# Western Power Distribution

RIIO-ED2 final business plan

Investor Relations | December 2021



# "Our commitment to customers for RIIO-ED2:

A transformed energy network to drive net zero by as early as 2028<sup>1</sup> across our region. This is what WPD's highly ambitious Business Plan for 2023-2028 (RIIO-ED2) will deliver. It has been cocreated with more than 25,000 stakeholders and future customers and has received significant levels of acceptability from wider consumers"

Phil Swift WPD President

Sustainability

Vulnerability

1.05 billion

34 billion

Connectability

Affordability

# Highlights from our business plan

# Investment of £6.7bn during 2023-2028 with embedded efficiency savings of £723m

- A 27% increase on annual average expenditure in RIIO-ED1
- Capex of £6.1bn across the regulatory period
- The average customers' bill to remain broadly flat in real terms
- 96% of customers found the plan fully acceptable

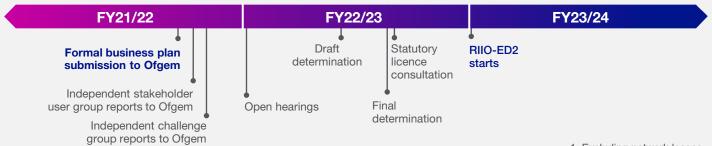
# Large expenditure in network resiliency, customer service support and new infrastructure

- The business and its regions to be net zero by as early as 2028<sup>1</sup>, the fastest commitment in the UK
- To be ready for an additional **1.5m EV's** and **600,000 heat pumps**, by providing timely, affordable low carbon technology connections, a 279% increase in our EV commitment compared to RIIO-ED1
- 1.2m vulnerable customers to be offered a smart energy advice plan every two years
- The average customer power cut will only last 22 minutes by end of RIIO-ED2, every two years
- A target of 93% for customer satisfaction

# Our commitment to 'net zero' is underpinned by our four core pillars

- Sustainability leading the drive to net zero as early as possible
- Connectability enabling customers to connect when they want to
- · Vulnerability first class customer support where everyone benefits
- Affordability maintaining excellent customer service, safety and network performance and transforming the energy grid, while keeping bills broadly flat

# **RIIO-ED2** Timeline



# National Grid – Western Power Distribution



- Responsible for distributing electricity to 8m customers
- Operating a network of assets across the Midlands, South West and Wales, serving homes and businesses

# Further highlights of WPD's final RIIO-ED2 business plan

- Embedded efficiency savings of £723m
- Additional savings of £95m through innovation and digitalisation
- Maximising efficiency of the existing network, will save money for customers by avoiding £94m in conventional reinforcement
- A new same day connections response for low carbon technologies to enable a significant increase in renewable generation
- Increase the resilience of the network to environmental factors and to cyber and physical attacks
- £1m 'Community Matters' Support Fund plus £540k to install solar PV at 45 schools per year funded by shareholders

# Changes to our draft business plan

- Our plan is now based on expenditure to achieve WPD's Best View, which represents the most realistic uptake of low carbon technologies and demand growth
- · Clearer quantification of efficiencies
- Six final Consumer Value Propositions
- An updated expenditure total and financing parameters including cost of equity: 4.96%

### Important notice

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### Further information

#### Nicholas Ashworth Director of Investor Relations M +44 (0) 7814 355590 nicholas.ashworth@nationalgrid.com

James Flanagan Investor Relations Manager (US) M +44 (0) 7970 778952 james.flanagan2@nationalgrid.com

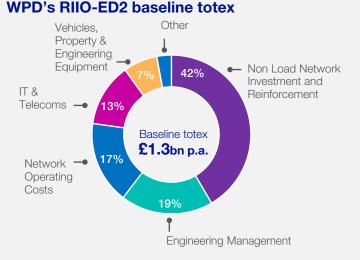
National Grid plc 1-3 Strand London WC2N 5EH United Kingdom Angela Broad Senior Investor Relations Manager M +44 (0) 7825 351918 angela.broad@nationalgrid.com

Caroline Dawson Investor Relations Manager M +44 (0) 7789 273241 caroline.dawson@nationalgrid.com

Peter Kennedy Investor Relations Manager M +44 (0) 7966 200094 peter.kennedy@nationalgrid.com

### How WPD is delivering in RIIO-ED1

- The top performing DNO for overall customer satisfaction since 2015, with an average score of 90%
- Helped 92,000 fuel poor customers save more than £37m on their energy bills since 2015
- Delivered a 38% reduction in power cuts and a 48% reduction in power cut duration since 2015
- Reduced our business carbon footprint by 36% since 2015
- Over and above our plan, we spearhead the UK's largest rollout of flexibility services and are increasing available network capacity for demand growth by 709MW



# Our proposed financial package

Cost of equity	Cost of debt	Cost of Capital	Gearing
4.96%	2.22%	3.31%	60.0%

Note: CPIH real, RIIO-2 average

- Assumed dividend yield: 5%
- Totex capitalisation rate: 75%
- 45-year straight line depreciation for new assets

Jon Clay Investor Relations Officer M +44 (0) 7899 928247 jonathan.clay@nationalgrid.com

@Grid\_Media



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