

Electricity
Transmission

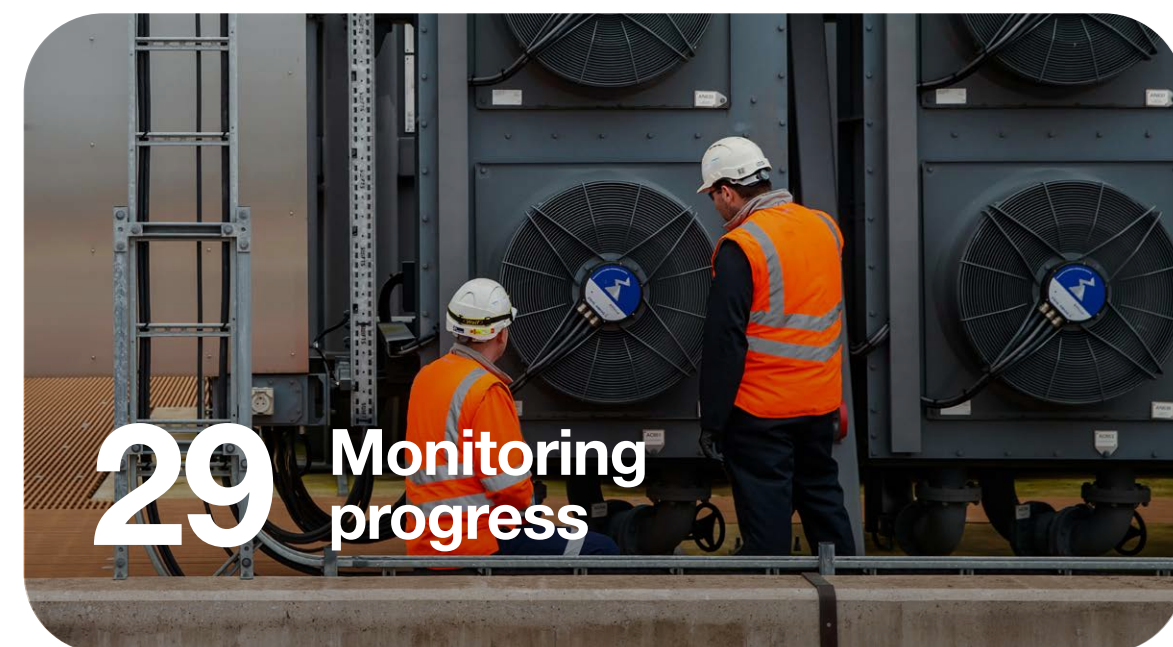
nationalgrid

Social & Environmental Action Plan (2026 – 2031)

Enabling a Cleaner, Reliable & Resilient Grid



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A message from our presidents



We have both a duty and an opportunity to manage our business in an environmentally and socially responsible manner.

Building on a strong track record of leadership, we recognise that environmental and social issues are complex and interconnected, and that their effective management demands an integrated approach. For the first time, we are bringing together our environmental commitments and our social impact ambitions under one plan, recognising that long-term business success depends on delivering positive outcomes for both people and the planet.

This Action Plan is designed to inspire, activate and lead us in our planning, decision-making and target-setting so that we not only meet today's needs, but also safeguard tomorrow.

Alice Delahunty
President of Electricity Transmission



The Great Grid Upgrade is a once-in-a-generation opportunity to upgrade and strengthen the UK's electricity network. As electricity demand grows and more renewable energy comes online, we are delivering a grid that will connect cleaner, home-grown and more affordable power, driving economic growth, creating skilled jobs, and helping communities thrive across the regions.

As we deliver our projects, we want to ensure environmental, social, and economic benefits are felt by the people and places that host them. This includes cutting carbon and improving biodiversity, to providing local opportunities and skills to support the next generation.

This Action Plan sets out our aspirations to 2031 and demonstrates how, through collaboration across our teams, supply chain, partners, and communities, we are building a cleaner and fairer energy system for everyone.

Carl Trowell
President of Strategic Infrastructure



“Together, we will act responsibly, learn continuously and hold ourselves jointly accountable for turning this plan into real progress.”

Who we are & what we do

We are National Grid Electricity Transmission plc (NGET)

We own and maintain the high-voltage electricity transmission network in England and Wales. That includes c.7,000 km of overhead line and more than 300 substations. We move electricity from where it is generated to where it is needed. We are responsible for transporting the electricity generated from a variety of renewable energy sources safely and efficiently through our network onto the distribution system, so that it reaches homes and businesses reliably. This includes connecting new customers and delivering major strategic infrastructure to enable a transmission network powered by clean energy.

Our approach to Responsible Business

We have a key role in delivering cleaner, reliable energy to our customers and communities. It's the right thing to do for both people and the planet. In 2023, the National Grid Group published our latest [Responsible Business Charter](#) articulating what 'responsibility' means for us at National Grid. We believe this is about embedding long-term

sustainability into the core of our strategy, not treating it as an add-on, to drive lasting, positive change.

Our role in decarbonising the UK energy system and supporting electrification of the economy

We play a vital role in decarbonising the UK energy system by building the network needed to connect additional generation and meet rising electricity demand. Delivering the Government's 2030 clean power ambition and net zero by 2050 requires accelerated, large-scale transformation and we have a key role to play in that. Our [2026–2031 Business Plan](#) drives this change through the Great Grid Upgrade and our wider investment programme, almost doubling network capacity and connecting more customers than ever.

How we deliver matters

But building the infrastructure for a cleaner energy future is only part of the challenge. Every project we undertake must reflect our commitment to sustainability. This means embedding environmental stewardship into every stage of delivery, from design and procurement to construction

and operation. We're also committed to providing additional societal value by building workforce skills and creating good jobs to deliver our investment, creating opportunities for local and diverse businesses, and supporting communities most impacted by our new and existing infrastructure.

By focusing on both the what and the how, we ensure that the transition to a low-carbon future leaves a lasting legacy, one that strengthens ecosystems, empowers people, and builds trust.

A number of dependencies underpin delivery of our plan; these are detailed on page 29.



22,000

pylons across England and Wales carrying high voltage power lines



300+

substations converting electricity into different voltages



7,000 km

of overhead power line (enough to stretch from London to Miami)



3,000

colleagues working all year round to build and maintain our network

“Through our business, we have a unique opportunity to be a good example for positive change in society. Delivering responsibly is the foundation of long-term success.”

Ciara Taberner
Director, Safety, Health, Environment and Communities



Our strategic pillars

For the first time, we are bringing our environmental priorities together with social value into a single, integrated plan. The Social and Environmental Action Plan (SEAP) is built on four strategic pillars: Climate Action, Nature Positive, One Planet Living and Social Value.

Together, they guide our sustainable actions to:

- Cut emissions
- Restore ecosystems
- Operate within planetary limits
- Empower people, strengthen local economies
- Build thriving communities

Each pillar represents a vital dimension of sustainability on its own, but by driving progress across all four areas together, we unlock far greater impact than any pillar can deliver alone.

Our plan focuses on the areas where we can make the most meaningful contribution to a more sustainable future. It is shaped by the environmental and social issues that matter most to our stakeholders and our business.

To enable a cleaner, reliable, and resilient energy future for all

Climate Action



We will achieve net zero by 2050, ensuring alignment to climate science and industry best practice to limit the most severe effects of climate change.

Nature Positive



We will preserve and enhance the natural environment and contribute to the wider global Nature Positive goal to 'halt and reverse nature loss by 2030'.

One Planet Living



We will operate within Earth's limits by seeking to eliminate pollution and restrict the use of finite resources, ensuring humanity can prosper sustainably for generations to come.

Social Value



We will build social value and support consumers in vulnerable situations to have a lasting positive impact in our communities.



Shaping our sustainability priorities

To establish our sustainable proposals for RIIO-T3, we followed a methodical process of:

1. Reviewing the most significant environmental and social impacts created by our network
2. Recognising our statutory requirements, particularly that of our regulatory requirements
3. Understanding what is considered best practice by industry
4. Researching trusted and recognised sustainability standards and frameworks
5. Carrying out widespread internal and external engagement

Our environmental and social commitments go above and beyond our regulator’s minimum expectations, demonstrating our ambition and the desire as a business to stretch ourselves in line with public expectations.

Understanding stakeholder needs & expectations

Since 2023, we have engaged extensively with our stakeholders over what our approach to the environment and communities should be in the five-year period and beyond.

Consumer research: 4,680 nationally represented members of public; micro, small, medium businesses; industry, industry consumers, regional partners.

Two national consultations: Representatives from 50 organisations responded, were interviewed or joined workshops to provide feedback on carbon and nature.

Regional events: 616 stakeholders attended our six regional events to talk about how we deliver the decarbonisation of the grid.

Independent Stakeholder Group: The group provides us with access to challenge, perspectives and deep insight across critical interests, and shares our plans to test our approach and ambition.

We shaped this plan through stakeholder engagement and we will deliver it through continued collaboration throughout RIIO-T3. Many commitments depend on our supply chain and on the trust, consent and support of communities, so we will work closely with partners and stakeholders as delivery progresses. By listening, building trust and responding openly to challenge, we will adapt our approach over time.

This is a living plan that will evolve to remain realistic, deliverable and responsive.

Global Frameworks

We reviewed leading global and industry frameworks that align with our vision and objectives. These frameworks provide a structured roadmap for measuring, managing, and reporting sustainability goals.



Contributing to the Sustainable Development Goals (SDGs)



In 2015, the Member States of the United Nations adopted the 2030 Agenda for Sustainable Development. At the core of this agenda are 17 Sustainable Development Goals (SDGs) which are intended to end poverty, protect the planet and ensure prosperity for all.

National Grid is a signatory to the UN Global Compact and we remain committed to contributing to progress toward them. We have identified ten SDGs where we can make the greatest impact, these are referenced in the report.

Climate Action



We will achieve net zero by 2050, ensuring alignment to climate science and industry best practice to limit the most severe effects of climate change.

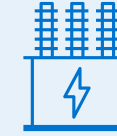
Our Climate Action commitments

External context

Climate change is one of the most pressing challenges of our time, and its impacts are accelerating faster than many natural and human systems can adapt. In the UK, climate change is already increasing risks to infrastructure, public health and energy security.



Sustainable operations



By 2031, we will:

- Deliver 50% reduction in scope 1 and 2 emissions by 2030 from a 2018/19 baseline.
- Deliver 50% reduction in SF₆ emissions by 2030 from 2018/19 baseline, and we will no longer install SF₆ where there is a technically, commercially and time viable alternative.
- Ensure 100% of our fleet purchases for light and medium duty vehicles will be Zero Emissions Vehicles (ZEVs).
- Set a business travel intensity target by 2027 to drive sustainable business practices.
- Deliver a 20% energy efficiency improvement in our substation estate from a 2022/2023 baseline.
- Power our back-up generators and maintenance activities with diesel-free, cleaner alternatives, where there is a commercial, technical and timely available alternative.
- Implement a strategy to efficiently manage both technical and non-technical energy losses on our network.

Infrastructure for net zero



By 2031, we will:

- Deliver our construction projects as low-carbon intensity as possible, to support the delivery of the National Grid Group Scope 3 emissions reduction target:
 - Use 50% low-emission concrete by 2030.
 - Use 50% low-emission steel by 2030.
 - Phase out diesel in construction by 2035.
- Invest in carbon compensation projects that also deliver social and/or nature benefits from constructing our infrastructure.

Sustainable supply chains & offices



By 2031:

- 80% of our suppliers (by emissions) will have formally committed to set a Science Based Target.
- Our corporate property managed office estate will be net zero by 2030.

The supply chain is integral to fulfilling a substantial part of our climate action commitments. We are committed to working in partnership with our suppliers to deliver these outcomes as efficiently and cost-effectively as possible. As we enter RIIO-T3 in 2026, we will continue to transition into a new phase of climate adaptation. Our [Climate Resilience Strategy](#) sets out our approach.

Sustainable operations

Emissions reductions in line with Science Based Targets

Our long-term goal is net zero by 2050, minimising reliance on offsets. Near-term targets, verified by the Science Based Target Institute (SBTi) in 2022, align with the Paris Agreement and the 1.5°C pathway. By 2030, we aim to cut scope 1 and 2 emissions by 50% (including transmission losses) from a FY19 baseline.

Reduce emissions from insulating gases

Our largest direct contributor to scope 1 emissions is sulphur hexafluoride (SF₆) leakage from high voltage equipment, a greenhouse gas with a global warming potential of 23,500 tCO₂e. To meet our 2030 SF₆ target, we will shift from reactive leak repairs to a proactive programme of planned interventions. We will remove 40,354 kg of SF₆ through asset replacement and retrofitting voltage equipment, prioritising high risk assets.

The industry is rapidly advancing SF₆ free technologies, which are already being deployed. We will continue working with manufacturers to identify and adopt viable alternatives as early as possible to further reduce SF₆ use.

Improve substation energy efficiency

Substations play a vital role in maintaining a safe and reliable network, and modernising them presents a significant opportunity to improve energy efficiency and reduce carbon emissions. We will deliver a behavioural change programme to reduce energy use, upgrade heating and control systems, improve building fabric, and install solar PV across approximately 66 sites to reduce energy consumption.

Substations also require dedicated power supplies and backup systems. Although backup generators run infrequently, they remain critical. Where viable, we will use lower-emission alternatives.

Zero fleet emissions

We are advancing the transition to Zero Emission Vehicles (ZEVs), targeting a fully zero emission light and medium duty fleet (up to 3,500 kg). In RIIO-T2, we achieved our commitment to replace 60% of our light duty vehicles. Of the remaining 40%, we expect 37% to transition to electric during RIIO-T3, subject to market availability, with the final 3% (heavy goods vehicles (HGVs)) moving to alternative fuels after 2030.

We will also be setting a business travel emissions reduction intensity target by FY27. Setting a target will give focus and accountability, helping us to reduce emissions while encouraging smarter, more efficient ways of working.

Manage energy losses from our network

Transmission losses occur when energy is dissipated as heat due to electrical resistance, requiring additional generation and increasing greenhouse gas emissions. Most of our scope 2 emissions come from these losses.

We know the biggest carbon savings come from connecting more low-carbon power, but we also want to cut energy losses wherever it makes financial sense. We'll update our strategy for reducing electricity transmission losses, focusing on the parts we can directly control. We'll measure success by how well we can innovate.



Infrastructure for net zero

Connecting renewables to support the decarbonisation of the UK electricity network is the biggest impact we have as a business on reducing societal carbon emissions, and we are working at pace to facilitate this.

Building the network using low-carbon alternatives

As our network expands to connect renewable generation and other growing energy requirements, we recognise the risk of rising scope 3 emissions. We are committed to reducing these impacts by adopting best practice, including PAS 2080:2023 Carbon Management in Buildings and Infrastructure (certified in 2025), and by substituting high-carbon materials with low-carbon alternatives.

A significant share of our emissions comes from carbon intensive materials such as steel, and concrete. To address this, we joined SteelZero and ConcreteZero, committing to low emission alternatives. We will also be phasing out diesel generators by 2028 and will work towards finding alternatives to diesel construction plant by 2035.

Recognising the higher cost of these technologies, Ofgem has approved a 0.3% uplift to baseline project investment for the use of these low-carbon materials during the RIIO-T3 period.

Between now and 2031, we will expand our ambition to address other key hotspots, including cables and aluminium. We will seek innovation funding to pursue opportunities that arise during the price control period, where their use aligns with the objectives of this funding programme. We will work collaboratively with our supply chain to support delivery.

“Building on five years of innovation, including our award-winning Earth Friendly Concrete Trial, we will continue to champion and scale low-carbon materials across our entire portfolio.”

Paulo Okungbowa
Carbon Technical Lead



As delivery pace remains critical, we will adopt sustainable solutions wherever feasible, without compromising programme timelines.

Investing in carbon compensation

We recognise that we will not be able to fully abate all carbon emissions by 2031. Ofgem has agreed to fund us for up to £16m of costs incurred to compensate for unavoidable construction-related emissions, and we will continue to invest in schemes that deliver wider nature-based and social benefits in the UK. Carbon compensation projects can create green jobs, support sustainable energy, build climate resilience and restore natural environments. To maximise these benefits, compensation activities will be tailored to local needs and contexts.



Our SteelZero & ConcreteZero Commitments

50% by 2030

Percentage of concrete and steel that we use is **low emissions**

CLIMATE GROUP CONCRETE ZERO

Low emission concrete: Concrete procured meets concrete zero’s low embodied carbon concrete threshold carbon intensity criteria.

100% by 2050

Percentage of concrete and steel that we use is **net zero emissions**

CLIMATE GROUP STEELZERO

Low emission steel: Steel procured is produced by a steel making site with a Science-Based Target or aligns with responsible steel decarbonisation progress level 2.

Sustainable supply chains & offices

A supply chain committed to Science Based Targets

A collaborative approach is essential to address today's environmental challenges, and we continue to work closely with our suppliers to drive improvements across our value chain.

By 2030/2031, those responsible for the majority of our supply chain emissions will have formally committed to setting a Science Based Target. As supply chain emissions make up a significant share of our scope 3 footprint, this target will help reduce emissions from purchased goods and services, and capital goods. We request these suppliers disclose information on their carbon-reduction journey via EcoVadis.

In 2025/26, we adopted EcoVadis as our core supply chain ESG assessment platform, aligning with best practice across the UK and US utility sectors. This provides consistent, risk-based insight across environmental, labour and human rights, ethics and sustainable procurement. With over 50% of our key suppliers now assessed and an average score of 62, we will use EcoVadis to expand supplier coverage, set clearer sustainability expectations and target

improvements in environmental and social performance across our value chain.

Net zero offices

We will align our corporate property managed office estate with the UK Green Building Council (UKGBC) Net Zero Carbon Buildings Framework by improving energy efficiency, decarbonising heat, installing solar PV, securing additionality-based renewable power, and offsetting residual emissions in line with Group policy.



Nature Positive



We will preserve and enhance the natural environment and contribute to the wider global Nature Positive goal to ‘halt and reverse nature loss by 2030’.



Our nature positive commitments

External context

Global biodiversity loss is accelerating, pushing ecosystems towards irreversible tipping points. The UK's contribution to the global Nature Positive goal is critical to protect and enhance biodiversity and ecosystems, reduce climate risk and ensure long-term resilience.



Environmental improvement



By 2031, we will:

- Deliver a minimum of 10% Biodiversity Net Gain (BNG) (or equivalent in Wales), with wider environmental and societal benefits for all developments requiring formal planning permissions and consenting.
- Deliver a measurable contribution to local nature recovery strategies alongside wider environmental and societal benefits for projects without statutory biodiversity requirements.
- Deliver a measurable contribution of marine restoration and enhancement for our offshore projects alongside marine environmental and social benefits.

Embodied ecological impacts



By 2031, we will:

- Disclose nature-related risks and opportunities aligned with the Taskforce for Nature Related Disclosures (TNFD) framework and collaborate with Transmission Owners and supply chain to set reduction targets.

The nature networks



By 2031, we will:

- Work with grantors to deliver nature connectivity corridors, climate resilience and wider environmental benefits across our linear network.
- Facilitate local nature improvements in areas impacted by our overhead line refurbishment and maintenance activities.
- Maintain our partnership agreements for non-operational land.



Delivering net zero infrastructure gives National Grid a unique opportunity to restore ecosystems, connect people with nature, and create habitats. With careful planning, we can enable an energy transition that proactively puts us on the path towards a nature positive future.

Environmental improvement

Biodiversity Net Gain (BNG) for construction projects with a statutory biodiversity requirement

As we build the UK’s net zero energy network, we are committed to playing our part in nature’s recovery and leaving nature in a better state as a result of our activities. In England, Biodiversity Net Gain (BNG) legislation ensures habitats are measurably improved, with 10% BNG now mandatory for planning applications and expected to be for Nationally Significant Infrastructure Projects from November 2026. For developments in Wales requiring planning permission, we will demonstrate a Net Benefit for Biodiversity (NBB) and ensure a minimum of 10% biodiversity enhancement is delivered aligned with local priorities and strategies

We committed to 10% environmental net gain ahead of legislation in RII0-T2, in RII0-T3 our focus shifts to maximising the quality and value of outcomes delivered through our investment in nature and biodiversity. Our ambition goes beyond compliance, aiming to deliver wider benefits including improved air and water quality, flood attenuation, pollination, climate regulation and EELS (environmental education, learning and skills). It also creates direct benefits for people by

improving access to high-quality natural spaces and, more broadly, by supporting healthier ecosystems that benefit communities and society.

Playing our part in local nature recovery

For construction projects without a statutory Biodiversity requirement, we will use the BNG metric to inform our approach to mitigation, compensation and enhancement, and align our actions with the priorities and opportunities detailed within relevant nature recovery plans in England and Wales. This commitment ensures that nature positive outcomes for habitats, species and ecosystem resilience are embedded as a standard part of project delivery.

As a minimum we will maintain a no net loss position for our development projects and seek to work with strategic partners do develop enhancement actions that demonstrate consumer value.

We continue to champion and deliver meaningful environmental outcomes across our portfolio including biodiversity enhancement beyond statutory requirements.

We will prioritise interventions aligned with local priorities and strategies, informed by ecological evidence and community context.

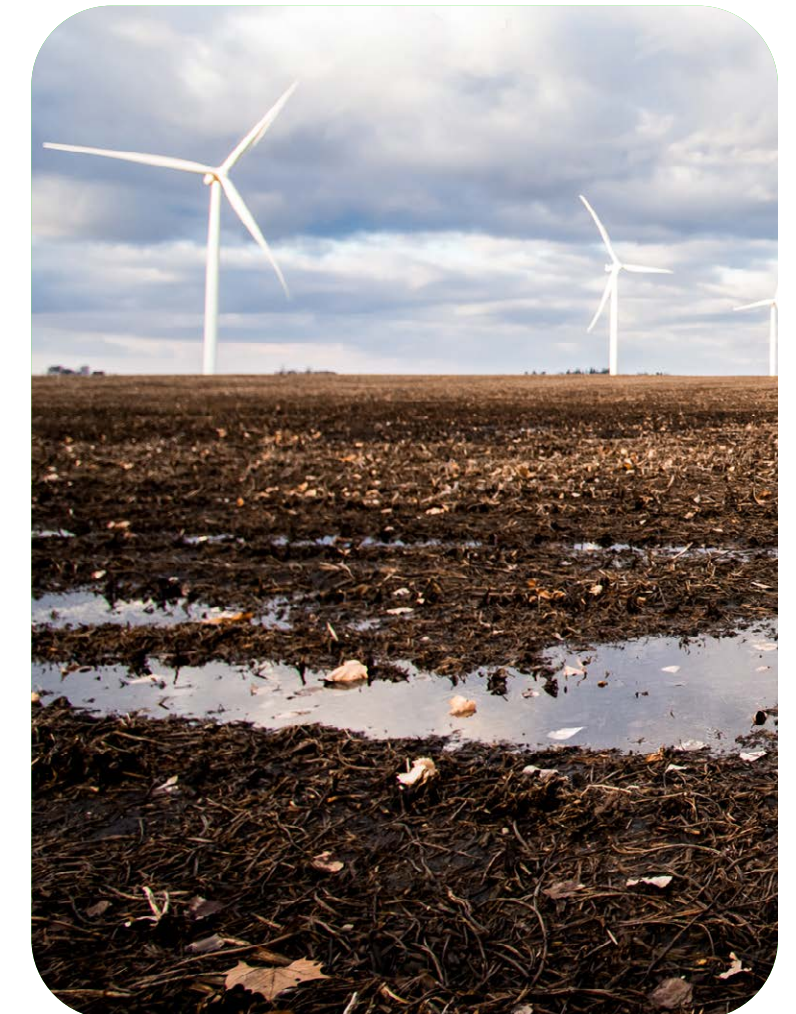
We will incorporate the benefits derived from nature investment into our regulatory submission processes, demonstrating consumer and societal values and building the business case for nature.

Working in partnership to deliver marine recovery

Our activity in the marine environment will grow significantly in RII0-T3 as more of the UK’s net zero energy network is delivered in our seas off England and Wales.

Many sensitive marine ecosystems are declining and remain under pressure from decades of degradation. Marine restoration and enhancement is a rapidly expanding and exciting new area that seeks to reverse this decline.

Our subsea cable projects provide the opportunity to work with key partners to deliver innovative and effective restoration and positive outcomes for our marine environment. We are committed to advancing the knowledge and solutions needed to deliver effective marine restoration and enhancement and embedding wider social and environmental benefits into our approach.



Embodied ecological impacts & the nature networks

Disclosing nature-related risks and dependencies

Although we can significantly contribute to decarbonisation and nature recovery along our own network, we recognise that significant impacts originate in our value chain.

In line with Target 15 of the Global Biodiversity Framework (GBF) we will regularly monitor and disclose our nature-related risks and dependencies using the Taskforce on Nature Related Financial Disclosures (TNFD) to guide our approach.

In RIIO-T2, we partnered with other Transmission Owners to pioneer tools and an approach to better understand nature related risks and dependencies with our shared value chains. In RIIO-T3, we will take this further, integrating these tools into our core processes and working with priority suppliers to develop a methodology for measuring impacts and dependencies and setting targets to reduce our impacts and dependencies as a sector.

Deliver nature connectivity and climate resilience

The scale and connectivity of our infrastructure across England and Wales gives us a unique opportunity to help deliver the conservation ambition of creating “bigger, better and more joined up” habitats. We will work with our established and growing grantor network to identify and improve sites along our linear network to improve nature connectivity, provide resilience to climate impacts such as wildfire risk and reduce our ongoing operational impacts on nature.

Facilitate nature improvements for overhead line works

We will look for opportunities to enhance local biodiversity and deliver community benefits as part of our overhead line refurbishment and maintenance activities, guided by a bespoke tool that helps us invest proportionately in nature-based projects developed in collaboration with local organisations that deliver real, lasting benefits.

Maintain our partnership agreements for non-operational land

We have delivered a 14% increase in the environmental value of our non-operational land during RIIO-T2. With much of our non-operational land now needed for future substations, we will not extend the target into RIIO-T3. However, we will continue our long-term partnerships with The Conservation Volunteers (TVC), the Wildlife Trusts and other NGOs to sustain and build on these environmental benefits.



“Delivering our RIIO-T3 business plan gives us a unique opportunity to facilitate a positive contribution to nature recovery at scale, enhancing biodiversity and ecosystems and working with strategic partners to deliver lasting value for nature and communities.”

Chris Plester
Net Gain Technical Lead



One Planet Living



We will operate within Earth's limits by seeking to eliminate pollution and restrict the use of finite resources, ensuring humanity can prosper sustainably for generations to come.

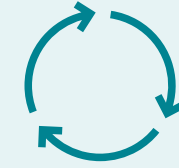
Our one planet living commitments

External context

Globally, society is consuming natural resources faster than the Earth can regenerate, using far more each year than the planet can replace. In the UK, this over-consumption means we rely heavily on imported materials and ecosystems, exposing us to growing environmental and supply chain risks.



Resources & circularity



By 2031, we will:

- Reduce our waste intensity by adopting zero avoidable waste principles in construction projects.
- Increase use of recycled / reused content in our operations.
- Develop our circular economy maturity by aligning to international standards.
- Increase our resource efficiency through better design and planning with the use of Material Passports (MPs) and Resources Efficiency Plans (REPs).

Water stewardship



By 2031, we will:

- Assess our water footprint and identify efficiency improvements and wastewater reduction opportunities.

Excellent environmental management



By 2031, we will:

- Reduce risks associated with oil filled equipment through improved asset management practices.
- Maintain our certified Environmental Management System and plan to address all risks and opportunities on an annual basis.

The shift to low-carbon energy will increase demand for critical materials like cobalt, but most of what we'll need to procure in the years to 2050 is still steel, aluminium and copper. To use resources more efficiently, we need to rethink how we use these materials, choosing lower-impact options and designing projects so materials can be reused. With limited resources and rising demand, we must change how we manage and consume materials.

Resources, circularity & water stewardship

Adopt zero avoidable waste principles

The construction sector is the UK's largest consumer of raw materials and generates the highest volume of waste. We will establish a clear pathway to reducing our waste by adopting zero avoidable waste in construction, where we will focus on designing out waste at source, maximising opportunities for reuse, and ensuring that any unavoidable waste is managed responsibly.

Where waste cannot be avoided, we will build on achieving 80% of waste sent for recycling across construction activities, alongside 60% within our operations and offices.

Increase recycled / reused content in operations

We will maximise the use of recycled and reused materials across our operational assets, reducing reliance on virgin resources and embedding circular economy principles into the way we design, build and maintain our network.

Our approach focuses on prioritising materials with high recycled content and identifying opportunities to reuse components within our own operations. This includes standardising technical specifications to enable reuse,

extending asset life cycles through refurbishment, and recovering materials at end of life for reintegration into the network.

Develop our circular economy maturity

In 2022, we completed a gap analysis against the BS8001:2017 Circular Economy Standard, which identified that the business is currently operating at 'Level 1 – Basic'. While existing initiatives such as our refurbishment and oil management strategies demonstrate good practice, there remains significant scope for improvement.

Our commitment is to strengthen our understanding of circular economy principles, embed them into our asset management strategies, expand pilot projects and opportunities, and progress toward achieving an 'engaged' level of maturity within this standard. We will also explore opportunities to align with other Circular Economy Standards as they are developed.

Increase our resource efficiency

We are committed to specifying the use of material passports and Resource Efficiency Plans across our projects. This will improve transparency on material

composition and origin, support reuse and recovery, and embed circular economy principles throughout design, construction and end-of-life.

Assessing our water footprint

In the UK it's easy to take for granted the effort that goes into ensuring we have a secure supply of water. With climate change and population growth, the demand for water is ever-increasing and many areas of England and Wales are already experiencing water

shortages. We recognise our role in responsible water management and are working to build a more holistic understanding of our impacts across the value chain, enabling us to identify opportunities to improve water efficiency. We are committed to pollution prevention and safeguarding water resources by ensuring our activities do not contribute to the deterioration of water quality, while actively promoting responsible management and continuous improvement across our operations.



“Through a circular economy approach, we will maximise the value of materials, minimise waste, and deliver positive outcomes for people and the planet.”

Ben Mallett
Circular Economy Specialist



Excellent environmental management

Excellent environmental management underpins everything we do in sustainability, providing the strong foundation on which our entire approach is built.

Reducing risks associated with oil-filled equipment

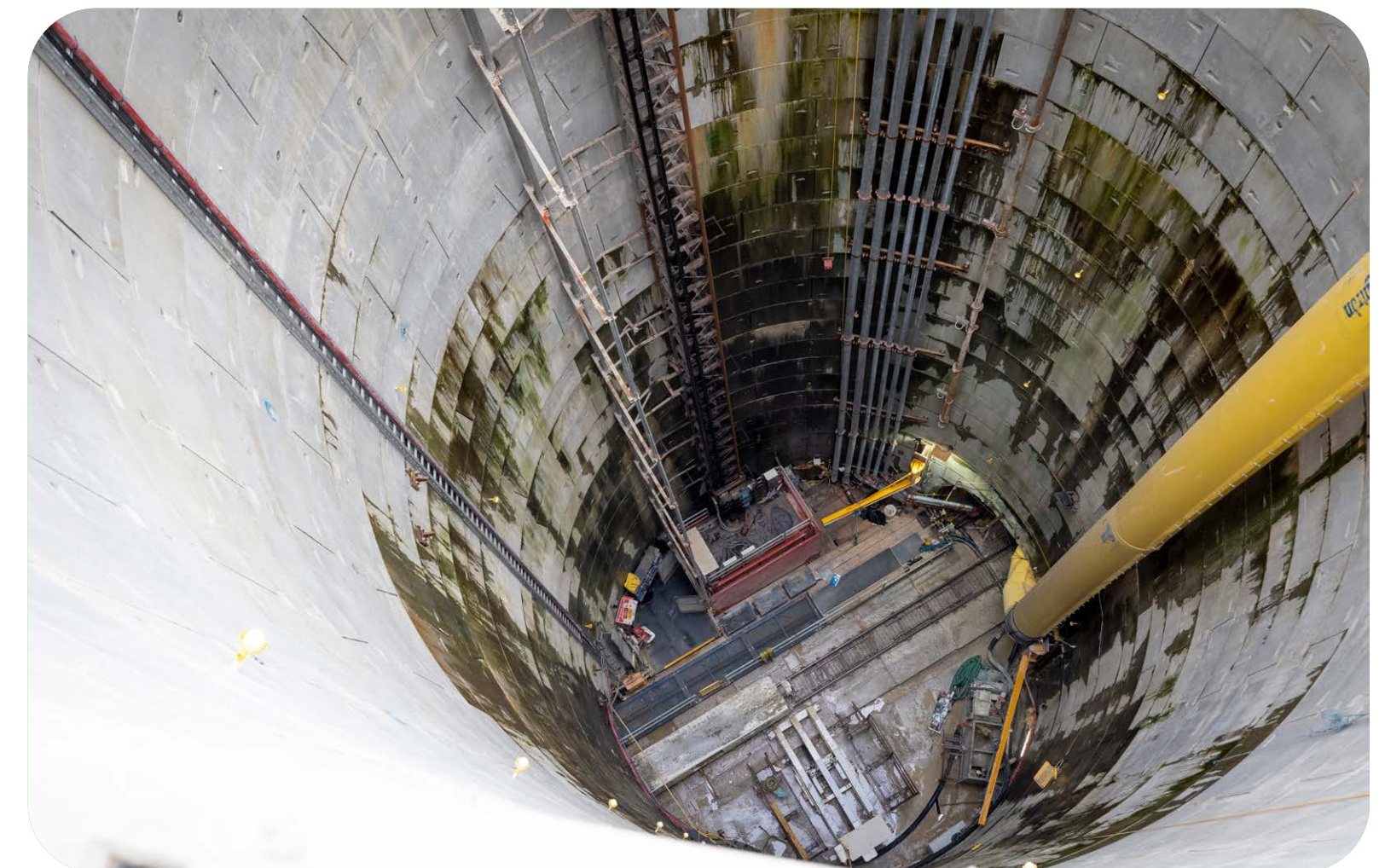
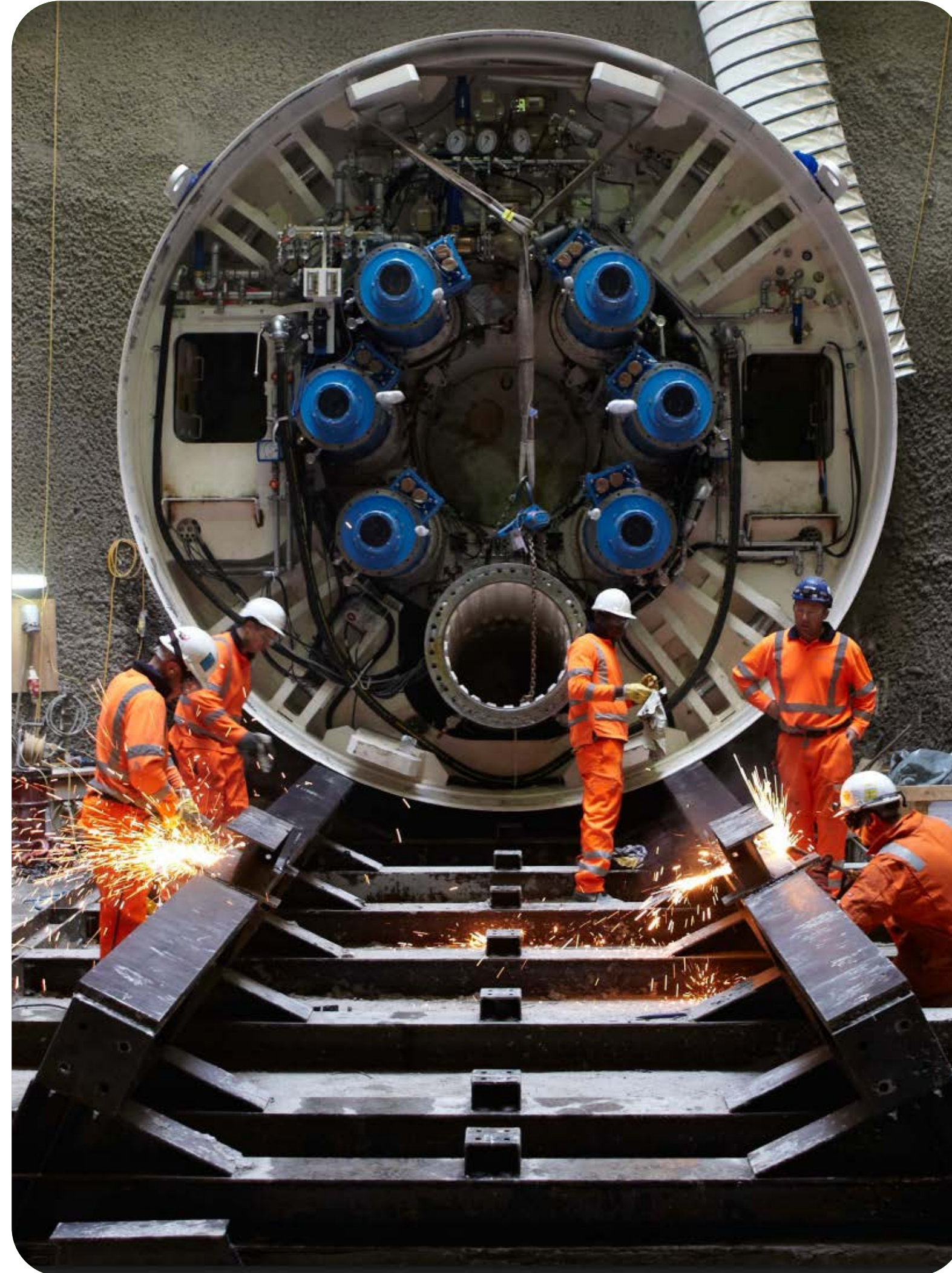
We have an extensive approach to oil leak capture through bunding, minimising environmental risk and preventing contamination at source. We are also evaluating lower-impact alternatives, including biodegradable ester-based fluids, and strengthening reporting and containment. A target for oil top-ups and recovery will be set once sufficient data is available.

We also manage 595 km of legacy oil-filled cables, which we monitor for losses and are progressively replacing. To meet regulatory expectations, we will develop an environmental-sensitivity reporting tool and continue exploring innovations in decommissioning, alternative fluids and termination design, while collaborating with the Energy Networks Association to advance best practice.

Maintaining our certified Environmental Management System

Our Environmental Management System (EMS) forms part of our Integrated Management System (IMS) with Safety, Quality and Asset Management Systems. Our IMS has been certified to ISO 14001, ISO 45001, ISO 9001 and ISO 55001 since September 2023, reviewed annually through external assurance audits (which reported no ISO 14001 non-conformances in the 2025 review).

We will ensure all environmental aspects and impacts of the business are considered and implemented in our Environmental Management Improvement Plans, addressing new and existing risks and opportunities. These plans will complement the Social and Environmental Action Plan and actions arising from IMS management reviews and identified corrective and preventative actions.



Social Value



We will build social value and support consumers in vulnerable situations to have a lasting positive impact in our communities.



Strengthening our social value capability

Over the RIIO-T3 period, our work will reach hundreds of communities across England and Wales, creating a significant opportunity to deliver social value at scale. Over the next five years and beyond, we will build on the Responsible Business Charter and the progress made during RIIO-T2.

Investment in local jobs, skills and supply chains will help develop a future-ready workforce and create long-term economic value where our projects are delivered. A strong focus on social outcomes, including social mobility, diverse supplier participation and community legacy, will help ensure the benefits of the energy transition are shared more fairly. Embedding social value into decision-making will also strengthen stakeholder trust, improve project outcomes and support responsible, sustainable growth.


While we have made good progress during RIIO-T2, realising our full potential requires a step-change in social value maturity. This means moving beyond activity-led initiatives towards a more strategic, data-driven and outcome-focused approach aligned with business priorities and local needs. By

strengthening governance, measurement and collaboration, we can better target our efforts and maximise impact.

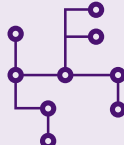
We are developing robust baseline data with our supply chain and working closely with stakeholders to ensure future social value targets are meaningful, locally informed and evidence-led, firmly embedding social value into how we deliver energy infrastructure and supporting a fairer, more sustainable transition.




RIIO-T2 highlights



- Launched Pathways to Progress social mobility programme
- Established a STEM educational outreach programme



- Adopted supply-chain ESG assessment platform, EcoVadis, which includes ethical supplier requirements
- Social value embedded in procurement evaluations and supplier contracts



- Provided community grants for local projects delivering social, economic, or environmental benefits
- Established portfolio of innovation projects addressing challenges faced by consumers in vulnerable situations



Our social value priorities

External context

The growth that RIIO-T3 brings for National Grid represents a significant opportunity to make a positive impact. Delivering meaningful social value through the work we do in NGET has the potential to generate further benefits for communities and the wider economy in England and Wales, while also strengthening our long-term business resilience.



Skills & jobs



We will make the most of opportunities to accelerate social mobility, generating new or improved skills and employment opportunities for local communities and identified disadvantaged groups. Our outcomes are:

- Increase STEM careers and aspirations.
- Accelerate social mobility within the communities we serve by facilitating meaningful employment opportunities.
- Boost skills and qualifications: Increase the attainment of skills, qualifications, and employment opportunities specifically within the energy sector.

Local & diverse supply chain



We will support local and diverse providers in our supply chain, working with our partners to grow local market capability and tackle barriers to entry. Our outcomes are:

- Provide better access for Small and Medium Enterprises (SMEs) and voluntary, community and social enterprise (VCSEs) to our contracts.
- Upskill and support SMEs and VCSEs to participate in our procurement.
- Increase benefits for local supply chains and economies.

Community legacy



We will work with our communities to address local and regional needs, collaborating to build resilience and deliver benefits in relation to energy. Our outcomes are:

- Work with communities to deliver lasting local benefits.
- Support vulnerable households and inclusive access to energy.
- Enhance environmental value for communities.

Social value outcomes are most effective when they are informed by robust baseline data and shaped by local need. While we already deliver positive social impact, data is not yet captured consistently across the business and supply chain to support meaningful targets at scale. During early RIIO-T3, we will focus on strengthening data, establishing baselines and engaging stakeholders to inform future, outcome-focused targets. As our maturity grows, we will move from qualitative outcomes towards clearer, measurable commitments.

Skills & jobs

Delivering the scale and pace of growth in the R10-T3 period and beyond will require a fundamental transformation in workforce and supply chain capacity and capability across the industry.

At NGET we expect to support 55,000 more jobs by 2030¹. This, coupled with challenges in attracting and developing sufficient talent, wider STEM skills shortages and an ageing workforce, presents an opportunity for us to do more in the skills and jobs space to support new jobs at NGET and in our supply chain.

We have an important role to play in strengthening skills pathways, supporting high-quality jobs and ensuring the workforce is ready to deliver future phases of network investment. We are working collaboratively with the other transmission owners, our supply chain, education providers and communities to help tackle the significant skills gap challenge.

¹ Building the Skills for Our Energy Future: Delivering Opportunities for All, National Grid, [download](#)

Increase STEM careers & aspirations

We will expand STEM engagement by giving young people practical and inspiring experiences that build confidence and open pathways into science and engineering, particularly within the energy sector. Co-designed with educators and shaped by ongoing student and stakeholder feedback, our interactive sessions will stay relevant, inclusive and aligned to evolving curriculum needs. By connecting what students learn in the classroom to the real-world shift to cleaner energy, we can help build their interest and confidence in science.

We will also grow our network of employee volunteers, strengthening a diverse pipeline of STEM role models. Building on our 150+ ambassadors, we will empower colleagues across our business and supply chain to share their skills and expertise, creating meaningful impact in the communities we serve.

Accelerate social mobility

Through Pathways to Progress, our global social mobility initiative, we will widen access to employment for people facing socioeconomic barriers. With expert partners, we will identify talent and provide the skills, coaching and experience needed to secure roles across the energy sector. Our structured pathways offer clear routes into technical, vocational and professional careers.

We will expand high-quality work placements with trusted charity partners to give young people hands-on experience, build confidence and networks, and shape our future talent pipeline.

We will also strengthen workforce diversity by engaging underrepresented groups, including women, veterans and STEM professionals re-entering the workforce, providing targeted support to remove barriers at every entry point.

Boost skills & qualifications

To meet the demands of the energy transition, we will invest in new skills, qualifications and training infrastructure. Guided by Strategic Workforce Planning, we will expand apprenticeships, upskilling initiatives and operational training facilities, ensuring our workforce is equipped to lead the UK's journey to net zero.

Our Ofsted Outstanding programmes and wider investments into training and direct hire development routes will ensure our people, and our future recruits, are fully equipped to thrive in a rapidly changing energy system.



Construction Development Programme

The Construction Development Programme is an 18-month reskilling pathway that enables people with limited construction experience to become authorised Project Supervisors, Project Managers, Quantity Surveyors and Development Engineers. Through on-site training and experiential learning, it attracts diverse talent into sustainable, long-term careers in construction.



Local & diverse supply chain

The National Grid Supplier Code of Conduct (SCoC) sets out the standards and principles that all suppliers, contractors and subcontractors are expected to follow when working with National Grid. Our Responsible Supply Chain Strategy within Procurement sets out how we will deliver our commitments, with priority actions to increase supplier diversity within the supply chain.

Provide better access for SMEs and VCSEs to our contracts

In 2025 SMEs (small and medium-sized enterprises) account for 99.85% of the business population and represent 60% of total private sector employment¹. We will provide more access for SMEs and VCSEs through fair, proportionate social value criteria, reduced barriers enabling smaller organisations to compete on impact as well as price. We are working with our large supply chain partners to enable better access for SMEs throughout our supply chain.

Social Enterprises are organisations that reinvest at least 50% of their profit back into their social or environmental mission. When we spend with social enterprises we also support these missions. There is an opportunity to create a stronger role for VCSEs as delivery partners by encouraging suppliers to work with VCSEs to deliver place

¹ Business population estimates for the UK and regions 2025: statistical release - GOV.UK

based social value outcomes (e.g. employment, skills, health and community resilience).

Working with our supply chain partners, we will identify SMEs and VCSEs already operating in our supply chain, as well as contracting opportunities that could be well suited to these organisations.

Upskill and support SMEs and VCSEs to participate in our procurement

SMEs and VCSEs experience challenges winning work with large organisations such as National Grid due to the requirements and complexity involved to be able to participate in procurement. We are committed to reducing the administrative burden on SMEs and VCSEs where possible and create opportunities to mentor and support SMEs and VCSEs to navigate procurement within National Grid.

Increase benefits for local supply chains and economies

We have a responsibility to engage in organisations local to our projects and operations. We are increasingly factoring this into the award criteria for our relevant procurement events and will ensure increased benefits for local supply chains and economies by promoting local sourcing, subcontracting and investment in resilient local supply chains. Social value commitments will be contractually enforced and monitored over time, creating sustained opportunities for local SMEs and community organisations.

Some of our major schemes are already prioritising and tracking local/SME spend, demonstrating capability to deliver socio-economic benefits in their regions. We can learn from our projects and apply this more widely across National Grid.

“By embedding social value into how we work, we ensure our activity delivers lasting benefits for people, place, and society.”

Abbey Reid
Social Value Lead



Busy V's, a local catering company has operated an on-site canteen feeding more than 100 workers daily, doubling its permanent staff from six to twelve at Eastern Green Link 2 (EGL2) Wren Hall site.

Some of our major schemes are already prioritising and tracking local and SME spend demonstrating capability to deliver socio-economic benefits in their regions. We can learn from our projects and apply this more widely across National Grid. Working alongside contractor partner BAM, EGL2 has awarded more than £8.9 million in contracts to businesses near the Wren Hall Converter Station site in Drax, North Yorkshire.



Community legacy

Work with communities to deliver lasting local benefits

We are committed to ensuring our work delivers a positive legacy for the communities that host it. We will target our support towards practical interventions that build skills, strengthen local networks and improve long-term social and economic outcomes.

We will work with communities and stakeholders, including local authorities, charities and community groups, to understand need and develop our programmes in a way that target local challenges.

In areas where we are building new infrastructure, we will deliver Community Funds, shaped by the community.

We will also utilise staff volunteer time to support community-led projects, sharing skills and expertise to help local organisations deliver sustained impact and build long-term reliance in the areas where we operate.

Support vulnerable households and inclusive access to energy

Evidenced by consumer insights, we know that prioritising affordability and supporting vulnerable groups is important. Alongside our National Grid Group-led Energy Affordability programme, which works with strategic partners to provide both crisis and longer-term support for households struggling with energy costs, we are utilising our Innovation funding to identify and address challenges faced by consumers in vulnerable situations.

Examples of projects completed in RIIO-T2 include: addressing the digital divide through our 'Rethinking Communications and Digital Exclusion Project, enhancing support provided by warm spaces in Yorkshire and the North East of England; and developing the Open Maps data visualisation tool, designed to identify and map consumer vulnerability.

We will build on these programmes, to increase the resilience of vulnerable households and consumers and use the insights to inform broader initiatives.

Enhance environmental value for communities

We will seek to maximise and measure the additional benefits delivered to our communities through our environmental initiatives, contributing to healthier places and supporting wider climate and nature ambitions. This includes enhancing local environments, such as creating or improving green and shared spaces that deliver wellbeing benefits, and increasing awareness and engagement in climate action, particularly among young people.

We will also leverage our circular economy principles where possible, re-purposing waste and surplus materials through partnerships with voluntary, community and social enterprise organisations to reduce environmental impact while increasing social and environmental value, aligned to our Nature Positive ambitions.



Community funds

We want to make a positive difference to people and places that host our infrastructure.

Where we're building new, above-ground onshore infrastructure, we will deliver dedicated Community Funds in line with UK Government guidance.

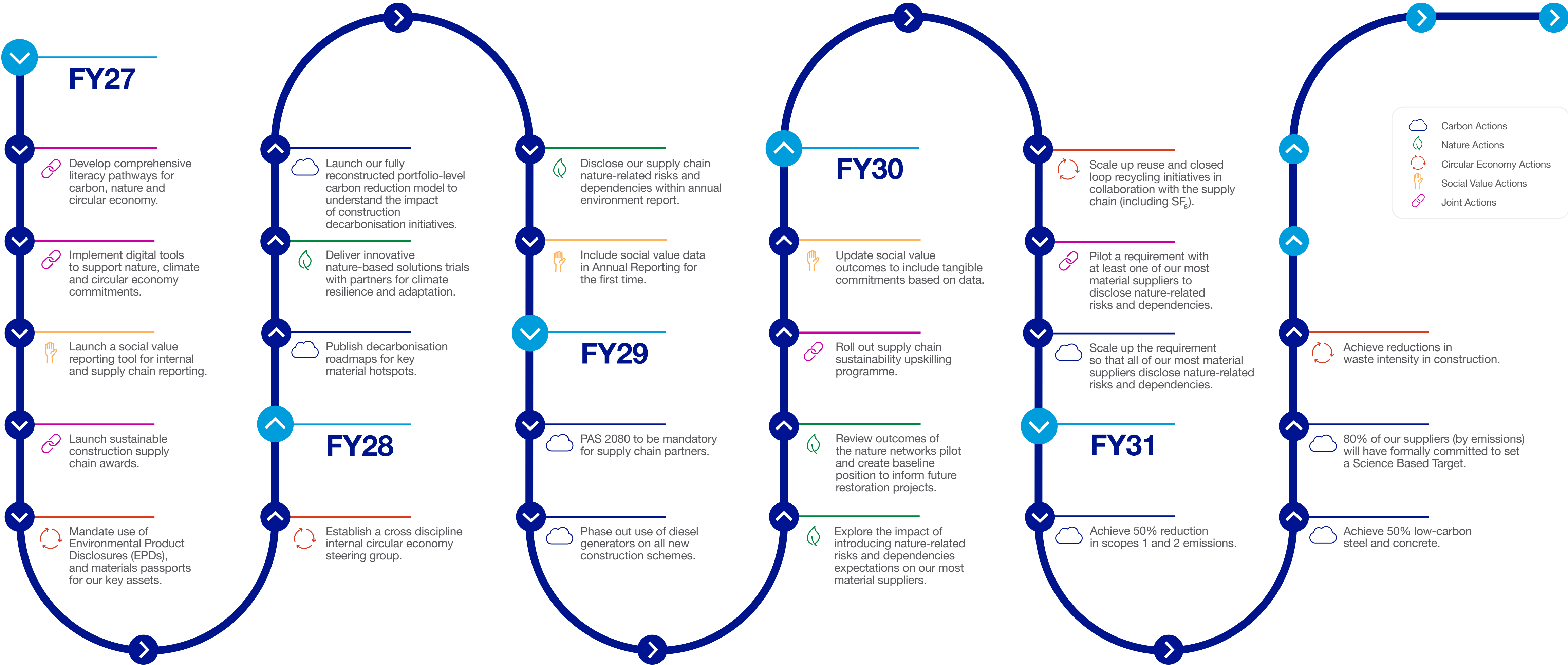
Shaped by the community, for the community, the allocation of these funds will be designed in consultations with communities and stakeholders and tailored to reflect local need.

To maximise impact, in some areas we will adopt a local and strategic delivery approach, supporting the local priorities of those closest to the infrastructure, as well as the broader strategic priorities of an area or region.

We are currently reviewing our programmes to support communities affected by our existing infrastructure, that are not within scope of the Government's guidance on Community Funds.



Our social & environment action plan roadmap



Ofgem's final determinations

In December 2024, we submitted our Action Plan to Ofgem, and in December 2025 we received their final funding determinations. The table below summarises our proposed investments and the outcomes agreed by the regulator.

Proposed commitment	Proposed investment	Approved funding
50% reduction in SF ₆ emissions	£132.6m	Partially accepted: £114.6m - some proactive work rejected
100% of our fleet purchases to be Zero Emission Vehicles	£45m	Partially accepted: £8.9m is the incremental cost difference between ICE and ZEV - will receive the non-incremental cost as part of baseline funding
Deliver a 20% energy efficiency improvement in our substation estate	£53m	Partially accepted: £39m (8 substations scoped out)
Reduce embodied carbon emissions using known low-carbon materials (e.g. low-carbon concrete and steel)	0.17% capex uplift	Accepted: 0.3% capex uplift
Reduce embodied carbon emissions using unknown low-carbon materials (e.g. low-carbon concrete and steel)	£205m	Directed to innovation funding
Deliver carbon compensation	£65m	Partially accepted: £16.2m
Deliver at least 10% Biodiversity Net Gain (BNG) (or equivalent in Wales), with wider environmental and societal benefits for all developments requiring formal planning and consenting	N/A	Accepted: Agreement for all BNG costs to meet planning consent.
Deliver at least 10% Biodiversity enhancement with wider environmental and societal benefits for our voluntary non statutory construction projects	N/A	Ofgem will consider funding on a case-by-case basis, where we can show is in consumers interest
Reduce Risk associated with oil contamination through improved asset management practices	£11.4m	Accepted: £11.4m

Monitoring & evaluating progress

Oversight of this Action Plan is provided by our normal business governance, including Executive review via regular updates to our NGET Safety, Health, Environment, Communities and Quality (SHECQ) Committee and objective monitoring via our Independent Stakeholder Group. Senior leaders are accountable for delivery, progress is reviewed regularly, and issues are picked up early through existing performance and reporting processes.

We are committed to tracking our progress and both monitoring and sharing the changes we are making:

- We have developed a suite of annual environmental milestones which we will use to assess our progress.
- We will produce an annual social and environmental impact report. This will be available on our website in October each year, starting in 2027.
- We will share our progress and seek regular feedback from key stakeholders.

- We will continue to refine and improve our Action Plan if there are new policy changes, or if the science tells us we need to act faster.
- Where we are failing, we will reassess how to get back on track, applying a continuous improvement approach that enables us to learn, adapt and strengthen delivery over time.

Our approach to social value reporting

During RIIO-T3, we will adopt an industry-recognised social value reporting framework across NGET and our supply chain to improve consistency, transparency and accountability. This will enable us to establish a robust baseline, track progress clearly and set measurable targets against our social value outcomes (pages 30-33).

While organisation-wide indicators will support comparability and assurance, social value delivery will remain place-based, informed by local needs assessments to ensure reported impacts reflect what matters most to communities.

Our reporting approach is guided by **five** core principles:

- 1 Outcome-focused:** measuring tangible benefits and meaningful outcomes.
- 2 Additional:** evidencing impact beyond business-as-usual activity.
- 3 Proportionate:** scaling reporting to the size and nature of activity.
- 4 Verifiable:** using transparent, evidenced and assured data, supported by qualitative insight where needed.
- 5 Localised:** reflecting local priorities and community context.

Dependencies

Our plan, targets and objectives are not only dependent on external factors that are out of our control but are also based on a set of assumptions that we can make today about the world tomorrow.

These include:

-  **Data quality**
Accurate data from our contractors is essential for analysis, reporting and reducing our impacts.
-  **Supplier dependency**
Suppliers must have capacity to comply with our minimum requirements.
-  **Government policy**
Our decarbonisation must be supported by government policy.
-  **Regulatory funding**
Our commitments rely on long-term, assured investment from our regulator.
-  **Technology dependency/ availability**
Our success depends on the development and availability of new low-emission/circular technology.



2026 – 2031 environmental milestones

	Target	Metric	Baseline	FY27	FY28	FY29	FY30	FY31	
Climate Action	Sustainable operations	Deliver 50% reduction in scope 1 and 2 emissions by 2030 from a 2018/19 baseline	% reduction from baseline	1,593,574 tCO ₂ e	37.2%	40.4%	43.6%	50.0%	55.0%
		Achieve 50% reduction in SF ₆ emissions by 2030 from 2018/19 baseline, and we will no longer install SF ₆ where there is a technically, commercially and time viable alternative	% reduction from baseline	280,472.5 tCO ₂ e	35%	39%	44%	50%	53%
		Set our business travel intensity target by FY27 to drive sustainable business practices.	TBC	TBC	Establish metric to track adoption of SF ₆ alternatives	TBC once target has been set			
		Ensure 100% of our fleet purchases for light duty and medium duty vehicles will be Zero Emissions Vehicles (ZEVs).	% of fleet	61%	70%	75%	80%	90%	100%
		Deliver a 20% energy efficiency improvement in our substation estate from a 2022/2023 baseline.	% reduction from baseline	101,540,564 kWh	Establish contracting strategy for implementation of energy efficiency programme. Develop behavioural change programme.	3%	8%	15%	20%
		Power our back up power and maintenance activities with diesel-free, cleaner alternatives, where there is a commercial, technical and timely available alternative.	The % of backup power and maintenance energy delivered by diesel-free alternatives	N/A	Revise all policy requirements and complete generator hire tender to prohibit diesel use when alternatives are available.	Mobile generators to prioritise non-diesel fuel options and report % of diesel vs alternatives to set a baseline.	Review potential for reduction target	TBC once target has been set	
		Implement a strategy to efficiently manage both technical and non-technical energy losses on our network.	N/A	RIIO-T2 transmission losses strategy	Update strategy with actionable milestones within our control	Report progress on implementation of strategy			

2026 – 2031 environmental milestones

	Target	Metric	Baseline	FY27	FY28	FY29	FY30	FY31	
Climate Action	Infrastructure for net zero	Deliver our construction projects as low-carbon intensity as possible, to support the National Grid Group Scope 3 emissions reduction target.	% of total concrete/steel % sites	TBC	Work with contractors to ensure required data is submitted to high standard	20% low-carbon concrete 10% low-carbon steel 100% sites free of diesel powered generators	35% low-carbon concrete 30% low-carbon steel 100% sites free of diesel powered generators	At least 50% of steel and 50% of concrete to be low emissions in line with SteelZero and ConcreteZero 100% sites free of diesel powered generators	
		Invest in carbon compensation projects that also deliver social and/or nature benefits from constructing our infrastructure.	Total Units Purchased	N/A	38,451	84,053	136,805	181,597	218,160
	Sustainable supply chains and offices	80% of our suppliers (by emissions) will have formally committed to setting a Science Based Target	% of emissions covered by SBT	58%	60%	60%	65%	75%	80%
		Our corporate property managed office estate will be net zero by 2030.	% reduction in emissions from baseline	1,410 tCO ₂ e	Develop detailed glide path in line with estate strategy and RIIO-T3 property investment	TBC to reflect FY27 refined plan and re-opener outcome/position			Net zero offices achieved

2026 – 2031 environmental milestones

	Target	Metric	Baseline	FY27	FY28	FY29	FY30	FY31
Nature Positive	Environmental improvement	Deliver a minimum of 10% Biodiversity Net Gain (BNG) (or equivalent in Wales), with wider environmental and societal benefits for all developments requiring formal planning and consenting.	% of projects	100% of projects delivering a minimum of 10% BNG	100% of developments achieving planning or consent commit to a minimum of 10% net gain. Integration of Wider Benefits principles into key business processes.	100% of developments achieving planning or consent commit to a minimum of 10% net gain and reporting wider benefits via Annual Social and Environmental Report (ASER).		
		Deliver a measurable contribution to local nature recovery strategies alongside wider environmental and societal benefits for projects without mandatory biodiversity requirements.	% of projects	Where applicable wider benefits described qualitatively	Develop and implement methodology for demonstrating no net loss and alignment to nature recovery priorities	100% of projects demonstrate minimum no net loss. Wider benefits are reported in the ASER with alignment to nature recovery.		
		Deliver a measurable contribution of voluntary marine restoration and enhancement for our offshore projects with wider marine environment and social benefits.	% of offshore projects	0%	Publish externally our Marine Restoration & Enhancement Action Plan	Deliver marine restoration, including measurable wider benefits, in association with our offshore projects		
	Embodied ecological impacts	Disclose nature-related risks and opportunities aligned with the TNFD framework and collaborate with transmission owners and supply chain to set reduction targets.	Disclosure in the ASER	High level upstream investigation of risks and dependencies	Gather data in-line with TNFD reporting. Establish a priority supplier list.	Disclose risks/dependencies aligned with TNFD in the ASER.		
						Gather supplier data and insights to measure impacts and guide target setting.	Pilot target setting and reporting with 1-2 key suppliers.	Set targets with key organisations within our sector supply chain.
	The nature networks	Deliver nature connectivity corridors, climate resilience and wider environmental benefits across non-operational land.	N/A	N/A	Develop and agree quantitative reporting metrics and delivery targets for the remainder of T3.	TBC once targets determined		
		Facilitate local nature improvements in areas impacted by our Overhead Line refurbishment and maintenance activities.	km of OHL refurbishment	33km	Report on kilometres of OHL refurbishment contributing to local nature improvements and wider benefits in the ASER.			
					Integrate wider benefits principles into the biodiversity Benefit Investment fund Calculator process.			
	Maintain our partnership agreements for non-operational land.	% increase in environmental value of non-operational land	£321m	Maintain 14% enhancement of non-operational land achieved in RIIO-T2. Report on the annual delivery of our environmental partnership agreements.				

2026 – 2031 environmental milestones

	Target	Metric	Baseline	FY27	FY28	FY29	FY30	FY31	
One Planet Living	Resources & circularity	Reduce our waste intensity by adopting zero-avoidable waste principles in construction projects.	% reduction in waste intensity (Mt/hours worked)	TBC	Establish contractor data/reporting, set baseline and annual reduction targets.	TBC once targets determined			
		Increase use of recycled/reused content in our operations.	Average recycled/reused content (%) across in-scope assets	TBC	Set initial scope of assets	Review performance to increase scope of assets and improve reporting.			
		Develop our circular economy maturity by aligning to international standards.	Alignment to international standards	BS8001- Basic level	Implement BS8001 principles into key supplier requirements and business procedures. Set up circular economy workgroup.	Progress check and gap analysis.	Reach 'engaged' level of BS8001	Review performance to assess if target can be made more ambitious (e.g. compliance to ISO59000 series)	
		Increase our resource efficiency through better design and planning with the use of Material Passports and Resources Efficiency Plans	number of projects with MPs and REPs	0%	Specify requirements for MPs and REPs in our supplier requirements and develop guidance.	Review progress of data quality and asses possibility of extending scope to more asset types			
One Planet Living	Water stewardship	Assess our water footprint and identify efficiency improvements and wastewater reduction opportunities.	M3 of water used in construction	N/A	Create baseline for water footprint used in construction. Join external working groups.	Ensure contractors are submitting high quality data. Set improvement targets.	TBC once targets determined		
		Excellent environmental management	Reduce risks associated with oil-filled equipment through improved asset management practices.	% oil recovered	TBC	Create a baseline for percentage of oil recovered following equipment leaks. Establish requirements for alternatives to oil-filled installations in construction.	Set a measurable improvement target for oil recovery based on the established baseline.		
Excellent environmental management	Maintain our certified environmental management system and plan to address all risks and opportunities on an annual basis.		% of Environmental Management Improvement Plan (EMIP) items on track	N/A	100% of items on track from EMIP and maintain ISO140001 certification with no MAJOR non-conformances. Update to EMIP following outcomes.				

Contact us

We will share updates, successes and insights along the way on our website.

We would also value working in close partnership with our communities, customers, employees, investors, and suppliers, and welcome their perspectives. Our Social and Environmental Action Plan is a collaborative programme, so we need your feedback to make sure we are focusing on the right areas and delivering the right results.

If you would like to contact us about any aspect of our Action Plan, please email [.box.ET.Environmental@nationalgrid.com](mailto:box.ET.Environmental@nationalgrid.com).



nationalgrid

National Grid
National Grid House
Warwick Technology Park
Gallows Hill
Warwick
CV34 6DA

nationalgrid.com