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26 Mar 2015

National Grid is renewing gas pipes in the town centre. Work started on Monday 16 March in Guildhall Street and the project is due to take around eight weeks to

Engineers will be replacing gas pipes in Rampart Way, Raymond Street, Well Street, Castle Street, and Old Market Place. The existing iron gas mains will be substituted with tough plastic pipes that have a lifespan of at least 80 years.

National Grid authorising engineer Vince Doggett said: "We need to connect people to the energy they use and the new gas mains will help ensure Thetford continues to enjoy a safe and reliable gas supply. We're sorry for any inconvenience this essential work may cause and we'll do our personal best to compete the project as quickly as we can."

To keep engineers and motorists safe temporary traffic lights will be in place at the junctions of Guildhall Street, Rampart Way, Raymond Street, Old Market Street and Castle Street for the next two weeks. A three-way traffic light system will then be introduced for one week at the junction of Guildhall Street.

To allow the project to be carried out safely and to be completed as quickly as possible, National Grid will need to close Cage Lane temporarily from 30 March for two weeks. Well Street is also due to be closed during mid-April for a week. A diversion will be in place.

As part of the work, engineers will have to replace some of the service pipes that connect individual homes and business to the gas main. National Grid will contact the occupiers of all properties that are affected to explain when this will take place and what is going to happen.

If members of the public have any queries or concerns they can call National Grid customer services on 0800 0965678.

- Ends-

Contact for media information only

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Notes for editors

National Grid has two contracted organisations carrying out gas mains replacement work on its behalf. They are: tRIIO, a partnership between Skanska and Morrison Utility Services, in North London, East Anglia and the East of England and Balfour Beatty in the West Midlands and North West.

Notes to Editors:

National Grid is pivotal to the energy systems in the UK and the north eastern United States. We aim to serve customers well and efficiently, supporting the communities in which we operate and making possible the energy systems of the future.

National Grid in the UK:

- We own and operate the electricity transmission network in England and Wales, with day-to-day responsibility for balancing supply and demand. We also operate, but do not own, the Scottish networks. Our networks comprise approximately 7,200 kilometres (4,474 miles) of overhead line, 1,500 kilometres (932 miles) of underground cable and 342 substations.
- We own and operate the gas National Transmission System in Great Britain, with day-to-day responsibility for balancing supply and demand. Our network comprises approximately 7,660 kilometres (4,760 miles) of high-pressure pipe and 618 above-ground installations.
- As Great Britain's System Operator (SO) we make sure gas and electricity is transported safely and efficiently from where it is produced to where it is consumed. From April 2019, Electricity System Operator (ESO) is a new standalone business within National Grid, legally separate from all other parts of the National Grid Group. This will provide the right environment to deliver a balanced and impartial ESO that can realise real benefits for consumers as we transition to a more decentralised, decarbonised electricity system.
- Other UK activities mainly relate to businesses operating in competitive markets outside of our core regulated businesses; including interconnectors, gas metering activities and a liquefied natural gas (LNG) importation terminal - all of which are now part of National Grid Ventures. National Grid Property is responsible for the management, clean-up and disposal of surplus sites in the UK. Most of these are former gas works.

Find out more about the energy challenge and how National Grid is helping find solutions to some of the challenges we face at https://www.nationalgrid.com/group/news

National Grid undertakes no obligation to update any of the information contained in this release, which speaks only as at the date of this release, unless required by law or regulation.

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