MA-Gas-Home/Tariff-Provisions/**, under Tariff Provisions, or call National Grid at **1-800-322-3223**.

This is an important notice. Please have it translated.

Este é um aviso importante. Quiera mandá-lo traduzir.

Este es un aviso importante. Sírvase mandarlo traducir.

Avis important. Veuillez traduire immédiatement.

Questa è un'informazione importante, si prega di tradurla.

Это очень важное сообщение.

Пожалуйста, попросите чтобы вам его перевели.

Đây là một thông báo quan trọng. Xin hãy dịch thông báo này.

這是一個重要的通知。請翻譯一下。

هتـمـجـرت بـجـرئت مهم راطخا اذه .

এটি একটি গুরুত্বপূর্ণ বিজ্ঞপ্তি। অনুগ্রহ করে এটি অনুবাদ করে নিন।

Sa a se yon avi enpòtan. Tanpri, fè li tradwi.

טצעזרעביא עטיב .גאזנא עקיטכיוו זיא דאד