

Q. Why are you doing this work?

- A. Our job is to maintain the overhead power line circuit so the electricity network is kept in first-class working order. The power lines from Indian Queens to Landulph were built in the 1960s. We're investing in the maintenance of equipment which, after half a century of service on the line, is due for refurbishment. We must now replace the wire that conducts the electricity to homes and businesses. This will mean everyone will continue to receive the power they require safely and on demand.

Q. Will work happen all of the time?

- A. Yes. Work will take place in sections and it may appear that nothing is happening depending on where you live. This means refurbishment is taking place elsewhere. We'll keep neighbouring residents informed when we're working in the area.

Q. Why is it necessary to clear birds' nests and vegetation?

- A. We're committed to minimising the impact of work on local wildlife and environment. We need to clear some trees and bushes from around the base of some pylons and underneath overhead lines so that our contractors will have safe access to work sites. Some bird nests will need to be carefully removed from affected trees and bushes. All bird nests will be removed outside of nesting season.

Q. Will the vegetation be replaced?

- A. National Grid's policy is to replant four trees for every one removed and as we progress we'll discuss areas to replant with Cornwall Council.

Q. Will you build any new pylons?

- A. No. Our work on the overhead line will include inspection of foundations, renovation of pylons and replacement of insulators and fittings.

We'll do everything we can to minimise disruption to you while we work in the area. We will make sure you are kept up to date using our website and will let you know well in advance of any road closures.

If you spot a potential hazard on or near an overhead electricity line, warn anyone in the vicinity to evacuate the area then call our 24-hour electricity emergency number **0800 40 40 90***.

(*It is important that you don't use this phone number for any other purpose.)

We'll make sure there is 24-hour access to properties affected by the road closure in case of emergency.

Working hours

The majority of this work will take place between 7am and 7pm. Some weekend work is needed. We'll make sure the community is kept informed as work continues. For any potentially disruptive work, such as delivery of materials, we'll do our best to carry this out early morning or late evening.

Keeping you up to date

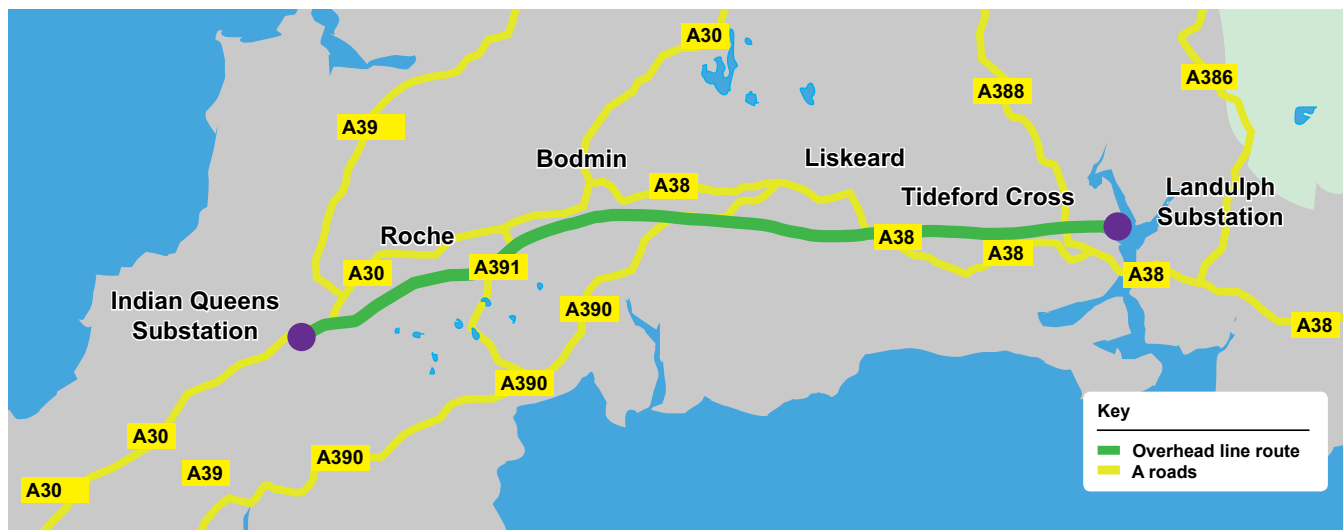
For the latest project information, visit **www.nationalgrid.com/indianqueens**

If you have any questions while the maintenance work is taking place, please call the community relations team on **0800 073 1047**. The team is available seven days a week from **7am to 7pm**.

Indian Queens to Landulph

Refurbishment of electricity pylons and overhead line





Across the UK National Grid is updating overhead power lines to make sure that you have the power you need at the flick of a switch. Replacing these power lines will ensure a safe and efficient source of electricity is delivered to local communities.

During 2016, we'll carry out essential refurbishment of the overhead line between the Indian Queens and Landulph substations. The 50 km route has 145 pylons.

Our work will include re-painting of pylons and general refurbishment along the route. A wire will also need to be put in place along the pylons. We'll work along the route in sections. People will see preparations taking place from January 2016 and refurbishment work will start from April and finish in October. Reinstatement of the land we've used will finish in November.

The National Grid network

Electricity is transmitted from its source through a network of high voltage electricity lines owned and operated by National Grid. It is then transmitted into towns and cities where local distributors deliver lower voltage electricity to communities.

Site preparation and work involved

Preparation will include survey and exploration works at the base of the pylons and clearance of trees and bushes under pylons to allow safe access. You may see temporary gates and stone pathways leading-up to the pylons.

Some of the work to overhead lines may be close to properties. Some pylons that we need to refurbish using heavy equipment are difficult for our vehicles to get to. Unfortunately, we'll need to close some short sections of road and footpaths for a short time so that we can safely access power lines. We'll keep residents up to date on the progress of the work and any dates that the local road network is due to be affected.

Once all the work is complete, any fencing and scaffolding will be removed and we'll leave any areas affected by our work clean and tidy.

This work will not disrupt electricity supplies in the area.

Project timeline

January 2016

Survey and exploratory work at the base of pylons. Construction of temporary access gates and stone pathways

Phase One:

Preparation work

February 2016

Safe removal of bird nests and vegetation clearance for access to pylons

April 2016

Work begins in sections along 50km line. Some local roads will be closed during this phase

Phase Two:

Refurbishment begins

Late Autumn 2016

All refurbishment work on the overhead line and land reinstatement is now complete