



# Operational Forum

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*27th November 2002*

**Mike Calviou**

# Agenda

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- ◆ Operational Performance
- ◆ Winter Preparedness
- ◆ A day in the life....
- ◆ **Lunch**
- ◆ 1 Hour Gate Closure Review
- ◆ BSAD Methodology Issues
- ◆ Frequency Response Payments
- ◆ Update on Trading Activities

**Questions after each presentation**

# The Merger - 21st October 2002

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**National Grid**

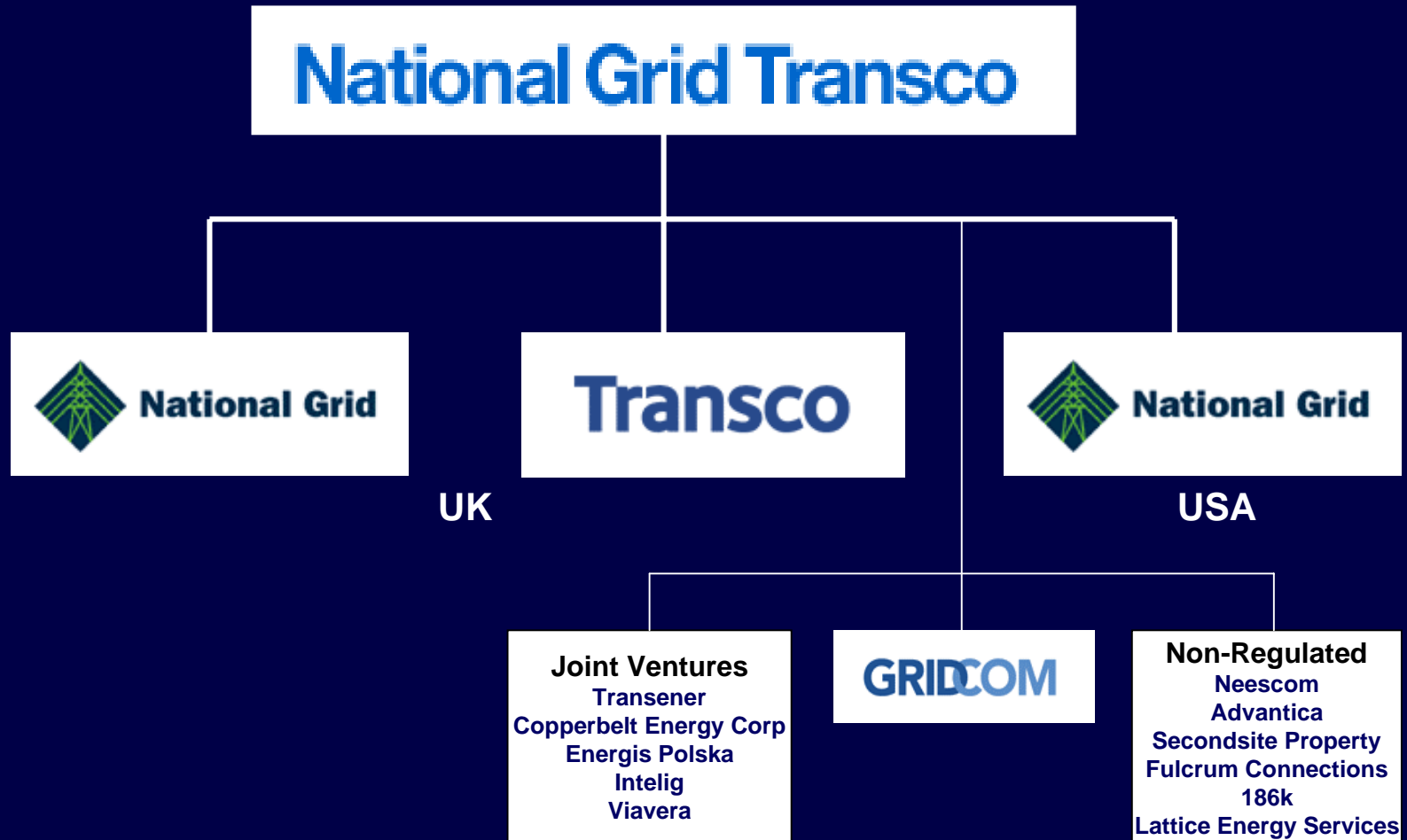
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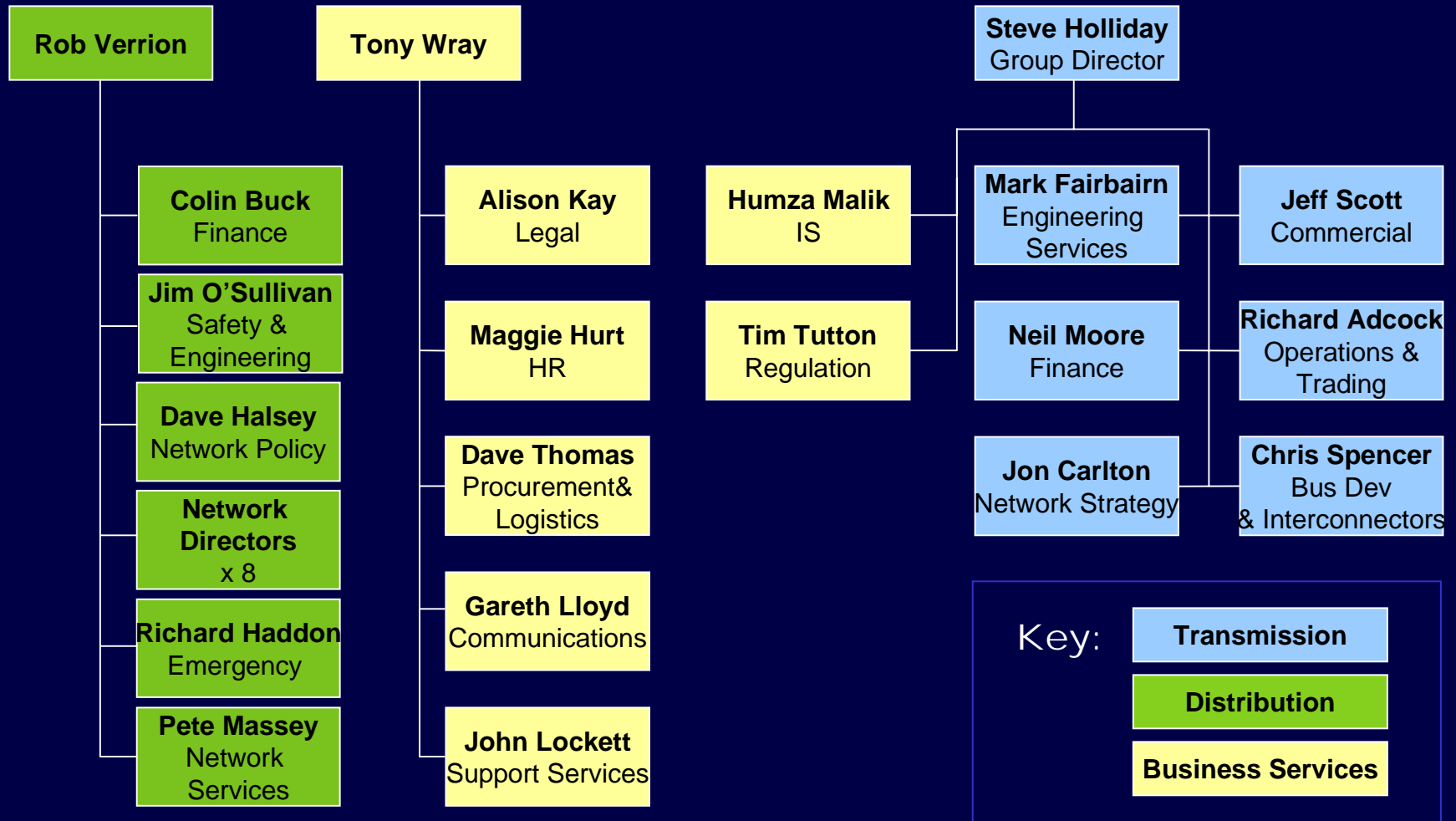
**Lattice**

**National Grid Transco**

# Group Business Structure



# UK Operating Structure



NGT UK Business Services

National Grid Transco

What does it mean for you...

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**National Grid Transco**

**Electricity and Gas**

**BUSINESS AS USUAL**

# Feedback from Previous Forum

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- ◆ **Forum every 3 months was considered appropriate by the vast majority**
- ◆ **Comments on the Industry Information website are being actioned e.g. BSUoS and BSAD data**
- ◆ **Topics: A day in the life...**
- ◆ **Administrative Items**

# Feedback from Today

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- ◆ **How can the Forum be improved?**
- ◆ **What topics would you like to see next time?**
- ◆ **Feedback forms in slide pack - collected today**
- ◆ **New forum feedback section on Industry Information website - comments by January 03**