

COLESHILL TO BEDWORTH – OVERHEAD LINE WORK **Frequently Asked Questions**

Project information, such as timescales and the nature of our work, is on our website – <http://www2.nationalgrid.com/uk/in-your-area/projects/coleshill-bedworth>.

This document covers the questions that have been asked either in meetings or via our community relations helpline.

Q. What is the community relations telephone number for?

A. People can contact us daily between 7am and 7pm on 0800 073 1047.

The number is available to:

- Ask any questions or request further information;
- Report any feedback – positive or negative – or register any concerns;
- Enquire about our community funding schemes, like Bringing Energy to Life.
<http://betl.nationalgrid.com>

Q. Do birds nest in the pylons? What other wildlife could be affected?

A. We're respectful of the environment and take steps to make sure natural habitats are maintained as much as possible. We'll remove any bird nests carefully. Conservation specialists have surveyed for bats, badgers, Great Crested newts and invasive species and put in place mitigation plans to ensure we have minimal impact on the environment.

Q. Do you plan on replacing any lost vegetation?

When we've finished the refurbishment work we'll discuss replanting areas with landowners, the relevant local authorities and local conservation organisations to make sure any replacement planting will benefit the local environment.

Q. What size are the vehicles that will transport heavy machinery?

A. Large vehicles will transport refurbishment materials to our compound near Coleshill. We'll then transport these materials to pylons sites by much smaller vehicles. These are less likely to damage the road surface or any structures. We'll avoid our vehicles travelling during peak traffic times.

Q. Who is responsible for clearing the mud off the roads?

A. We take the cleanliness of the roads that we use seriously. We'll use tyre washers to prevent the spread of mud. It may still be possible that mud is spread onto the road. We'll use jet washers to clear it. If people see mud on the road close to one of our sites, please contact our Community Relations team on 0800 073 1047 (available daily from 7am -7pm) to alert us. Unfortunately, we cannot jet wash roads where we're not responsible for the mud.

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Q. Will any roads get damaged as a result of heavy machinery?

A. All of our drivers, whether employed by National Grid or one of our contractors, are trained to avoid causing damage to roads as much as possible. If any damage occurs, we'll reinstate the road to the original condition. Engineers from the local council will inspect the road we've used at the end of the project to check it is in the same condition as before. Our project will not close until this sign-off is received.

Q. Are all the people who work on the line National Grid employees?

A. We use experienced, well-trained and qualified contractors to carry out our work. For the refurbishment of the pylons we're using Balfour Beatty – one of the UK's leading engineering support service organisations. All contractors are managed by National Grid and we monitor their performance closely. Any feedback about our contractors can be made via our Community Relations helpline.

Q. What materials will be used to refurbish the line?

A. The existing insulator sets, which are a mixture of glass and porcelain, will be replaced with glass. The existing conductor has a steel core and this will be replaced with an aluminium core conductor.

Q. What is being done to provide on-site security?

A. We take robust measures to make sure that our sites are secure. There'll be 24-hour site security, including CCTV. We'd ask anyone who sees any suspected criminal activity taking place on our sites to call the police immediately.

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