

Electricity Operational Forum – Wednesday 7th October 2009
Ardencote Manor Hotel, Claverdon

- 10:30** **Introduction and Welcome**
Alan Smart
- 10:35** **Operational Update**
Stuart Bailey
- 10:50** **BSIS Consultation**
Roisin Quinn
- 11:20** **Customer Services Update**
Nigel Fox
- 11:50** **COFFEE BREAK**
- Noon** **Wind Forecasting**
Chris Dent
Institute for Energy Systems – The University of Edinburgh
- 12:45** **European Wind Generation**
Sam Matthews
- 13:15** **Winter Outlook**
Paul Auckland
- Question and Answer Session**
- 13:30** **Buffet Lunch**