The 2016 Finance Act introduced a requirement for large businesses to publish their tax strategy. National Grid made our first publication in March 2018 in accordance with that requirement. Our tax strategy does not change significantly from year to year and remains in line with the Group’s purpose and values. It is a global tax strategy and the principles apply across all our relevant jurisdictions including the UK.
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Introduction
Who are we

Andy Agg
Group Chief Financial Officer

We are one of the world’s largest investor-owned energy companies, committed to delivering electricity and gas safely, reliably and efficiently to the customers and communities we serve. We play a vital role in connecting millions of people to the energy they use. As an electricity and gas utility focused on transmission and distribution business, we have activities in both the UK and the US.

We own and operate the electricity transmission network in England and Wales with day to day responsibility for balancing supply and demand. We are also system operator for the Scottish networks, but do not own them. We own and operate the gas National Transmission System (NTS) in Great Britain, with day to day responsibility for balancing supply and demand.

We both own and operate electricity transmission facilities, electricity distribution and gas distribution networks across various northeastern US states.

National Grid Ventures was formed on 1 April 2017 and brought together our businesses that are adjacent to our regulated operations to create a new division with businesses which comprise all commercial operations in Metering, LNG at Isle of Grain and electricity connectors. National Grid Ventures will explore growth opportunities in some of the most exciting areas of our industry, including solar, battery storage and interconnectors. Other activities mainly relate to UK property development.

Being a responsible and sustainable business is fundamental to the way we work. We believe businesses should be a force for positive social and environmental change. To do this, we have to act responsibly in everything we do, and the way that we do it. This belief is fundamental to the way we work at National Grid.

Our Group strategy is underpinned by our Purpose, our Vision and our Values. Our purpose is to bring Energy to Life which includes supporting the communities that we are part of and live among to support the economic growth and sustainability of our wider society. Our values of ‘Do the right thing’ and ‘Find a better way’ is the ‘how’ we deliver our strategy and shapes our spirit, attitude and guides us.

Our key values underpin our published Code of Ethical Business Conduct which sets out the standards and behaviours we expect at National Grid. Implicit in our values is our commitment to build trust amongst stakeholders and to operate ethically, responsibly, and transparently. These values carry over to the manner in which we manage our tax affairs, as we recognise that our tax contribution supports public services and the wider economy. The long-term success of our business is critically dependent on the way we work with our stakeholders.

National Grid continues to take a responsible approach to tax. We endeavour to manage our tax affairs so that we pay and collect the right amount of tax, at the right time, in accordance with the tax laws in all of the territories in which we operate.
Our approach to tax
‘Do the right thing’

As a regulated public utility and a group whose shares are listed on the London Stock Exchange, we are conscious of the need to manage our tax affairs responsibly in the eyes of our stakeholders. The way we do this seeks to comply with relevant legislation and effectively manage our tax risk.

National Grid has a strong governance framework that extends to how our tax affairs are managed. Our internal control and risk management framework helps us manage risks, including tax risk, appropriately.

We aim to comply with all relevant tax laws, regulations and tax reporting requirements. We do not enter into artificial arrangements that lack commercial purpose or where the sole purpose is to achieve tax savings.

Furthermore, we will not enter into arrangements that could have a negative effect on the Group’s reputation, brand, corporate and social responsibilities, or relationships with stakeholders such as HMRC and OFGEM.

We take a conservative approach to tax risk to keep it at a low level.

We act with openness and honesty when engaging with relevant tax authorities. We prefer to seek clarity through timely discussion and prompt disclosure of all relevant information, so we can reach an accurate assessment of the tax implications of our activities.

We engage proactively in developments on external tax policy and engage with relevant bodies where appropriate.

This strategy, which is aligned with our values, is owned by the Group Chief Financial Officer and is overseen and approved by the Finance Committee, a sub-committee of the National Grid Board.

Therese Esperdy
Finance Committee Chairman

Our approach to tax is consistent with the Group’s broader commitment to be a responsible and sustainable business and therefore continues to be guided by our purpose and values.
Total Tax Contribution

The amount of taxes we pay and collect globally is significantly more than just the corporation tax we pay on our profits. We contribute taxes in two ways, collectively referred to as total tax contribution:

- **taxes borne** – tax paid by National Grid
- **taxes collected** – tax collected and paid to tax authorities on behalf of customers, suppliers and employees.

Within the total, we include other taxes paid such as business rates, taxes on employment, together with employee taxes and other indirect taxes.

You can read more about this in our Annual Report and Accounts. This includes the split of our tax contribution by type of tax, and also the reason why the tax charge disclosed in our accounts is generally different to the amount of cash payments made to the tax authorities (including HMRC).

Our Annual Report and Accounts can be found [here](#).

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### UK total tax contribution 2017/18 (taxes paid/collectiond)

#### Taxes borne

- **VAT** 2
- **PAYE and NIC** 52
- **UK corporation tax** 37
- **Business rates** 222
- **Other** 23

**Total** 336

#### Taxes collected

- **VAT** 478
- **PAYE and NIC** 125

**Total** 603
Governance and management of tax risk

Roles and responsibilities
Day-to-day responsibility of the Group’s tax affairs, including the application of our Tax Strategy, is delegated to the Group Chief Financial Officer. He provides regular updates to the Finance Committee (which meets quarterly) on tax matters affecting the Group, and the Finance Committee is responsible for authorising any material tax transactions.

Day-to-day tax activities are carried out by a team of appropriately qualified and experienced tax professionals. Where tax related activities are carried out outside the Group Tax department (e.g. HR), staff are appropriately qualified and experienced.

Decisions relating to tax matters are made at the appropriate level based on the value and potential impact on the business. They follow the Group’s delegation of authority procedures and are supported by appropriate documentation and, where necessary, external advice from appropriate professional service providers.

Tax risks
As a large group we are exposed to and need to manage a variety of tax risks, across categories such as the following:

- **compliance and reporting risk** – ensuring we meet all our compliance and reporting obligations, including paying the right amount of tax, at the right time, in the right place;
- **operational risk** – ensuring we have effective internal processes and controls and appropriately qualified/experienced personnel;
- **transactional risk** – ensuring transactions are undertaken with appropriate consideration of tax consequences;
- **reputational risk** – ensuring actions or decisions do not have an adverse impact on the perception of National Grid from the perspective of our stakeholders including our shareholders, HMRC, OFGEM, our customers and the general public;
- **technical judgement risk** – ensuring tax analyses use the appropriate interpretation of relevant tax law and regulations; and
- **changes in tax landscape** – ensuring that we monitor and keep up to date with changes in tax law and/or accounting standards so we can assess the impact to the group. Additionally, we ensure that we have appropriate processes and systems in place to interpret the changes correctly and comply with them.

Our internal control and risk management framework helps us manage these risks appropriately.

Ultimate responsibility and oversight of our taxation strategy and governance rests with the Finance Committee, which is a sub-committee of the National Grid Board. Executive management is delegated to the Group Chief Financial Officer who is a member of the Finance Committee.
Internal control and risk management framework

Accepting that it is not possible to identify, anticipate or eliminate every risk that may arise and that risk is an inherent part of doing business, our risk management process aims to provide reasonable assurance that we understand, monitor and manage the main uncertainties that we face in achieving our objectives, including in our tax affairs. Our risk management process provides a framework through which we can consistently identify, assess and prioritise, manage, monitor and report risks.

An important feature of our risk management process is our three lines of defence model, which is designed to avoid the likelihood of a risk not being detected or effectively managed. The three lines of defence at National Grid are:

- **Business function** – control owner who is responsible for the operation of the control and management of the particular risks in their area of the business;
- **Central risk management team** – control framework design authority which implements risk process and independently challenge principal risk assessments and actions taken to manage/mitigate risk;
- **Internal audit** – independent assessment of the effectiveness of our risk management and internal control systems.

We have a number of processes to support our internal control environment. Oversight of these activities is provided through regular review and reporting to the Board and appropriate Board committees. Where we identify deficiencies, these are reported and corrected at the appropriate level. The Audit Committee is responsible for keeping under review and reporting to the Board on the effectiveness of:

- reporting;
- internal control policies;
- Sarbanes-Oxley Act procedures;
- Bribery Act procedures;
- appropriateness of financial disclosures and procedures for risk and compliance management;
- business conduct; and
- Internal Audit

The Board reviews the effectiveness of the internal control systems and risk management processes annually.

You can find more information about our internal control and risk management framework in our Annual Report and Accounts.

Specifically, in respect of tax risk, we carry out continuous review and monitoring, and make recommendations/updates for improvements to a control or process or to take account of changes in the tax landscape. Where a new tax risk is identified, we document and implement proposed action and/or control to mitigate the risk.

We also help people around our business (such as Commercial, Strategy, Treasury, HR, Finance and Legal) understand the Tax department’s approach to tax risk management. By adopting this Business partnering approach and pro-actively engaging with internal stakeholders, we ensure we have comprehensive knowledge of their activities and that tax is always considered when undertaking business decisions. This process therefore allows us to capture any legislative or operational driven changes or transactions and consider the tax impact.

Risks are assessed by considering the financial and reputational impacts, and how likely the risk is to materialise. Consideration is given to the impact on the external environment and the effect on our stakeholders. Where we identify a risk, we take actions to manage and monitor the risk, assess the adequacy of existing risk processes and controls and remediate deficiencies.
Attitude to tax planning

Our reputation, corporate social responsibilities and brand are crucial considerations when dealing with tax matters. We will not enter into arrangements that could have a negative effect on the Group’s reputation, brand, corporate and social responsibilities, or relationships with stakeholders such as HMRC and OFGEM. Additionally, when making decisions on tax matters, we follow the CBI’s Statement of Tax Principles.

We take legislative and regulatory requirements into account, as well as their tax consequences when we are considering business developments. We consider the tax implications as early as we can in our business decision making. We aim to comply with all relevant tax laws, regulations and tax reporting requirements. We do not enter into artificial arrangements that lack commercial purpose or where the sole purpose is to achieve tax savings. This is in line with our Company values and our Ethical Business Code of Conduct.

We acknowledge that there are circumstances where tax matters may be complex or unclear. So, we may seek advice from reputable professional advisers to provide clarity around the interpretation, particularly where the matter is material to the Group.

We mainly operate in the UK and US and we believe we have the appropriate people and resources for activities undertaken in these locations. We endeavour to make sure that our profits are taxed and therefore paid in the right place, namely in the country in which the economic activity generating the profit takes place.

We do not have operations in tax havens or low tax jurisdictions without commercial purpose. We have two active captive insurance companies, which are resident for tax purposes in Isle of Man and US and which are subject to tax in the UK and US respectively. Our Irish insurance company is no longer active and will be placed into liquidation.

Our captive companies fulfil a commercial purpose for the Group providing enhanced risk and claims management. In particular they provide more flexibility of cover where certain risks could be challenging to insure if we approached the commercial market directly. In line with industry standards, Isle of Man has been chosen as the location for the business as the regulatory regime in the jurisdiction recognises captive insurers and has a well established captive infrastructure with good local technical knowledge and expertise, and accessibility to the regulator. Our US captive company insures our local US business risks.

The full list of National Grid subsidiaries is disclosed in our Annual report and Accounts with their country of incorporation. We have a small number of subsidiaries in a few jurisdictions outside the UK and US and the majority of those entities no longer have any activities and we will be looking to liquidate in due course.

We will claim valid tax reliefs and incentives where these are applicable to our business operations, but only where they are widely accepted through the relevant tax legislation such as those established by government to promote investment, employment and economic growth.
We assess the level of acceptable tax risk on a case by case basis within our governance framework and risk appetite, as set by the Board.

When assessing tax risk, we consider the following equally important considerations:

- scale
- complexity;
- our reputational risk;
- our corporate responsibility obligations; and
- impact on our stakeholders.

If we believe a tax position is uncertain, we apply appropriate risk assessment procedures so that we follow appropriate governance. We may seek the opinion of reputable professional advisers, and where necessary, seek clearance from the relevant tax authority.

We take a conservative approach to tax risk. However, there is no prescriptive level or pre-defined limit to the amount of acceptable tax risk.
Approach to dealings with tax authorities

We aim to maintain a collaborative and open relationship with all relevant tax authorities including HMRC. This includes regular meetings (which varies by jurisdiction), and communications, and updates on developments in our business.

We may also seek advance clearance from the relevant tax authority on significant or relevant tax matters so we can reduce the risk of incorrect treatment for tax purposes.

We aim to respond promptly to any enquiries or requests for further information from tax authorities to facilitate a prompt resolution of tax matters. For example, this may include facilitating meetings or on site business visits to assist the tax authority’s understanding of our business or area of uncertainty. Where any inadvertent errors in submitted tax filings are identified, we will make full and timely disclosure to the relevant tax authority to resolve the matter.

Development of tax policy
We are committed to the continued development of a coherent and transparent tax policy, so we are continuously monitoring and contributing to the changing tax landscape.

In addition to making direct representations on behalf of National Grid to bodies such as OECD and other tax forums, we are a member of a number of industry groups that participate in the development of future tax policy. This enables us to voice our opinion on relevant tax policy matters so we can ensure that tax policy writers understand the position of our business. It also helps us understand the intentions behind new tax laws and verify our interpretation of the changes, so National Grid remains compliant with the new tax legislation.

As part of this process, we will review the tax impact of the proposals and the evolving tax landscape for National Grid, so we can mitigate any risks the business faces from the changes and to ensure compliance with any changes. For example, we have been preparing for the impact of Making Tax Digital for VAT which becomes mandatory for VAT return periods that commence on or after 1 April 2019. As part of that, we have also been looking into other areas of tax digitisation and tax technology as enablers for process improvements and risk management as we recognise tax authorities are embracing digitisation and look to place greater emphasis on the integrity of company data.

We seek to work with tax authorities on a real-time basis and aim to disclose facts or issues that could result in additional tax liabilities as soon as possible.