

Operational Forum

Gemini Update

Gemini Implementation

- Successful Implementation as planned on 18th October.
 - 11545 noms.
 - 156 shipper accounts used
 - 79 bids

Gemini Contacts

- Production issues should be raised with the helpdesk 08705 216121.
- For Operational queries contact Gas Operations:
 - Shipper Liaison 01926 654645 in office hours (8.30 – 4.30)
 - GNCC Control Room 0870 1910637 24/7

Gemini going forward...

- ◆ Gemini User Group to be established by xoserve with attendance from Shippers & O&T – 13th December provisional date.
- ◆ Contingency procedures/ forms to remain on the xoserve Extranet. Contingency procedures are for loss of system access.
 - ◆ For access to the Extranet contact; uklink.xoserve.com or contact Norman Reid 0121-713-5815
- ◆ Gemini website will remain with historic information and will be maintained by xoserve.