

Interruption Communications Exercise

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Gas Operations Forum

nationalgrid

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Interruption Communications Exercise

Why?

- ◆ The Emergency Exercise 'Prelude' in Nov 2008 highlighted several issues.
- ◆ Ensure clear understanding of Control Room Support contacts.
- ◆ Portfolio verification.

Interruption Communications Exercise

◆ Why?

- ◆ The Emergency Exercise highlighted several issues:-
 - Delay in transmitting interruption notices from SC2004.
 - Duplicate faxes sent to 2 Shippers.
 - Confusion amongst Shippers as to which Control Room Support Office to contact.
 - Restoration issues with SC2004.

Interruption Communications Exercise

◆ Why?

- ◆ Ensure clear understanding of Control Room/Support Office contacts.

5 Control Rooms/Support Offices:-

Control Room/Support	LDZ
National Grid (GNCC – NG)	National – All LDZ'z
National Grid (DNCC – NG)	EA, WM, NT, EM, NW
Scotia Gas Networks (SGN)	SO, SE, SC
Northern Gas Networks (NGN)	NO, NE
Wales & West Utilities (WWU)	WN, WS, SW

Interruption Communications Exercise

◆ **When?**

Wednesday 29th July 2009

Interruption Communications Exercise

◆ How?

- ◆ Letter to Shipper's.
- ◆ Reminder note to Shipper's with issue log.
- ◆ Run Test on 29 July 2009.
- ◆ Create updated list of issues and reasons.
- ◆ Identify and implement solutions.

What do Shippers need to do?

- ◆ **Ensure understanding of Control Room/Support contacts.**
- ◆ **Communicate in line with Uniform Network Code.
ie. confirm receipt of notice within 30 minutes**
- ◆ **Portfolio verification.**
- ◆ **Log and Report any portfolio or system issues.**

Interruption Communications Exercise

◆ Any Questions?