

# Gas mains upgrade finishes early in Clare, Suffolk

Vital gas mains upgrade finishes in Clare

21 Aug 2015

- **Work completed a week early**
- **Traffic lights and parking restrictions lifted in Church Street and High Street**

Vital National Grid work to renew gas mains in the Suffolk village of Clare is set to finish today (Friday 21 August), a week early.

Engineers completed work to upgrade 400 metres of gas mains in Cavendish Road and Church Street. Ageing iron gas mains have been replaced with tough, hardwearing plastic pipes that will last for at least 80 years.

Temporary traffic lights in Church Street and parking restrictions in High Street have been removed after the final phase of gas mains renewal was finished in Church Street today (Friday 21 August).

Cavendish Road, which had been closed for four weeks, was reopened to traffic on Saturday 15 August.

Andrew Stone, National Grid Operations Interface Manager, said: "We are absolutely delighted to have completed this work ahead of schedule.

"We are very aware of the impact of our work on residents, businesses and motorists. Our teams have been working seven days a week and extra hours to complete this project as soon as possible.

"We would like to thank everyone for bearing with us while we carried out this essential work. The new pipes will help ensure local people enjoy safe and reliable gas supplies until the end of the century."

Businesses affected by the work may be eligible for compensation for loss of business under the Gas Regulations 1996.

Businesses can find out more by emailing [cs.busclaims@uk.ngrid.com](mailto:cs.busclaims@uk.ngrid.com); calling 0845 7573202 or writing to:

National Grid,

Customer Support

Hinckley Operational Centre

Brick Kiln Street

Hinckley

Leicestershire

LE10 0NA

For general information or enquiries about the project go to [ngrid.com/clare](http://ngrid.com/clare) or contact National Grid customer services on **0800 096 5678**

Contact for media information only

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Notes for editors

#### Notes to Editors:

National Grid is pivotal to the energy systems in the UK and the north eastern United States. We aim to serve customers well and efficiently, supporting the communities in which we operate and making possible the energy systems of the future.

#### National Grid in the UK:

- We own and operate the electricity transmission network in England and Wales, with day-to-day responsibility for balancing supply and demand. We also operate, but do not own, the Scottish networks. Our networks comprise approximately 7,200 kilometres (4,474 miles) of overhead line, 1,500 kilometres (932 miles) of underground cable and 342 substations.
- We own and operate the gas National Transmission System in Great Britain, with day-to-day responsibility for balancing supply and demand. Our network comprises approximately 7,660 kilometres (4,760 miles) of high-pressure pipe and 618 above-ground installations.
- As Great Britain's System Operator (SO) we make sure gas and electricity is transported safely and efficiently from where it is produced to where it is consumed. From April 2019, Electricity System Operator (ESO) is a new standalone business within National Grid, legally separate from all other parts of the National Grid Group. This will provide the right environment to deliver a balanced and impartial ESO that can realise real benefits for consumers as we transition to a more decentralised, decarbonised electricity system.
- Other UK activities mainly relate to businesses operating in competitive markets outside of our core regulated businesses; including interconnectors, gas metering activities and a liquefied natural gas (LNG) importation terminal – all of which are now part of National Grid Ventures. National Grid Property is responsible for the management, clean-up and disposal of surplus sites in the UK. Most of these are former gas works.

Find out more about the energy challenge and how National Grid is helping find solutions to some of the challenges we face

at <https://www.nationalgrid.com/group/news>

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