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## What is the “Natural Gas Long-Term Capacity Second Supplemental Report?”

This report highlights our commitment to achieving a Net Zero future, while ensuring a safer, more reliable, and cleaner energy future for all. The report outlines the short and long-term energy needs of our customers, an update on our Net Zero planning, our progress on targeted infrastructure solutions, future energy demand forecasting that helps us anticipate energy needed to serve customers, and alternative solutions that will help support and meet our customers’ energy needs.

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## Why is this report necessary?

The report addresses steps we are taking to relieve constraints on our system to safely and reliably deliver natural gas to customers in New York City and Long Island. Our planning is driven by our customers’ energy demands at their highest, especially during the winter when safety and reliability is critical. When demand for gas at peak times exceeds our ability to access reliable gas supply, we describe the system as having constraints.

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## What are we doing to make a difference?

We are determined to do everything possible to ensure safe and reliable energy to the customers we serve to relieve any constraints. Traditionally, access to natural gas supply comes from interstate infrastructure that transports natural gas from where it’s produced to our gas delivery system, supplemented by our ability to store natural gas as liquified natural gas (LNG) for when customers’

demand is highest. Our report highlights options we are pursuing to deliver the energy our customers require as well as energy efficiency programs to help customers reduce natural gas usage.

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## The report is over 100 pages and is very technical. Will the company have any other materials to help me understand the issue?

Yes. We have developed a summary document and other materials to supplement the report. These support materials are available at [nagridsolutions.com](https://nagridsolutions.com), and will be explained at a virtual meeting on July 14, 2021.

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## As a customer, is there anything that I can do to make a difference?

We invite customers to participate in a virtual feedback session on July 14. More information can be found here: [nagridsolutions.com](https://nagridsolutions.com).

To achieve a responsible transition to a clean energy future, and reduce our need for natural gas, we must work together to find the right solutions. Whenever customers participate in gas energy efficiency programs, for example by installing more efficient gas heating equipment or insulating their homes, they help reduce the gas capacity constraint challenge.

### Our Commitment to Net Zero Carbon Emissions

We’re committed to a responsible transition to a clean energy future for all. For more on our plan visit: [nationalgridus.com/responsible-business-commitments](https://nationalgridus.com/responsible-business-commitments)