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## 16 Sep 2015

- · National Grid has joined forces with Lancashire fire and rescue service to deliver carbon monoxide (CO) safety advice
- . Fire services include CO messages in their Home Safety check visits
- · Vulnerable people to benefit with free audible CO alarm

National Grid have teamed up with seven fire and rescue services around the UK, including Lancashire to give lifesaving carbon monoxide (CO) advice to the most vulnerable people in our communities.

The partnership with the fire and rescue services follows a successful trial with Staffordshire Fire and Rescue Service, who delivered over 3,000 home safety checks, including advice on CO symptoms, prevention and how to ensure their homes are safe from the silent killer.

It is hoped that through the fire service's regular home safety checks, more and more people will become aware of the dangers of CO poisoning, take further action to make their homes safer and share their knowledge with others.

John Duckworth, Head of Operations for National Grid, said: "We are seeing great results so far, which only means lives are being saved."

Known as the 'silent killer', carbon monoxide poisoning kills over 50 people a year, with 4,000 people attending hospital with carbon monoxide symptoms. An odourless, colourless gas, carbon monoxide is not easily detected and symptoms of carbon monoxide poisoning can be confused with flu.

John added: "The partnership with Lancashire Fire & Rescue Service means more and more people are getting the CO safety message. We are providing them with the information, knowledge and CO alarms and they are able to deliver these to far more people during their Home Safety checks."

The results from the trial with Staffordshire Fire & Rescue Service showed:

- 68% increase in CO awareness
- 81% of respondents would take all the recommended further action. This includes getting their gas appliances checked every year, passing on information to friends and family, buying a CO alarm and seeking medical advice if the symptoms of carbon monoxide poisoining occur
- . 99% indicated they would share their new knowledge of CO dangers with family and friends

Carbon monoxide is often known as the silent killer because you can't see it or smell it but carbon monoxide poisoning can be avoided by taking simple steps. Ensure your gas appliances are fitted, maintained and serviced annually by a Gas Safe registered engineer and as a back-up, fit an audible carbon monoxide detector. They can be bought for as little as £15 and could save your life.

Following the success of the Staffordshire trial, National Grid teamed up with six further fire and rescue services and shared the trial findings with the other gas distribution networks. The other networks have now also started to team up with services in their areas to provide CO awareness.

# Contact for media information only

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## Notes for editors

The project was extended to 6 new FRS in areas where emergency callouts are significantly above the mean.

Carbon monoxide symptoms can be confused with flu or other illnesses such as headaches, dizziness, nausea, breathlessness, collapse and loss of consciousness. Other signs that could point to carbon monoxide poisoning are:

- · Your symptoms only occur at home
- Your symptoms disappear when you leave home and come back when you return
- · Other members of the household, including pets, are experiencing symptoms and they appear at a similar time
- · Gas appliances burning with orange or yellow flames instead of blue flames
- Sooty stains on or near appliances
- · Pilot lights that frequently blow out
- · Increased condensation inside windows

If you are experiencing the symptoms of carbon monoxide poisoning seek medical help and call the National Gas Emergency Service immediately on 0800 111 999.

To find a Gas Safe registered engineer visit www.gassaferegister.co.uk or call 0800 408 5500.

For more information on gas safety and carbon monoxide visit the website links below:

http://www2.nationalgrid.com/UK/Safety/Safety-in-the-home/

http://www2.nationalgrid.com/UK/Safety/Gas-emergency/

www.gassaferegister.co.uk

www.carbonmonoxidesafety.org.uk

## Notes to Editors:

National Grid is pivotal to the energy systems in the UK and the north eastern United States. We aim to serve customers well and efficiently, supporting the communities in which we operate and making possible the energy systems of the future.

#### National Grid in the UK:

- We own and operate the electricity transmission network in England and Wales, with day-to-day responsibility for balancing supply and demand. We
  also operate, but do not own, the Scottish networks. Our networks comprise approximately 7,200 kilometres (4,474 miles) of overhead line, 1,500
  kilometres (932 miles) of underground cable and 342 substations.
- We own and operate the gas National Transmission System in Great Britain, with day-to-day responsibility for balancing supply and demand. Our network comprises approximately 7,660 kilometres (4,760 miles) of high-pressure pipe and 618 above-ground installations.
- As Great Britain's System Operator (SO) we make sure gas and electricity is transported safely and efficiently from where it is produced to where it is
  consumed. From April 2019, Electricity System Operator (ESO) is a new standalone business within National Grid, legally separate from all other
  parts of the National Grid Group. This will provide the right environment to deliver a balanced and impartial ESO that can realise real benefits for
  consumers as we transition to a more decentralised, decarbonised electricity system.
- Other UK activities mainly relate to businesses operating in competitive markets outside of our core regulated businesses; including interconnectors,
  gas metering activities and a liquefied natural gas (LNG) importation terminal all of which are now part of National Grid Ventures. National Grid
  Property is responsible for the management, clean-up and disposal of surplus sites in the UK. Most of these are former gas works.

Find out more about the energy challenge and how National Grid is helping find solutions to some of the challenges we face at https://www.nationalgrid.com/group/news

National Grid undertakes no obligation to update any of the information contained in this release, which speaks only as at the date of this release, unless required by law or regulation.

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